1	ADOPTION OF
2	SUBCHAPTER E. GENERAL DISTINGUISHING NUMBERS
3	43 TAC §215.133 and §215.140
4	<b>INTRODUCTION.</b> The Texas Department of Motor Vehicles (department) adopts amendments to 43 TAC
5	§215.133, General Distinguishing Number, and §215.140, Established and Permanent Place of Business,
6	concerning licensing requirements for applicants for and holders of a dealer general distinguishing
7	number (GDN) under Transportation Code Chapter 503. The department adopts §215.133 and §215.140
8	with changes to the proposed text as published in the October 28, 2022, issue of the Texas Register (47
9	TexReg 7256) and are being republished.
10	In response to comments, the department adopts changes to amended §215.133 and §215.140.
11	These changes include amendments to add "if applicable" in §215.133(c)(1)(B) to clarify that GDN
12	applicants and license holders do not have to include a website in the application if no website exists. The
13	word "solely" is substituted for the word "only" in §215.140(1) and (2) to clarify that a retail or a wholesale
14	dealer may be open by appointment if the dealer is also open during posted hours that comply with the
15	existing minimum business hour requirements. In §215.140(11)(B)(iv) and (vii) the requirement for a
16	material object or barrier that cannot be readily removed is clarified to state that a material object or
17	barrier must be in place on all sides except for the space necessary to allow for entry and exit of vehicle
18	inventory. Additionally, in §215.140(11)(C) the requirement to disclose the address of a storage lot was
19	deleted from this proposal to allow time for more stakeholder input and the system programming time
20	required to allow for the efficient submission, storage, and reporting of this information.
21	REASONED JUSTIFICATION. The amendments to §215.133 and §215.140 are necessary to prevent and
22	deter fraud in the application process, to implement recently adopted fingerprint requirements, to
23	prevent consumer abuse and improve public safety, to clarify existing licensing requirements, to conform

1 the rules with legislative changes, and to update rule language consistent with the department's electronic application processing requirements. Nonsubstantive changes to standardize and modernize 2 rule language are also being implemented to improve the readability of these rules. 3 Amended §215.133 4 Nonsubstantive changes are necessary to modernize the language for improved readability in 5 §215.133(b), (c), and (k) by deleting the words or phrases "the provisions of," "herein," "of this section," 6 7 "Office of the," and "thereon" and substituting words or phrases with the same meaning if required. Current §215.133(k) is renumbered as §215.133(j). 8 9 In §215.133(b), an amendment is made to add a statutory reference to Transportation Code §503.024 and to delete duplicative statutory text in the rule language. These amendments are necessary 10 to conform the rule with the current statute and avoid future statutory conflicts. 11 Amendments in §215.133(c) specify the requirements for new, renewal, and amendment dealer 12 13 GDN applications including the requirement to attach documents, pay required fees, and submit applications electronically on a prescribed form in the department's designated licensing system. Fees, 14

including the authority to prorate fees, are prescribed by statute in Transportation Code §§503.007,

503.008, and 503.011, and in Occupations Code §2301.264. These amendments are necessary to
 implement current dealer application requirements and clarify that a dealer renewing or amending a GDN

must review current GDN information, update information that has changed, and provide related supporting information or documents for any change or new requirement. These amendments are also necessary to clarify how information must be submitted in the department's electronic application system. These amendments are necessary to implement the department's responsibilities under Transportation Code §§ 503.029, 503.032, and 503.034 and Occupations Code §2301.257 and §2301.303.

1 Amendments in §215.133 (c)(1) subparagraphs (D), (E), (G) and (H) and in §215.133 (c)(2)(D) require an applicant or license holder to provide information and an identity document for an employee 2 or other representative listed in the application. Occupations Code §2301.257 authorizes the department 3 to prescribe the application form and require any information necessary to determine the applicant's 4 qualifications to adequately serve the public. Occupations Code §2301.651(b) gives the board authority 5 to deny an application for an act or omission by an officer, director, partner, trustee, or other person 6 7 acting in a representative capacity that would be cause for denying a license. This information is necessary as without this information the department could not carry out its statutory responsibility under 8 9 Occupations Code Chapter 2301 or Transportation Code Chapter 503 to investigate whether a representative committed a disqualifying act or omission that would prevent the applicant from being 10 licensed as a GDN dealer. 11

In §215.133(c), the department is adopting three new requirements to deter fraud in the 12 13 application process and prevent fraud and public abuse if a dealer GDN is issued. The first amendment is to require the applicant to list a manager or other bona fide employee in the application if the applicant 14 is owned by an out-of-state owner or an owner who will not be present during business hours at the 15 established and permanent place of business in Texas. This amendment is necessary so the department 16 can identify and appropriately investigate the background and criminal history record of the authorized 17 18 business representative who will be physically present at the business location in Texas. The second amendment requires the applicant to designate an owner or representative listed in the application as 19 the applicant's temporary tag database account administrator and provide the individual's business email 20 address. This amendment is necessary to implement dealer responsibilities under §215.150 regarding a 21 dealer's authorization to issue a temporary tag, as well as dealer responsibilities under Transportation 22 Code §503.0631(a) and (e) to help ensure the buyer's temporary tag database is secure. The third 23

amendment requires applicants to provide information related to insolvency-including outstanding or
 unpaid judgments and liens-so the department can evaluate financial trustworthiness and stability as
 required under §215.89 concerning fitness for licensure.
 In §215.133(c)(1)(B) the phrase "(if applicable)" is added to denote that an applicant must only

5 disclose a business website if one exists.

Additionally, in §215.133(c), an amendment allows the department to require any other information or documents necessary to fulfill its statutory duties to review and investigate application information under Occupations Code §2301.256; Transportation Code §§503.029, 503.034, and 503.038; and §215.89. Lastly, an amendment deleting a reference to a concealed handgun license is required because that form of identification no longer exists.

New §215.133(d) is required to implement the September 1, 2022, fingerprint requirement for new applicants and existing dealers holding a GDN under §503.029(a)(6). The fingerprint requirement affects the following GDN holders and applicants: franchised motor vehicle dealers, independent motor vehicle dealers, wholesale motor vehicle dealers, motorcycle dealers, house trailer dealers, trailer or semitrailer dealers, and independent mobility motor vehicle dealers. This fingerprint requirement is necessary to reduce identity fraud in the application process and obtain more comprehensive criminal history record for applicants and GDN holders.

18 Current §215.133(d) is renumbered as (e) and amendments substituting the term "applicant" for 19 the word "person" and are necessary to clarify that the applicant is responsible for including in the 20 application any assumed names to be used by the applicant. An applicant may be an individual or one of 21 several types of business structures or legal entities, and the amended language was necessary to ensure 22 that all applicant types are included.

1 Additionally, the department added assumed name requirements to mirror the requirements in Occupations Code §2302.106 that apply to salvage vehicle dealers. This amendment makes the assumed 2 name requirements consistent for an independent motor vehicle dealer GDN holder acting as a salvage 3 vehicle dealer or rebuilder. Additionally, this amendment provides increased protection for Texas citizens 4 by applying this assumed name requirement to all GDN dealer categories. Under §2302.106, a license may 5 not be issued in a fictitious name that may be confused with or is similar to that of a governmental entity 6 7 or is otherwise deceptive or misleading to the public. This requirement is necessary to prevent consumer fraud and abuse. 8 The text in current §215.133(d) and (e) is deleted because this requirement is incorporated into 9 amended §215.133(e). 10 In §215.133(f) the words "or authorized" and "only" are added to reinforce the existing statutory 11 requirement in Transportation Code §503.001(17) and §503.036(c) that wholesale motor vehicle dealers 12

may sell or exchange vehicles only with other licensed or authorized dealers. This change is necessary to clarify that wholesale motor vehicle dealers may not sell vehicles to retail purchasers, and to inform and protect retail buyers. The language in §215.133(f) stating that wholesale dealers may only buy vehicles from other dealers is deleted as this limitation is not consistent with Transportation Code §503.001(17) and §503.036(c).

