### TEXAS DEPARTMENT OF MOTOR VEHICLES

# MOTOR VEHICLE CRIME PREVENTION AUTHORITY BOARD OF DIRECTORS MEETING

Texas Department of Motor Vehicles
4000 Jackson Avenue
Building 1, Lone Star Room
Austin, Texas 78731

9:01 a.m. Wednesday, April 19, 2023

#### BOARD MEMBERS:

Mike Rodriguez, Chair Charla Brotherton (absent) Julio C. Gonzalez Sharon Jones Rebecca Cantu Serrano (absent) P. Dean Smith (absent) Katherine "Kit" Whitehill

#### STAFF:

Joe Canady, Director David Richards, General Counsel

ON THE RECORD REPORTING (512) 450-0342

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## PROCEEDINGS

MR. RODRIGUEZ: Good morning. My name is Mike Rodriguez, and I'm pleased to open the meeting of the Board of the Motor Vehicle Crime Prevention Authority.

It is 9:01 a.m., and I'm now calling the Board meeting for April 19, 2023, to order. I want to note for the record that the public notice of this meeting, containing all items on the agenda, was filed with the Office of Secretary of State on April 10, 2023.

Before we begin today's meeting, please place all cell phones and other communication devices in silent mode. And please, as a courtesy to others, do not carry on side conversations or other activities in the meeting room.

I want to welcome those who are with us for today's Board meeting. If you wish to address the Board or speak on an agenda item during today's meeting, please complete a speaker's sheet at the registration table. Please identify the specific item you are interested in commenting on, your name and address, and whether you are representing anyone or speaking for yourself. If your comment does not pertain to a specific agenda item, we will take your comment during the general public comment portion of the meeting.

In accordance with the department's

administrative rule, comments to the board will be limited to three minutes. To assist the speaker, a timer has been provided at the podium. The timer light will be green for the first two minutes, yellow when the speaker has one minute left, and then red when the speaker's time is up. Individuals cannot accumulate time from other speakers.

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Comments should be pertinent to the issues stated on the comment sheet. When addressing the Board, please state your name and affiliation for the record.

There are a few things that will assist in making the meeting run smoother and assist the court reporter in getting an accurate record: please identify yourself before speaking, speak clearly and slowly, do not speak over others, and please ask the chairman for permission to speak and be sure to get recognized before speaking.

I would like to thank our court reporter who is transcribing this meeting.

Before we begin today, I'd like to remind all presenters and those in attendance of the rules of conduct. At our Board meeting, under the department's administrative rule, I have the authority to supervise the conduct of the meetings. This includes the authority to determine when a speaker is being disruptive of the meeting or is otherwise violating the timing and

1	presentation rules I just discussed.
2	Now I'd like to have a roll call of the Board
3	members. Please respond verbally when I call your name.
4	Board Member Jones?
5	MS. JONES: Present.
6	MR. RODRIGUEZ: Board Member Whitehill?
7	MS. WHITEHILL: Present.
8	MR. RODRIGUEZ: Board Member Smith?
9	(No response.)
10	MR. RODRIGUEZ: Board Member Gonzalez?
11	MR. GONZALEZ: Present.
12	MR. RODRIGUEZ: Board Member Brotherton?
13	(No response.)
14	MR. RODRIGUEZ: Board Member Cantu Serrano?
15	(No response.)
16	MR. RODRIGUEZ: And let the record reflect that
17	I, Mike Rodriguez, am here too. We have a quorum.
18	Now I'll ask you to please stand and honor our
19	country and state with the pledges of allegiance. I'll
20	now turn it over to Member Sharon Jones to lead us in the
21	U.S. pledge.
22	(Whereupon, the U.S. Pledge of Allegiance was
23	recited.)
24	MR. RODRIGUEZ: I will now turn it over to
25	Member Jones again to lead us in the Texas pledge.

1	(Whereupon, the Texas Pledge was recited.)
2	MR. RODRIGUEZ: Thank you, Member Jones, for
3	leading us in the pledges.
4	I will now move to agenda item 3.A., Approval
5	of transcripts from the February 22, 2023 meeting as
6	minutes. Members, if everyone has reviewed the transcript,
7	I will now entertain a motion on agenda item 3.A.
8	MR. GONZALEZ: Member Gonzalez, for the record.
9	I move that the Board adopt the transcript as
10	minutes from the February 22, 2023 meeting.
11	MR. RODRIGUEZ: I have a motion from Member
12	Gonzalez. Do I have a second?
13	MS. WHITEHILL: Member Whitehill. Second.
14	MR. RODRIGUEZ: I have a motion from Member
15	Gonzalez and a second from Board Member Whitehill. Any
16	further discussion?
17	(No response.)
18	MR. RODRIGUEZ: Yessenia, are there any public
19	comments?
20	MS. BENAVIDES: No, sir.
21	MR. RODRIGUEZ: I will now call for the vote.
22	Board members, when I call your name, please state your
23	vote.
24	Member Whitehill?
25	MS. WHITEHILL: Aye.

