



Texas Department of Transportation

VEHICLE TITLES AND REGISTRATION DIVISION • AUSTIN, TEXAS 78779-0001 • (512) 465-7611

March 16, 2001

Registration and Title Bulletin # 028-01

To: **All County Tax Assessor-Collectors**

Subject: **Vehicle Title and Registration Forms**

PURPOSE

To increase public awareness on the accessibility of vehicle title and registration forms.

DETAILS

The following options are available for customers needing vehicle title and registration forms:

- A. Access by the Internet at the Texas Department of Transportation's (TxDOT) web site under *Vehicles* (www.dot.state.tx.us) provides approximately 70 of the most requested forms;
- B. Use of our "Fax on Demand" system (toll free 1-888-232-7033) provides immediate and around-the-clock access to approximately 30 of the most commonly used vehicle title and registration forms (*The option "1" provides a fax list of all the forms available*);
- C. Contact the Customer Help Desk at (512) 465-7611, if you desire any additional vehicle title and registration forms; and/or,
- D. Visit or contact one of the 254 County Tax Assessor-Collectors' Offices. (*Phone numbers and locations are available by accessing TxDOT's Internet web site.*)

ACTION

- Customers should be advised that any fax form presented for processing must be legible and complete.
- Title related forms requiring original signatures will need to be mailed or submitted in person.
- A media announcement is being prepared for statewide distribution and for your use locally.

FUTURE ENHANCEMENT

To continue meeting customers' needs and expectations, plans include the development of some forms that may be completed electronically on TxDOT's web site and printed before mailing or submitting in person.

VTR CONTACT PERSON(S)

If you have any questions concerning this bulletin, please contact your local Vehicle Titles and Registration Division Regional Office. Thank you.

Sincerely,

Jerry L. Duke, Director
Vehicle Titles and
Registration Division

cc: TxDOT Administration
TxDOT Commission
Mr. Randall Dillard, PIO
TxDOT District Engineers, Attn: PIOs