An amendment to §215.133(g) is necessary to correct the statutory reference to the independent
 mobility motor vehicle dealer definition in Occupations Code §2301.002.

An amendment to §215.133(h) clarifies that the department may require a site visit to the established and permanent place of business in Texas as part of the application evaluation process for a new, renewal, or new location application. Another amendment also allows the department to require a notarized affidavit signed by the applicant confirming that all premises requirements are met and will be

1 maintained during the license period. These amendments are necessary to discharge the department's responsibility to evaluate applications and investigate compliance under Occupations Code §2301.256 2 and Transportation Code §§503.029, 503.034, and 503.038. 3 The current §215.133(h) is deleted because the circumstances under which an application can be 4 denied are in §215.141 concerning sanctions, and do not need to be duplicated in this section. 5 The current §215.133(i) is deleted as proof of property ownership or proof of a written lease for 6 7 the term of the license is included in amendments to §215.133(c). The current §215.133(j) is renumbered as §215.133(i), and the word "vehicle" was added for 8 consistency. 9 The current §215.133(k) is renumbered as §215.133(j) and is amended to add a provision 10 implementing House Bill 139, 87th Legislature Regular Session (2021), which amended Occupations Code 11 §55.004 to allow agencies to adopt rules ensuring that a military service member, military veteran, or 12 13 military spouse receives appropriate credit for training, education, and professional experience in a licensed profession. Additionally, the phrase "dealer education and" was added to describe the training 14 referenced in this subsection to be consistent with the statutory term in Transportation Code §503.0296. 15 Amended §215.140 16 For clarity, the title of §215.140 is amended to add the phrase "Premises Requirements" at the 17 end of the title, because this phrase is commonly recognized and used by GDN holders and the 18 department to describe the requirements of this section. 19 Amendments to §215.140(1) and §215.140(2) clarify that a retail or wholesale motor vehicle 20 dealer's office may not be open solely by appointment. Other amendments add an owner and a voicemail 21 service as acceptable persons or methods of answering the telephone, and clarify that a caller must be 22 able to speak to a natural person or leave a message during the weekday hours of 8:00 a.m. to 5:00 p.m. 23

Exhibit A

These amendments are necessary to deter fraud and prevent consumer abuse and provide more flexibility
 to dealers.

Section 215.140(2) is amended to clarify that a bona fide employee may represent a wholesale motor vehicle dealer at the dealer's office location during the wholesale motor vehicle dealer's posted business hours consistent with the statutory language in Transportation Code §503.032(c)(2).

Section 215.140(3) and (4) clarify department criteria for determining whether an exterior 6 7 business sign is conspicuous, permanent, and permanently mounted for retail dealers and wholesale motor vehicle dealers. The amendments also clarify that retail dealers and wholesale motor vehicle 8 dealers are responsible for ensuring that their business sign complies with municipal ordinances and that 9 the lease signage requirements are consistent with the signage requirements in §215.140. Additionally, 10 amendments clarify that retail and wholesale motor vehicle dealers may use a temporary sign or banner 11 12 if the dealer provides proof that a sign meeting the department's requirements has been ordered and 13 provides a written statement that the sign will be promptly and permanently mounted upon delivery. These amendments are necessary clarifications that will allow GDN retail dealer applicants and license 14 holders to comply with Transportation Code §503.032. 15

Amended §215.140(4) includes new exterior and interior business sign requirements for 16 wholesale motor vehicle dealers. This sign requirement is necessary to eliminate confusion about whether 17 18 wholesale motor vehicle dealers may exchange or sell vehicles to retail purchasers and informs and protects retail buyers from making unlawful purchases. The effective date for the sign requirement is 19 September 1, 2023, to provide additional time for affected GDN holders to comply. Amendments also 20 clarify department criteria for determining whether a wholesale motor vehicle dealer's interior business 21 sign is considered conspicuous, permanent, and permanently mounted. These amendments are necessary 22 23 and important clarifications that will allow wholesale dealer applicants and license holders to more easily

comply with statutory requirements to have an established and permanent place of business as required
 by Transportation Code §503.032.

Amendments in §§215.140(4)(B)(i), 215.140(13)(A), and 215.140(13)(D) change the term ("landlord" to "property owner" for clarity, consistency, and modernization of the rule language.

In amendments to §215.140(5), the word "requirements" is substituted for "structure" in the first 5 sentence because the phrase "office requirements" more accurately describes the content of this 6 7 paragraph. In §215.140(5)(A), the definition of a building is expanded to require that a building must have a permanent roof in addition to connecting exterior walls on all sides. Additional clarifying examples were 8 9 added to §215.140(5)(B) to describe typical documents that demonstrate compliance with municipal ordinances and clarify that the dealer has a continuing responsibility to maintain compliance when a space 10 is remodeled or changes use. These amendments are necessary and important clarifications that will allow 11 GDN dealer applicants and license holders to more easily comply with statutory requirements to have an 12 13 established and permanent place of business as required by Transportation Code §503.032.

In §215.140(5)(C) the department is reinstating requirements that a dealer's office may not be 14 located in any room or building that is not open to the public. New §215.140(5)(D) reinstates a 15 requirement that the dealer's office may not be located in a restaurant, gas station, or convenience store, 16 unless the office has a separate entrance door that does not require a dealer's customer to pass through 17 18 the other unrelated business. These amendments are necessary to deter temporary tag fraud and criminal activity as law enforcement has identified these types of locations as common locations used to commit 19 fraud and serious crimes by bad actor license holders. New §215.140(5)(E) states that a dealer's office 20 may not be virtual or be provided by a subscription for office space or office services and are required 21 because these types of office arrangements do not establish a permanent location as required by 22 Transportation Code §503.032. The amendments to §215.140(5)(C), (D), and (E) are necessary to prevent 23

fraud and consumer abuse, to protect public health and safety, and to implement the requirements of
 Transportation Code §503.032.

Current §215.140(5)(D) is renumbered as §215.140(5)(F) and clarifies that the dealer's office must be located in Texas and deletes a reference to the mailing of a license which is no longer department practice, as license holders may print a license at any time from the department's licensing system with no fee required. Amended language also corrects punctuation.

7 Current §215.140(5)(E) is renumbered as §215.140(5)(G). New §215.140(5)(H) reinstates the requirement that a dealer's office have at least 100 square feet of interior floor space exclusive of 8 9 hallways, closets, or restrooms and have a minimum seven-foot-high ceiling. New §215.140(5)(H) also adds a new requirement that a dealer's office space accommodate required office equipment and allow 10 a dealer's representative and at least one customer to safely access the office and privately conduct 11 business while seated. Transportation Code §503.032(a)(2)(A) says a location is considered to be an 12 13 established and permanent place of business if the applicant maintains on the location a permanent furnished office that is equipped as required by the department for the sale of vehicles. A customer and 14 the dealer's representative need to be able to enter the office to privately conduct business, including the 15 possible discussion of financing. These amendments are necessary minimum requirements to prevent 16 fraud and consumer abuse and to protect public health and safety. 17

Amendments to §215.140(5), (7), (8), and (9) substitute the word "building" or "office building" for "structure" or "business structure" and are required for consistency and clarity.