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MR. RODRIGUEZ: Member Jones? 1 2 MS. JONES: Aye. MR. RODRIGUEZ: Member Gonzalez? 3 4 MR. GONZALEZ: Aye. 5 MR. RODRIGUEZ: And I, Chairman, vote aye. 6 the record reflect that there are four votes, the motion 7 passes. 8 Agenda item 3.B., Chair's reports. We will now 9 move to agenda item 3.B. 10 Good morning again, commanders and guests. Appreciate you taking the time out of your busy schedules 11 12 to join us today. 1.3 As we watch the progress of the 88th 14 Legislative Session, I can't help but look back at where 15 MVCPA has been and where we are going. It has been 30 16 years since the first taskforce was first funded, 30 years 17 of dedicated investigators coordinating statewide to combat motor vehicle crime. The commitment to operations 18 19 in coordination with other local, state and federal 20 agencies to ensure our borders are safer and that all available resources are used to address motor vehicle 21 22 crime statewide has not gone unnoticed. 2.3 Catalytic converter theft has been a topic of 24 interest during the current legislative session. Several

bills have been filed that would strengthen penalties for

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theft and illegal transactions of catalytic converters. Two of the filed bills would increase the MVCPA fee from \$4 to \$5, with the extra dollar earmarked for catalytic converter. MVCPA is directly mentioned in both bills as being a lead in coordination with other state agencies to combat catalytic converter crimes. Passage of either of these bills would increase the amount of funds collected, and if any of those portion of those funds are appropriated to MVCPA, it would be on top of the amounts currently budgeted for fiscal year 2024 and 2025.

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Now, I know that during the session there was a bill that was presented and that bill contained some language that would transfer some funds to the Department of Public Safety to combat what our current taskforces were combating already. And I know that Major Jones observed this and kind of took it upon herself to talk to her DPS command and say, hey, why reinvent the wheel; we're already doing this. MVCPA is already doing this, the taskforces are already doing this. Why are we going to shift this and try to redo this with other new taskforces to combat what you guys were already combating.

So she got together with Member Gonzalez, and I appreciate the work that they did because they were out late together with Director Canady and they got it done. They changed the language and they shifted back that

language for us to address those issues, to continue addressing those issues. And if there was going to be additional funding, that that funding comes our way so that we can continue with those investigations and continue combating what we're already doing right now.

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So I want to thank them both, together with Director Canady, because they worked very hard and late hours to bring that bill with different language. I don't know if you guys want to kind of come back and say a little bit of what you guys did.

MR. GONZALEZ: I have to say it was all Member Jones. She just dragged me along for the ride.

Just to echo what the chairman said, thank you, Member Jones, for all of your work on that. I know that that was quite a large undertaking and you did something great for this body.

And it's great to see that that bill is moving.

I believe it's already out of the Senate and it's making its way through the House and expected to pass. So thank you.

MS. JONES: You're welcome. But I have to make sure that I had a great team, you, Joe, Roland was a great team, but the three people that are over there from DPS, Captain Bowen, Captain Salinas, and Lieutenant Vigil, those were the ones that literally took the idea that I

had and just made it work. So I owe a lot to them. We all do. Thank you.

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MR. RODRIGUEZ: And I really wanted to give everyone here some visibility as to what's been happening, because there's been a lot of back and forth. I see the messages back and forth because they include me on some of the issues. But it's really a tough job to be on top of everything that is going through the session, and I really appreciate the engagement that these two Board members form this body are in right now.

Because in the past we've tried to be at that level and tried to be engaged at that level, and I can tell you that there's been a major shift in that kind of engagement. And that's helped the MVCPA, and all for the taskforces that are currently working very hard to get this mission and these objectives toward the goals that we want. So thank you and thank everybody that has been involved.

And again, when the first draft of the House and Senate appropriation bills were released, both bills showed that the MVCPA would be fully funded for fiscal years '24 and '25. This will be a historic level of appropriations and allow MVCPA to fulfill many taskforce requests for resources that have been impossible to fund in recent years. This will strengthen our network of

investigators and will provide resources that are desperately needed by taskforces to keep one step ahead of the criminal enterprise.

