

Texas Department of Transportation

Vehicle Titles and Registration Division

TxDOT

Mission

To provide safe, effective and efficient movement of people and goods.

Vision

To be a progressive state transportation agency recognized and respected by the citizens of Texas:

- ★ Providing comfortable, safe, durable, cost-effective, environmentally sensitive, and aesthetically appealing transportation systems that work together.
- ★ Ensuring a desirable workplace which creates a diverse team of all kinds of people and professions.
- ★ Using efficient and cost-effective work methods that encourage innovation and creativity.
- ★ Promoting a higher quality of life through partnerships with the citizens of Texas and all branches of government by being receptive, responsible and cooperative.

VTR

Mission

To provide accurate, efficient and effective vehicle registration and title services.

Vision

We envision a VTR that, as an integral part of TxDOT, is responsive to the needs of all customers by:

- ★ Maintaining an (adequate) qualified, trained, productive, and diverse workforce.
- ★ Ensuring a safe, comfortable workplace with equal opportunity.
- ★ Treating everyone with dignity and respect.
- ★ Continuously improve efficient and cost effective work methods that encourage innovation and creativity.
- ★ Ongoing evaluation of the effectiveness and appropriateness of programs, policies and procedures.