In §215.140(8) the words "motor vehicle" are inserted for consistency in denoting a wholesale
 motor vehicle dealer.

In §215.140(10) the department adds a requirement that a dealer's office must have permanent
 interior walls on all sides and be separate from any public area used by another business when the dealer's

business is housed with another business. These amendments are necessary to prevent fraud and
consumer abuse and to protect public health and safety. A customer and the dealer's representative need
to be able to enter the office to privately conduct business, including the possible discussion of financing.
An office is also necessary to safeguard temporary tags and related computer hardware.

The department amends the title of §215.140(11) to include the phrase "storage lot", as this 5 subparagraph includes the requirements for both a display area and a storage lot. Other amendments in 6 7 §215.140(11) clarify that the display area must be located at the retail dealer's physical business address or contiguous to that address, and that the display area may not be in a storage lot. Other amendments 8 9 clarify that the display area may not be used for customer parking, employee parking, or general storage, and reinstate a requirement that if the dealer's business location includes gasoline pumps or includes 10 another business that sells gasoline, the dealer's display area may not be part of the parking area for 11 gasoline customers and may not interfere with access to or egress from the gasoline pumps, fuel tanks, 12 13 or fire prevention equipment. A reference to a charging station is added to this requirement in recognition of recent changes in motor vehicle technology. Reinstating the requirement that a dealer's display area 14 not interfere with access to gasoline pumps, fuel tanks, or fire prevention equipment and adding a 15 reference to a charging station is necessary to protect public health as approximately 4,000 fires per year 16 occur in or on gas station properties. These fires cause serious injuries including death and property 17 18 damage of more than thirty million dollars per year on average. Many of the amendments to §215.140(11)(B) are necessary to protect prospective customers from danger as they approach and leave 19 the display area and as they focus on a display vehicle. Other changes clarify requirements for a shared 20 display area located inside a building and are required so the standards for outdoor and indoor display 21 areas are consistent and comply with the statutory requirement for each dealer to establish a display 22 area, an important part of establishing a permanent place of business. These changes include a 23

1 clarification in the existing requirement for a material object or barrier that cannot be readily removed to be used to separate each dealer's display area. The clarification states that a material object or barrier 2 must be in place on all sides except for the space necessary to allow for entry and exit of vehicle inventory. 3 In §215.140(11)(B), current provisions (v) and (vi) are renumbered (vi) and (vii) to accommodate a new 4 provision. New §215.140(11)(C) includes the existing requirements for a storage lot and clarifies that a 5 storage lot must be fenced or in an access-controlled location to be considered not accessible to the public 6 7 by the department. This amendment is required to clarify and help dealers comply with the current rule. The amendments in §215.140(11) are also necessary to prevent fraud and consumer abuse and to protect 8 public health and safety. The requirement to disclose the physical location of a storage lot has been 9 deleted from this proposal to allow time the department to get additional input from law enforcement 10 and industry stakeholders, and in recognition of the system programming time required to implement an 11 12 efficient data submission, storage, and reporting solution.

13 Amendments to §215.140(12) are required to conform the language to be consistent with current §215.133(j) which is renumbered as §215.133(i). This amendment further is required to implement House 14 Bill 1667, 86th Legislature, Regular Session (2019), which added Occupations Code §2302.009 and 15 amended §2302.101 to provide that a person holding an independent motor vehicle GDN is exempt from 16 the requirement that the person also hold a salvage vehicle dealer license to act as a salvage vehicle dealer 17 18 or rebuilder. The amendment retains the requirement that a salvage motor vehicle offered for sale be conspicuously marked to inform a potential buyer that the vehicle is a salvage motor vehicle to protect 19 the public. 20

Amendments to §215.140(13) clarify that the dealer is responsible for verifying that the physical address on the application is the correct physical address for the property if only a legal description is provided in the lease. Additionally, a new provision is added relating to subleases in which the property

1 owner is not the dealer's lessor. In this circumstance, the dealer must also obtain a signed and notarized statement from the property owner which includes the property owner's full name, email address, mailing 2 address, and phone number, and a statement from the property owner confirming that the dealer is 3 authorized by the property owner to sublease the location and may operate a vehicle sales business from 4 the business location. These amendments are necessary to prevent fraud in the application process, to 5 prevent consumer abuse, and to protect public health and safety. This provision also protects GDN dealer 6 7 applicants. The department has received applications from GDN dealers with a signed sublease who are unable to establish a permanent location and qualify for a GDN because the property owner hasn't 8 authorized a sublease or a vehicle dealer to operate on the property. Transportation Code §503.029(a)(3) 9 requires an applicant for a GDN to submit an application that demonstrates the applicant meets the 10 requirements under Transportation Code §503.032, which requires the applicant to demonstrate that the 11 location for which the applicant requests the GDN is an established and permanent place of business. 12

Amendments to §215.140(14) implement House Bill 3533, 87th Legislature, Regular Session (2021), which amended Transportation Code §503.033 to require certain dealers to post a bond notice at the business location. An amendment sets out the information that must be included in the bond notice and is required to implement Transportation Code §503.033.

Amended language also includes substituting the term "GDN" for "license" or "general distinguishing number" for consistency in §215.133 and §215.140. The term "GDN" is defined in §215.2 as a General Distinguishing Number.

In amending these rules, the department prioritized the public benefits associated with reducing fraud and related crime and improving public health and safety, while carefully considering potential costs to GDN dealers consistent with board and department responsibilities in Occupations Code Chapter 2301, Subchapter D.

## 1 SUMMARY OF COMMENTS.

The department received three written comments. Two commenters, the Texas Automobile 2 Dealers Association and an individual commenter, either supported the rule amendments as proposed or 3 requested one or more changes in the rule amendments. One commenter, the Texas Independent 4 Automobile Dealers Association, requested the rules be withdrawn or alternatively requested changes to 5 the rules. 6 7 Comment: 8 A commenter stated that requesting an on-site manager or dealer's information seems appropriate considering the rampant dealer consolidations and number of publicly owned dealers in 9 Texas. 10 **Agency Response:** 11 The department appreciates the commenter's support for this rule amendment. 12 13 **Comment:** 14 A commenter stated that it is inappropriate to inquire about insolvency and suggested instead 15 that the department require a bond based on a dealership's number of years in business and annual sales 16 volume of new and used vehicles. 17 18 Agency Response. 19 The department considered this suggestion and believes requiring a bond of every dealer would be a more burdensome solution for dealers, as insolvency affects a small percentage of dealer applicants 20 and license holders. When insolvency does occur, however, substantial harm to the public may result. 21

22 Requiring applicants to disclose outstanding liens and judgments provides the department with

1	information that will allow the department to review the financial obligations of applicants and license
2	holders as part of the licensing process consistent with the department's obligation under §215.89(b)(5).
3	
4	Comment:
5	A commenter stated that amendments for additional information should be listed in their
6	potential entirety and provided in advance to dealers, and that broad language is inappropriate and
7	unnecessary.
8	Agency Response.
9	The department disagrees with this comment as the information required of new applicants is
10	provided in the rule and a license amendment is only necessary when the information contained in the
11	new or most recent application changes. Further, the information that the department may request is
12	expressly limited to the information that is required to evaluate the application under current law and
13	rules.
14	
15	Comment:
16	A commenter stated that the department should visit every potential dealer site prior to
17	approving a new application, and that a site visit is not necessary for an existing dealer who is expanding
18	to a new location.
19	Agency Response.
20	The department agrees that a site visit is a very important part of the licensing process and is a
21	powerful way to reduce fraud. In Fiscal Year 2022, the department completed 604 site visits to GDN dealer
22	applicants more than doubling the number of site visits from the prior fiscal year. The results of these site

- 1 visits informed these rule amendments. The adopted rule language will allow the department to increase
- 2 the number of site visits as staff and department funding permits.