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Thank you, commanders. Thank you for the level of work that your taskforces have done. I appreciate all your efforts in combating motor vehicle crimes.

At this time I would like to remember our fallen investigators who made the ultimate sacrifice while protecting lives and property. Please join me in a moment of silence to honor the memories of Limestone County Sergeant Steve Davenport, who was assigned to the Heart of Texas Auto Theft Taskforce and killed May 2, 2022, while investigating stolen equipment; Houston Police Officer Henry Canales, who was assigned to the Houston PD Auto Theft Taskforce and killed June 23, 2009, while conducting a cargo theft investigation; Harris County Deputy Sheriff Darren Armendariz, who was assigned to the Harris County Auto Theft Taskforce and was killed while off duty when preventing the theft of a catalytic converter.

Thank y'all for your service and be safe. Now for the moment of silence.

(Whereupon, a moment of silence was observed.)
MR. RODRIGUEZ: Thank you.

We will now move to agenda item 4, MVCPA

Director's report. We will now move to agenda item 4 and

we'll turn it over to MVCPA Director Joe Canady and designated MVCPA and Texas DMV staff to brief the Board on various topics under this agenda item.

Director Canady, please proceed.

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MR. CANADY: Good morning, Mr. Chairman, members. For the record, Joe Canady, director, MVCPA.

Earlier this session, Governor Greg Abbott reappointed Chairman Mike Rodriguez and Member Dean Smith to serve on the MVCPA Board for a term to expire February 1 of 2029. The Texas Senate confirmed the appointments and the prior appointments of Member Charla Brotherton and Member Rebecca Cantu Serrano by a vote on March 29 of 2023.

Congratulations, members, and thank you for your dedication.

Harris County Sheriff's Office Auto Theft
Taskforce Lieutenant Sandi Chapa promoted to captain and
was reassigned to another division within the Harris
County Sheriff's Office. The MVCPA appreciates the
service and efforts of Lieutenant Chapa during her
assignment as commander, and we wish Captain Chapa the
best in her new assignment.

Tarrant County Sheriff's Office Detective
Howard Ray Johnson served with the Tarrant County
Sheriff's Office, the last six months of which were

assigned to the Tarrant Regional Auto Crimes Taskforce.

He retired after 30 years of service, and we wish him the best in his retirement.

If there's no questions, I'll move on to agenda

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item 4.B.

Since the last Board meeting, the MVCPA has hired Earl Pence as the MVCPA manager. Earl comes to us from the Texas Department of Motor Vehicles Enforcement Division, where he conducted inspections of licensed motor vehicle dealers. In addition, during his time at TxDMV, he examined documents related to title transactions and became a title fraud expert.

Prior to joining TxDMV, Earl was with the
Bastrop County Sheriff's Office and Giddings Police
Department. His investigative experience, instructor
abilities and background in law enforcement command will
bring a wealth of knowledge to MVCPA.

Earl, if you'd stand, please.

MR. RODRIGUEZ: Good morning, Earl.

MR. CANADY: If there's no questions, I'll move on to agenda item 4.C.

On page 6 of your board book, this is an overview of the current status of the budget for the Motor Vehicle Crime Prevention Authority. The budget primarily consists of grant funds which is -- 94 percent which are

distributed to law enforcement entities across the state to fund programs related to motor vehicle theft prevention. The division's operations involve monitoring the grants and assessing requests for reimbursements to grantees. Current major expenditures are travel, transcription services and copier lease.

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If there's no questions, I'll move on to agenda item 4.D.

On the grant activities and analysis, item 4.D,
Transportation Code Section 1006.101 requires the Motor
Vehicle Crime Prevention Authority and the Texas
Department of Motor Vehicles to submit an annual report of
MVCPA operations to the offices of Lieutenant Governor and
Speaker of the House of Representatives.

Beginning on page 8 of your board book, you can see the example of the work that was completed in the activity and funds report that was submitted, very visual and graphic. Thanks to Yessenia for formatting and putting in the graphics to the report. I think it turned out very well and it grabs your attention as you read through the document and points out many of the highlights of the program, kind of where we've been, what we're doing, and the efforts of the MVCPA and the taskforces using these funds to combat auto theft.