3

- 4 **Comment:**
- 5 A commenter agreed with the rule amendments to the dealer office minimum requirements
- 6 including office access.
- 7 Agency Response.
- 8 The department appreciates the support.
- 9
- 10 **Comment:**
- A commenter requested that the department allow more than one contact's name, email address,
- 12 and telephone number on an application to allow for changes in staff.
- 13 Agency Response.
- 14 The department agrees that the ability to add more than one license contact would be helpful for
- 15 many license holders. The department will request a system enhancement to allow this capability in the
- 16 future and will notify license holders when this capability becomes available.
- 17

# 18 **Comment:**

- 19 Two commenters suggest that the proposed rule be amended to not require information in the
- 20 GDN application that is now obtained through the fingerprint requirement.

# 21 Agency Response.

The department must continue to ask for individual identity and criminal history information to complete other requirements of the background check process and to verify the applicant's veracity and

1 corresponding eligibility for a dealer GDN under Transportation Code §503.034 and §503.038 and Occupations Code §2301.651. The department requires an applicant or license holder to provide criminal 2 history information only and does not generally require court documents which the department 3 recognizes can be burdensome. 4 5 Comment: 6 7 Two commenters requested clarification on the storage lot requirements. The first commenter requested clarification regarding when a storage lot is established and when it is temporary as additional 8 9 storage may be needed for only a short period of time and thus no license amendment is necessary. The second commenter stated that proposed rule requirements to include storage lots on a dealer license 10 needs additional stakeholder input as a storage lot is undefined and recommends striking §215.140(11)(C) 11 in its entirety until there is more clarity. 12 13 Agency Response. The proposed rule requiring disclosure of the physical address of a storage lot not located at the 14 licensed location is being deleted from this proposal to allow additional input from all stakeholders and 15 to allow time for the system programming necessary to collect, store, and report storage lot location 16 information. 17 18 Comment: 19 A commenter stated that while a vehicle inventory owner has a desire to safeguard vehicles when 20 stored at an offsite lot, a fenced area may not always be available if the lot is temporary storage or if the 21 lot owner refuses to fence the area. 22

23 Agency Response.

The department agrees that safeguarding inventory is important for GDN dealers given the prevalence of vehicle and catalytical converter theft. The existing rule allowed a storage lot only if the lot has no public access. The proposed rule clarifies that a fenced storage lot complies with this rule requirement. While a fence is a common and cost-effective method of limiting public access, it is a clarifying example and not the sole way a GDN dealer may prevent public access under the rule.

6

## 7 Comment:

8 A commenter requested that the department withdraw the rules because the rules are too 9 burdensome and delay licensing.

## 10 Agency Response.

The department does not agree with this comment. The pre-licensing changes that have already 11 been implemented are successfully identifying fraudulent applications. Implementing these rules also 12 13 provide additional necessary protections and important public welfare and safety benefits as described in the preamble. In September 2021, the Motor Vehicle Division (MVD) approved 841 non-franchise GDN 14 new dealer applications in an average of 16 days per application. Most changes in requirements were 15 implemented in September 2021 and affected applications submitted after that date. In December 2021, 16 the average processing time for 885 non-franchise GDN new dealer applications was 20 days. So, the 17 18 impact of the initial process changes was not more than 4 days for new non-franchise GDN dealer applications. In September 2022, the average processing time for the same group of applications was 29 19 days. From September 2021 to September 2022 the average processing time for renewal applications 20 increased from 5 to 8 days. These increases of 9 days and 3 days in average processing time were largely 21 due to multiple licensing staff vacancies. The department anticipates that these staff vacancies and the 22 new fingerprint requirement will extend processing times beyond 29 days for new and renewal 23

1	applications for the remainder of 2022. However, four new licensing staff members will start in December
2	and begin training on the processing of GDN dealer applications. These new staff members will
3	significantly reduce processing times in 2023.
4	These average processing time frames while extended continue to be reasonable and reflect the
5	department's commitment to customer service, reducing fraud, and licensing only applicants that meet
6	all statutory and rule requirements. The department believes this tradeoff is warranted and best serves
7	the public interest.
8	
9	Comment:
10	A commenter stated that the proposed rules should recognize that micro-businesses do not
11	always have a website, and recommended adding "(if applicable)" after the words "website address" in
12	§215.133(c)(1)(B).
13	Agency Response.
14	The department agrees that adding "if applicable" could be a helpful clarification for applicants
15	that do not have a website and has implemented this recommendation in the adopted rule.
16	
17	Comment:
18	A commenter stated that the proposed rule fails to account for dealers with multiple websites
19	and is unclear if a dealer must provide its main website only or all websites. The commenter recommends
20	adding the word "primary" immediately before the word "website".
21	Agency Response.
22	The department declines to make this change as any website on which a license holder advertises
23	vehicles must comply with department advertising rules and should be disclosed to the department.

1

#### 2 **Comment:**

A commenter stated that the proposed rule should not require a social security number as a condition to be a licensed dealer. Foreign business owners may obtain an Employer Identification Number or an Individual Taxpayer Identification Number without obtaining a social security number. The commenter recommends adding the words "(if applicable)" after the words "social security number" to §215.133(c)(1)(D) and (E).

## 8 Agency Response.

9 The department declines to make this change as a non-U.S. citizen owner is required to provide 10 an Employer Identification Number as specified in §215.133(c)(1)(F) and has amended text to include 11 resident and non-resident aliens in that subparagraph.

12

## 13 **Comment:**

A commenter noted that proposed rule related to a bona fide employee states a GDN applicant must provide "the name, social security number, date of birth, and identity document information for at least one manager...". Dealers looking to expand into Texas have already found this rule burdensome because TxDMV is asking for proof of residency. Therefore, the commenter is requesting that a bona fide employee not be required to produce proof of residency and that a dealer is only required to meet this requirement as written.

#### 20 Agency Response.

The department declines to make this change as the department can handle temporary manager assignments under this rule. For example, a new applicant can submit written confirmation that a manager has temporarily been assigned to a Texas location and provide an affidavit confirming that the

1 applicant will have a bona fide employee onsite once the manager's temporary assignment is complete. A new GDN dealer is required to have a permanent and established place of business to be eligible for a 2 dealer GDN under Transportation Code §503.032. This statutory requirement includes having an owner 3 or bona fide employee at the location during "reasonable and lawful" business hours. 4 5 Comment: 6 7 A commenter states that the proposed rule should limit inquiries about adverse credit history to only relevant credit history based on the statute of limitations on debt actions and the initial 10-year 8 period in which a lien is collectible. The commenter recommends amending §215.133(c)(1)(M) to read as 9 follows "any outstanding or unpaid debts for the past four years, and liens or judgments in past 10 years, 10 unless the debt was discharged under 11 U.S.C. §§101 et seq. or pending resolution under a cased filed 11 under the Bankruptcy Act". 12 13 Agency Response. The department declines to make this change as these limitations may not apply to an individual 14 applicant, for example, in Texas a judgment may be renewed or revived after 10 years, and other states 15 may have differing requirements. 16 17 18 Comment: A commenter states that the Certificate of Responsibility is already incorporated into the 19 application questions and recommends deleting §215.133(c)(1)(N) in its entirety. 20 Agency Response. 21 The department declines to delete the Certificate of Responsibility form as this form documents 22 the applicant's commitment to continue to follow department statutes and rules throughout the GDN 23

- 1 dealer license period. This form is only required if the electronic attestation fails because the form of
- 2 identification entered by the applicant cannot be verified.

3

- 4 Comment:
- 5 A commenter states that the proposed rule should only require one form of identification and 6 fingerprinting to verify the identity of a dealer and recommends amending §215.133(c)(2)(D) by striking
- 7 the words "at least".
- 8 Agency Response.
- 9 The department declines to make this change as occasionally a natural person is required to 10 provide more than one identity document when the first document provided is not adequate to confirm 11 the person's identity.
- 12

## 13 Comment:

A commenter states that the proposed rule should not require dealers to provide both premises photos and a notarized affidavit and recommends striking either "premises photos and" or "and a notarized affidavit" from §215.133(c)(2)(G).

## 17 Agency Response.

The department declines to make this change as the premises photos and the notarized affidavit serve two different purposes. The photos are used to verify that the applicant has met the premises requirements for having an established and permanent place of business. The notarized affidavit confirms the applicant's understanding of the premises requirements – including the applicant's obligation to maintain an established and permanent place of business during the license period. The statements in the

- 1 notarized affidavit have been incorporated into the new and amendment GDN applications to make it
- 2 easier for new applicants going forward.
- 3
- 4 **Comment:**
- 5 A commenter states that the proposed rules are ambiguous as to whether dealers can be open
- 6 by appointment only and recommended modifying the proposed language of §215.140(2) to add, "Hours
- 7 open by appointment only do not count towards meeting this requirement."
- 8 Agency Response.
- 9 The department appreciates this comment and substitutes the word "solely" for the word "only"
- in the adopted rule to clarify that a dealer may not be open solely by appointment.
- 11

## 12 **Comment:**

A commenter states that permanent interior walls on all sides should not be required when a dealer's office is located in a public area used by another business and that a cubicle is sufficient. The commenter recommends striking §215.140(10)(C) in its entirety.

# 16 Agency Response.

The department declines to make this change. A cubicle does not provide the privacy and security necessary for customer's personal and financial data or to secure temporary tag equipment and supplies when a dealer is located in a public area shared by another business.

20

# 21 **Comment:**

A commenter states that the display area barrier requirements should be updated, and recommends amending §215.140(11)(B)(iv) to read as, "the dealer's inventory must be separated from

- the business's display or parking area by a barrier on all sides that do not have a curb except for a side to
  enter and exit the inventory."
- 3 Agency Response.

The department agrees that space for a dealer to enter and exit inventory on one side of the dealer's display area is a helpful clarification and has added wording in §215.140(11)(B)(iv) and (vii) to add this clarification. The department added the clarification: "A material object or barrier must be in place on all sides except for the space necessary to allow for entry and exit of vehicle inventory." A material object could include a curb or building wall for example.

9

## 10 **Comment:**

A commenter states that the proposed rule on the inside display area barrier requirements should allow barriers that are easily removed as safety concern differences do not require a permanent barrier for indoor display areas. The commenter suggest that a rope line is appropriate to distinguish to the public those cars offered by a dealer from vehicles offered by another dealer. The commenter recommends striking the words "by a material object or barrier that cannot be readily removed" and replacing it with "by a barrier."

## 17 Agency Response.

The department declines to make this change as the rule requirement to have a material object or barrier that cannot readily be removed is based on each dealer's statutory requirement to have display space for at least five vehicles as part of an established and permanent place of business. Allowing barriers that can be readily removed would not be consistent with the statutory requirement and invites confusion and potential for consumer fraud in spaces shared by multiple dealers.

23

## 1 Comment:

A commenter states that the proposed language in §215.140(13)(A), and §215.140(13)(D) should be amended to avoid confusion based on §215.140(13)(E) and recommends amending §215.140(13)(A) to read as follows "the name of the lessor of the premises and the name of the dealer as the tenant or lessee of the premises;" and amending §215.140(13)(D) to read as "the signature of the lessor and the signature of the dealer as the tenant or lessee."

## 7 Agency Response.

8 The department disagrees with this comment. The primary purpose of requiring the property 9 owner to be a party to the lease or to provide a notarized affidavit is to ensure the lease has not been 10 fraudulently executed without the property owner's knowledge or consent and that the applicant intends 11 to operate a bona fide vehicle business at that location. Establishing a permanent place of business for 12 the term of the license is a statutory requirement.

13

## 14 **Comment:**

A commenter recommends eliminating a new provision relating to subleases in which the 15 property owner is not the dealer's lessor and is therefore required to obtain authorization from the 16 property owner. The commenter stated that this requirement has been implemented and should not have 17 18 been without notice and a comment period, and further states that he knows of dealers for whom TxDMV made exceptions such as a Fortune 1000 dealer group that took over the lease of a failed dealership. The 19 commenter recommends amending §215.140(13)(E) to state (E) if the lease agreement is a sublease in 20 which the property owner is not the lessor, the dealer must obtain: (i) a signed notarized statement from 21 the property owner including the following information: ... or (ii) a copy of the lessor's lease showing the 22 landlord may reassign their lease or sublease." 23

# 1 Agency Response.

2	The department has been given statutory authority to review applications and investigate
3	applications for evidence of misrepresentation or fraud, and the circumstances described by the
4	commenter demonstrate that the department is actively doing so. The department declines to make any
5	changes to the text of this rule as the current rule language is necessary to prevent fraud and protects the
6	applicant if the property owner is unwilling or unable to allow a vehicle business at the location.
7	STATUTORY AUTHORITY The department adopts amendments to §215.133 and §215.140 under the
8	following provisions of Occupations Code Chapters 2301 and 2302, and Transportation Code Chapters 503
9	and 1002.
10	Occupations Code §2301.155 authorizes the board to adopt rules as necessary or convenient to
11	administer Occupations Code Chapter 2301 and to govern practice and procedure before the board.
12	Occupations Code §2302.051 authorizes the board to adopt rules as necessary to administer
13	Occupations Code Chapter 2302.
	Transportation Code §503.002 authorizes the board to adopt rules that are necessary to
14	
14 15	administer Transportation Code Chapter 503.
	administer Transportation Code Chapter 503. Transportation Code §503.0631 authorizes the department to adopt rules and prescribe procedures as
15	
15 16	Transportation Code §503.0631 authorizes the department to adopt rules and prescribe procedures as
15 16 17	Transportation Code §503.0631 authorizes the department to adopt rules and prescribe procedures as necessary to implement §503.0631 regarding the buyer's temporary tag database.
15 16 17 18	Transportation Code §503.0631 authorizes the department to adopt rules and prescribe procedures as necessary to implement §503.0631 regarding the buyer's temporary tag database. Transportation Code §1002.001 authorizes the board to adopt rules that are necessary and
15 16 17 18 19	<ul> <li>Transportation Code §503.0631 authorizes the department to adopt rules and prescribe procedures as necessary to implement §503.0631 regarding the buyer's temporary tag database.</li> <li>Transportation Code §1002.001 authorizes the board to adopt rules that are necessary and appropriate to implement the powers and the duties of the department.</li> </ul>
15 16 17 18 19 20	<ul> <li>Transportation Code §503.0631 authorizes the department to adopt rules and prescribe procedures as necessary to implement §503.0631 regarding the buyer's temporary tag database.</li> <li>Transportation Code §1002.001 authorizes the board to adopt rules that are necessary and appropriate to implement the powers and the duties of the department.</li> <li>CROSS REFERENCE TO STATUTE. Occupations Code §§55.004, 2301.001, 2301.002, 2301.151, 2301.152,</li> </ul>

1	TEXT.
2	Subchapter E. General Distinguishing Numbers
3	43 TAC §215.133
4	§215.133. General Distinguishing Number.
5	(a) No person may engage in business as a dealer unless that person has a currently valid GDN
6	assigned by the department for each location from which the person engages in business. A dealer must
7	also hold a GDN for a consignment location, unless the consignment location is a wholesale motor vehicle
8	auction.
9	(b) Subsection (a) of this section does not apply to a person exempt from the requirement to
10	obtain a GDN under Transportation Code §503.024.
11	(c) A GDN dealer application shall be on a form prescribed by the department and properly
12	completed by the applicant. A GDN dealer application shall include all required information, required
13	supporting documents, and required fees and shall be submitted to the department electronically in a
14	system designated by the department for licensing. A GDN dealer renewing or amending its GDN must
15	verify current license information, provide related information and documents for any new requirements
16	or changes to the GDN, and pay required fees. An applicant for a new dealer GDN must provide the
17	following:
18	(1) Required information:
19	(A) type of GDN requested;
20	(B) business information, including the name, physical and mailing addresses,
21	telephone number, Secretary of State file number (if applicable), and website address (if applicable);

1	(C) application contact name, email address, and telephone number;
2	(D) the name, social security number, date of birth, identity document
3	information, and ownership percentage for each owner, partner, member, or principal if the applicant is
4	not a publicly traded company;
5	(E) the name, social security number, date of birth, and identity document
6	information for each officer, director, manager, trustee, or other representative authorized to act on
7	behalf of the applicant if the applicant is owned in full or in part by a legal entity;
8	(F) the name, employer identification number, ownership percentage, and non-
9	profit or publicly-traded status for each legal entity that owns the applicant in full or in part;
10	(G) the name, social security number, date of birth, and identity document
11	information of at least one manager or other bona fide employee who will be present at the established
12	and permanent place of business if the owner is out of state or will not be present during business hours
13	at the established and permanent place of business in Texas;
14	(H) the name and business email address of the temporary tag database account
15	administrator designated by the applicant who must be an owner or representative listed in the
16	application;
17	(I) criminal history record information under the laws of Texas, another state in
18	the United States, the United States, and any foreign jurisdiction for each person listed in the application,
19	including offense description, date, and location;
20	(J) military service status;

1	(K) licensing history required to evaluate fitness for licensure under §215.89 of
2	this title (relating to Fitness);
3	(L) information about the business location and business premises, including
4	whether the applicant will operate as a salvage vehicle dealer at the location;
5	(M) history of insolvency, including outstanding or unpaid debts, judgments, or
6	liens, unless the debt was discharged under 11 U.S.C. §§101 et seq. (Bankruptcy Act) or is pending
7	resolution under a case filed under the Bankruptcy Act;
8	(N) signed Certificate of Responsibility, which is a form provided by the
9	department; and
10	(O) any other information required by the department to evaluate the application
11	under current law and board rules.
12	(2) A legible and accurate electronic image of each applicable required document:
12 13	<ul><li>(2) A legible and accurate electronic image of each applicable required document:</li><li>(A) proof of a surety bond if required under §215.137 of this title (relating to</li></ul>
13	(A) proof of a surety bond if required under §215.137 of this title (relating to
13 14	(A) proof of a surety bond if required under §215.137 of this title (relating to Surety Bond);
13 14 15	<ul><li>(A) proof of a surety bond if required under §215.137 of this title (relating to Surety Bond);</li><li>(B) the certificate of filing, certificate of incorporation, or certificate of</li></ul>
13 14 15 16	<ul> <li>(A) proof of a surety bond if required under §215.137 of this title (relating to Surety Bond);</li> <li>(B) the certificate of filing, certificate of incorporation, or certificate of registration on file with the Secretary of State, if applicable;</li> </ul>
13 14 15 16 17	<ul> <li>(A) proof of a surety bond if required under §215.137 of this title (relating to Surety Bond);</li> <li>(B) the certificate of filing, certificate of incorporation, or certificate of registration on file with the Secretary of State, if applicable;</li> <li>(C) each assumed name certificate on file with the Secretary of State or county</li> </ul>

1	(i) current driver license;
2	(ii) current Texas Identification Card issued by the Texas Department of
3	Public Safety under Transportation Code, Chapter 521, Subchapter E;
4	(iii) current license to carry a handgun issued by the Texas Department of
5	Public Safety under Government Code, Chapter 411, Subchapter H;
6	(iv) current passport; or
7	(v) current United States armed forces identification.
8	(E) a certificate of occupancy, certificate of compliance, or other official
9	documentation confirming the business location complies with municipal ordinances, including zoning,
10	occupancy, or other requirements for a vehicle business;
11	(F) documents proving business premises ownership, or lease or sublease
12	agreement for the license period;
13	(G) premises photos and a notarized affidavit certifying that all premises
14	requirements in §215.140 of this title (relating to Established and Permanent Place of Business Premises
15	Requirements) are met and will be maintained during the license period;
16	(H) evidence of franchise if applying for a franchised motor vehicle dealer GDN;
17	(I) proof of completion of the dealer education and training required under
18	Transportation Code §503.0296, if applicable; and
19	(J) any other documents required by the department to evaluate the application
20	under current law and board rules.

1	(3) Required fees:
2	(A) the fee for the GDN for each type of license requested as prescribed by law;
3	and
4	(B) the fee for each metal dealer plate requested by the applicant as prescribed
5	by law.
6	(d) An applicant for a GDN must also comply with fingerprint requirements in §211.6 of this title
7	(relating to Fingerprint Requirements for General Distinguishing Numbers), if applicable.
8	(e) An applicant for a dealer GDN operating under a name other than the applicant shall use the
9	name under which the applicant is authorized to do business, as filed with the Secretary of State or county
10	clerk, and the assumed name of such legal entity shall be recorded by the applicant on the application
11	using the letters "DBA." The applicant may not use an assumed name that may be confused with or is
12	similar to that of a governmental entity or that is otherwise deceptive or misleading to the public.
13	(f) A wholesale motor vehicle dealer GDN holder may sell or exchange vehicles with licensed or
14	authorized dealers only. A wholesale motor vehicle dealer GDN holder may not sell or exchange vehicles
15	at retail.
16	(g) An independent mobility motor vehicle dealer shall retain and produce for inspection all
17	records relating to the license requirements under Occupations Code, §2301.002(17-b) and all
18	information and records required under Transportation Code §503.0295.
19	(h) In evaluating a new or renewal dealer GDN application or an application for a new GDN
20	location, the department may require a site visit to determine if the business location meets the
21	requirements in §215.140. The department will require the applicant or GDN holder to provide a notarized

Exhibit A

- affidavit confirming that all premises requirements are met and will be maintained during the license
   period.
- 3 (i) A person holding an independent motor vehicle GDN does not have to hold a salvage vehicle
  4 dealer license to:
- 5 (1) act as a salvage vehicle dealer or rebuilder; or
- 6 (2) store or display a motor vehicle as an agent or escrow agent of an insurance company.
- 7 (j) To be eligible for an independent motor vehicle GDN, a person must complete dealer education
- 8 and training specified by the department, except as provided in this subsection:
- 9 (1) once a person has completed the required dealer education and training, the person 10 will not have to retake the dealer education and training for subsequent GDN renewals, but may be 11 required to provide proof of dealer education and training completion as part of the GDN renewal process;
- (2) a person holding an independent motor vehicle GDN for at least 10 years as of
   September 1, 2019, is exempt from the dealer education and training requirement; and
- (3) a military service member, military spouse, or military veteran will receive appropriate
   credit for prior training, education, and professional experience and may be exempted from the dealer
   education and training requirement.
- 17

1	Subchapter E. General Distinguishing Numbers
2	43 TAC §215.140
3	§215.140. Established and Permanent Place of Business Premises Requirements.
4	A dealer must meet the following requirements at each licensed location and maintain the requirements
5	during the term of the license. If multiple dealers are licensed at a location, each dealer must maintain
6	the following requirements during the entire term of the license.
7	(1) Business hours for retail dealers.
8	(A) A retail dealer's office shall be open at least four days per week for at least four
9	consecutive hours per day and may not be open solely by appointment.
10	(B) The retail dealer's business hours for each day of the week must be posted at the main
11	entrance of the retail dealer's office that is accessible to the public. The owner or a bona fide employee
12	of the retail dealer shall be at the retail dealer's licensed location during the posted business hours for the
13	purposes of buying, selling, exchanging, or leasing vehicles. If the owner or a bona fide employee is not
14	available to conduct business during the retail dealer's posted business hours due to special circumstances
15	or emergencies, a separate sign must be posted indicating the date and time the retail dealer will resume
16	operations. Regardless of the retail dealer's business hours, the retail dealer's telephone must be
17	answered from 8:00 a.m. to 5:00 p.m. weekdays by a bona fide employee, owner, answering service,
18	voicemail service, or answering machine. A caller must be able to speak to a natural person or leave a
19	message during these hours.

(2) Business hours for wholesale motor vehicle dealers. A dealer that holds only a wholesale motor
 vehicle dealer's GDN must post its business hours at the main entrance of the wholesale motor vehicle

dealer's office. A wholesale motor vehicle dealer or bona fide employee shall be at the wholesale motor
vehicle dealer's licensed location at least two weekdays per week for at least two consecutive hours per
day. A wholesale motor vehicle dealer may not be open solely by appointment. Regardless of the
wholesale motor vehicle dealer's business hours, the wholesale motor vehicle dealer's telephone must be
answered from 8:00 a.m. to 5:00 p.m. weekdays by a bona fide employee, owner, answering service,
voicemail service, or answering machine. A caller must be able to speak to a natural person or leave a
message during these hours.

8 (3) Business sign requirements for retail dealers.

9 (A) A retail dealer must display a conspicuous, permanent sign with letters at least six 10 inches in height showing the retail dealer's business name or assumed name substantially similar to the 11 name reflected on the retail dealer's GDN under which the retail dealer conducts business. A business sign 12 is considered conspicuous if it is easily visible to the public within 100 feet of the main entrance of the 13 business office. A business sign is considered permanent only if it is made of durable, weather-resistant 14 material.

(B) The sign must be permanently mounted at the physical address listed on the application for the retail dealer's GDN. A business sign is considered permanently mounted if bolted to an exterior building wall or bolted or welded to a dedicated sign pole or sign support permanently installed in the ground.

(C) A retail dealer may use a temporary sign or banner if that retail dealer can show proof
 that a sign that meets the requirements of this paragraph has been ordered and provides a written
 statement that the sign will be promptly and permanently mounted upon delivery.

1 (D) A retail dealer is responsible for ensuring that the business sign complies with municipal ordinances, and that any lease signage requirements are consistent with the signage 2 requirements in this paragraph. 3 (4) Business sign requirements for wholesale motor vehicle dealers. 4 (A) Exterior Sign 5 (i) A wholesale motor vehicle dealer must display a conspicuous, 6

permanent sign with letters at least six inches in height showing the wholesale motor vehicle dealer's 7 business name or assumed name substantially similar to the name reflected on the wholesale motor 8 vehicle dealer's GDN under which the wholesale motor vehicle dealer conducts business. Effective 9 September 1, 2023, the sign must also include the statement that "Purchasers must be Licensed Dealers" 10 11 in letters at least three inches in height. A business sign is considered conspicuous if it is easily visible to 12 the public within 100 feet of the main entrance of the business office. A business sign is considered 13 permanent only if it is made of durable, weather-resistant material.

14

(ii) The sign must be permanently mounted on the business property at the physical address listed on the application. A business sign is considered permanently mounted if 15 16 bolted to an exterior building wall or bolted or welded to a dedicated sign pole or sign support permanently installed in the ground. A wholesale motor vehicle dealer may use a temporary exterior sign 17 or banner if the wholesale motor vehicle dealer can show proof that a sign that meets the requirements 18 of this paragraph has been ordered and provides a written statement that the sign will be promptly and 19 permanently mounted upon delivery. 20

21

(B) Interior Sign

1	(i) If the wholesale motor vehicle dealer's office is located in an office
2	building with one or more other businesses and an outside sign is not permitted by the property owner,
3	a conspicuous permanent business sign permanently mounted on or beside the main door to the
4	wholesale motor vehicle dealer's office with letters at least two inches in height is acceptable. Effective
5	September 1, 2023, the sign must also include the statement that "Purchasers must be Licensed Dealers"
6	in letters at least one inch in height. An interior business sign is considered conspicuous if it is easily visible
7	to the public within 10 feet of the main entrance of the wholesale motor vehicle dealer's office. An interior
8	sign is considered permanent if made from durable material and has lettering that cannot be changed. An
9	interior sign is considered permanently mounted if bolted or otherwise permanently affixed to the main
10	door or nearby wall. A wholesale motor vehicle dealer may use a temporary interior sign or banner if the
11	wholesale motor vehicle dealer can show proof that a sign that meets the requirements of this paragraph
12	has been ordered and provides a written statement that the sign will be promptly and permanently
13	mounted upon delivery.
14	(C) A wholesale motor vehicle dealer is responsible for ensuring that the business
15	sign complies with municipal ordinances and that any lease signage requirements are consistent with the
16	signage requirements in this paragraph.
17	(5) Office requirements for a retail dealer and a wholesale motor vehicle dealer.
18	(A) A dealer's office must be located in a building with a permanent roof and connecting

- 19 exterior walls on all sides.
- (B) A dealer's office must comply with all applicable municipal ordinances, including
   municipal zoning ordinances. The dealer is responsible for obtaining a certificate of occupancy, certificate
   of compliance, or other required document issued by a municipal government to show compliance,

1

2 use changes. (C) A dealer's office may not be located in a residence, apartment, hotel, motel, rooming 3 house, or any room or building not open to the public. 4 (D) A dealer's office may not be located in a restaurant, gas station, or convenience store, 5 unless the office has a separate entrance door that does not require a dealer's customer to pass through 6 the other business. 7 (E) A dealer's office may not be virtual or provided by a subscription for office space or 8 office services. Access to an office space or office services is not considered an established and permanent 9 location. 10 (F) The physical address of the dealer's office must be in Texas and recognized by the U.S. 11 Postal Service or capable of receiving U.S. mail. The department will not mail a metal dealer's license plate 12 to an out-of-state address. 13 (G) A portable-type office building may qualify as an office only if the building meets the 14 requirements of this section and is not a readily moveable trailer or other vehicle. 15 (H) The dealer's office space must: 16 (i) include at least 100 square feet of interior floor space, exclusive of hallways, 17 closets, or restrooms; 18 19 (ii) have a minimum seven-foot-high ceiling; (iii) accommodate required office equipment; and 20

including a new certificate or document when the building is altered or remodeled, or when the building

	•
1	(iv) allow a dealer and customer to safely access the office and conduct business
2	in private while seated.
3	(6) Required office equipment for a retail dealer and a wholesale motor vehicle dealer. At a
4	minimum, a dealer's office must be equipped with:
5	(A) a desk;
6	(B) two chairs;
7	(C) internet access; and
8	(D) a working telephone number listed in the business name or assumed name under
9	which the dealer conducts business.
10	(7) Number of retail dealers in one building. Not more than four retail dealers may be located in
11	the same building. Each retail dealer located in the same building must meet the requirements of this
12	section.
13	(8) Number of wholesale motor vehicle dealers in one office building. Not more than eight
14	wholesale motor vehicle dealers may be located in the same office building. Each wholesale motor vehicle
15	dealer located in the same office building must meet the requirements of this section.
16	(9) Office sharing prohibition for retail dealers and wholesale motor vehicle dealers. Unless
17	otherwise authorized by the Transportation Code, a retail dealer and a wholesale motor vehicle dealer
18	licensed after September 1, 1999, may not be located in the same building.
19	(10) Dealer housed with other business.

1	(A) If a person conducts business as a dealer in conjunction with another business owned
2	by the same person and under the same name as the other business, the same telephone number may
3	be used for both businesses. If the name of the dealer differs from the name of the other business, a
4	separate telephone listing and a separate sign for each business are required.
5	(B) A person may conduct business as a dealer in conjunction with another business not
6	owned by that person only if the dealer owns the property on which business is conducted or has a
7	separate lease agreement from the owner of that property that meets the requirements of this section.
8	The same telephone number may not be used by both businesses. The dealer must have separate business
9	signs, telephone listings, and office equipment required under this section.
10	(C) A dealer's office must have permanent interior walls on all sides and be separate from
11	any public area used by another business.
12	(11) Display area and storage lot requirements.
12 13	<ul><li>(11) Display area and storage lot requirements.</li><li>(A) A wholesale motor vehicle dealer is not required to have display space at the</li></ul>
13	(A) A wholesale motor vehicle dealer is not required to have display space at the
13 14	(A) A wholesale motor vehicle dealer is not required to have display space at the wholesale motor vehicle dealer's business premises.
13 14 15	<ul><li>(A) A wholesale motor vehicle dealer is not required to have display space at the wholesale motor vehicle dealer's business premises.</li><li>(B) A retail dealer must have an area designated as display space for the retail dealer's</li></ul>
13 14 15 16	<ul> <li>(A) A wholesale motor vehicle dealer is not required to have display space at the wholesale motor vehicle dealer's business premises.</li> <li>(B) A retail dealer must have an area designated as display space for the retail dealer's inventory. A retail dealer's designated display area must comply with the following requirements.</li> </ul>
13 14 15 16 17	<ul> <li>(A) A wholesale motor vehicle dealer is not required to have display space at the wholesale motor vehicle dealer's business premises.</li> <li>(B) A retail dealer must have an area designated as display space for the retail dealer's inventory. A retail dealer's designated display area must comply with the following requirements.</li> <li>(i) The display area must be located at the retail dealer's physical business address</li> </ul>
13 14 15 16 17 18	<ul> <li>(A) A wholesale motor vehicle dealer is not required to have display space at the wholesale motor vehicle dealer's business premises.</li> <li>(B) A retail dealer must have an area designated as display space for the retail dealer's inventory. A retail dealer's designated display area must comply with the following requirements.</li> <li>(i) The display area must be located at the retail dealer's physical business address or contiguous to the retail dealer's physical address. The display area may not be in a storage lot.</li> </ul>

intermingled with another business or a public parking area, a driveway to the office, or another dealer's
 display area.

(iii) The display area may not be on a public easement, right-of-way, or driveway
unless the governing body having jurisdiction of the easement, right-of-way, or driveway expressly
consents in writing to use as a display area. If the easement, right-of-way, or driveway is a part of the state
highway system, use as a display area may only be authorized by a lease agreement.

- (iv) If a retail dealer shares a display or parking area with another business,
  including another dealer, the dealer's vehicle inventory must be separated from the other business's
  display or parking area by a material object or barrier that cannot be readily removed. A material object
  or barrier must be in place on all sides except for the space necessary to allow for entry and exit of vehicle
  inventory.
- (v) If a dealer's business location includes gasoline pumps or a charging station or
   includes another business that sells gasoline or has a charging station, the dealer's display area may not
   be part of the parking area for fuel or charging station customers and may not interfere with access to or
   from the gasoline pumps, fuel tanks, charging station, or fire prevention equipment.
- (vi) The display area must be adequately illuminated if the retail dealer is open at
   night so that a vehicle for sale can be properly inspected by a potential buyer.
- (vii) The display area may be located inside a building; however, if multiple dealers are displaying vehicles inside a building, each dealer's display area must be separated by a material object or barrier that cannot be readily removed. A material object or barrier must be in place on all sides except for the space necessary to allow for entry and exit of vehicle inventory.

1	(C) A GDN dealer may maintain a storage lot only if the storage lot is not accessible to the
2	public and no sales activity occurs at the storage lot. A sign stating the dealer's name, contact information,
3	and the fact the property is a storage lot is permissible. A storage lot must be fenced or in an access-
4	controlled location to be considered not accessible to the public.
5	(12) Dealers authorized to sell salvage motor vehicles. If an independent motor vehicle dealer
6	offers a salvage motor vehicle for sale on the dealer's premises, the vehicle must be clearly and
7	conspicuously marked with a sign informing a potential buyer that the vehicle is a salvage motor vehicle.
8	This requirement does not apply to a licensed salvage pool operator.
9	(13) Lease requirements. If the premises from which a dealer conducts business, including any
10	display area, is not owned by the dealer, the dealer must maintain a lease that is continuous during the
11	period of time for which the dealer's license will be issued. The lease agreement must be on a properly
12	executed form containing at a minimum:
13	(A) the name of the property owner as the lessor of the premises and the name of the
14	dealer as the tenant or lessee of the premises;
15	(B) the period of time for which the lease is valid;
16	(C) the street address or legal description of the property, provided that if only a legal
17	description of the property is included, a dealer must attach a statement verifying that the property
18	description in the lease agreement is the physical street address identified on the application as the
19	physical address for the established and permanent place of business;
20	(D) the signature of the property owner as the lessor and the signature of the dealer as
21	the tenant or lessee; and

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1 (E) if the lease agreement is a sublease in which the property owner is not the lessor, the dealer must also obtain a signed and notarized statement from the property owner including the following 2 information: 3 (i) property owner's full name, email address, mailing address, and phone 4 number; and 5 (ii) property owner's statement confirming that the dealer is authorized 6 to sublease the location and may operate a vehicle sales business from the location. 7 (14) Dealer must display GDN and bond notice. A dealer must display the dealer's GDN issued by 8 the department at all times in a manner that makes the GDN easily readable by the public and in a 9 conspicuous place at each place of business for which the dealer's GDN is issued. If the dealer's GDN 10 11 applies to more than one location, a copy of the GDN and bond notice must be displayed in each 12 supplemental location. A dealer required to obtain a surety bond must post a bond notice adjacent to and 13 in the same manner as the dealer's GDN is displayed. The notice must include the bond company name, bond identification number, and procedure by which a claimant can recover under the bond. The notice 14 must also include the department's website address and notify a consumer that a dealer's surety bond 15 information may be obtained by submitting a request to the department. 16 17

CERTIFICATION. The agency certifies that legal counsel has reviewed the proposal and found it to be
 within the state agency's legal authority to adopt.

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Filed with the Office of the Secretary of State on December 8, 2022.

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\_/s/ Elizabeth Brown Fore\_

Elizabeth Brown Fore, General Counsel

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