Are there any questions about the activity and

1 funds report? 2 MR. GONZALEZ: I just want to say that it looks 3 great. This is very eye-catching and a very important 4 legislative session, so I'm glad that we have something 5 that people will want to open and take a look at so that 6 they can see the wonderful work that our taskforces across 7 the state are doing. So thank you. MR. RODRIGUEZ: I want to know who sent this 8 9 picture of this Lamborghini. 10 MR. CANADY: I believe it was the Dallas area. 11 MR. RODRIGUEZ: What happened to it? MR. GONZALEZ: I believe it was a fraud-related 12 13 UUV report. And they coordinated with DPS and the Houston 14 Police Department and they were able to intercept it in 15 Dallas, if I'm not mistaken. 16 MR. RODRIGUEZ: Well, maybe we can seize it and 17 start promoting MVCPA. That will catch everybody's attention. Lock your car. 18 19 (General laughter.) 20 MR. RODRIGUEZ: This is awesome. Great work. 21 Yessie, great work. 22 MR. CANADY: Moving on to agenda item 4.F., 2.3 Educational programs and marketing. I will turn it over 24 to Gresham Kay, grant specialist.

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MR. KAY: Good morning, Mr. Chairman, members.

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Gresham Kay, grant specialist with MVCPA. 1 2 Joe, do we want to do grant adjustments 3 briefly? 4 MR. CANADY: Yes. I'm sorry, I moved ahead. 5 4.E. 6 MR. KAY: Just an update on 4.E., Grant 7 adjustments. We've had three budget changes since the 8 last Board meeting in February. 9 There was one to add equipment funds for a 10 license plate reader. There was also a grant adjustment 11 to add additional funds to enable a vehicle purchase. And 12 then more recently there was -- City of Mansfield had a 13 grant adjustment approved where they were seeking approval 14 to purchase an new truck vehicle. In addition, they are 15 repurposing the older vehicle to put a truck wrap on that 16 vehicle to use for promotional events, and they also added 17 some supplies and DOE funds to add some surveillance cameras for their taskforce parking lot. 18 Are there any questions on the recent grant 19 20 adjustments? 21 (No response.) 22 MR. CANADY: Moving on to agenda item 4.F, 2.3 Gresham. 24 MR. KAY: 4.F., Educational programs and 25 marketing. So far in FY23 our member taskforces have

created 1,384 postings on social media outlets. MVCPA continues to participate in that with our social media accounts such as Facebook. And later in the meeting today, Insurance Council of Texas, their media contractor, talkStrategy, they will provide a presentation later in this meeting related to the PEPA Grant.

And in addition, we continue to provide promotional items to the taskforces as they have those needs.

Are there any questions?
(No response.)

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MR. CANADY: Mr. Chairman, members, also in reference to item 4.F -- Joe Canady, for the record, director, MVCPA -- many of the taskforces have distributed press releases through email and Facebook, providing citizens with tips to avoid purchasing stolen vehicles during person-to-person motor vehicle sales and resources available for citizens to be able to research information about that vehicle, title search through DMV and resources through NICB to determine if there's been a salvage or flood claim or theft claim to that vehicle. And this is basically concerning the number of VIN-swapped vehicles that are being advertised for sale online and sold to innocent purchasers.

Moving on to agenda item 4.F, I will turn it

over to Dan Price, our auditor -- I'm sorry -- 4.G. 1 2 MR. PRICE: For the record, this is Dan Price, 3 MVCPA auditor. We are on page 29 of the board book; this will be an action item for the Board. 4 5 So Midvale Indemnity Company contacted MVCPA 6 and indicated that there had been a data error on the 7 reporting for the total number of policies sold during the second half of 2022. The error resulted in an overpayment 8 9 of \$392. The original return was filed and we verified 10 the payment was made on February 16, 2023. The backup and 11 explanation are in your books from page 32 and page 33. 12 This will be the first request since 2020 that 13 we are recommending approval of an insurance refund. 14 amount is relatively minimal at \$392 and we do recommend 15 that this be approved. 16 MR. RODRIGUEZ: Members, do I have a motion on 17 agenda item 4.G? Sharon Jones, for the record. 18 MS. JONES: 19 I move that the Board authorize a request for refund in the amount of \$392 to the Midvale Indemnity 20 21 Company. 22 MR. RODRIGUEZ: Do I have a second? 2.3 MS. WHITEHILL: Member Whitehill. Second. 24 MR. RODRIGUEZ: I have a motion from Board 25 Member Jones and a second from Member Whitehill.

1	further discussion?
2	(No response.)
3	MR. RODRIGUEZ: Yessenia, any public comments
4	on this agenda item?
5	MS. BENAVIDES: No, sir.
6	MR. RODRIGUEZ: I will now call for the vote.
7	Board members, when I call your name, please state your
8	vote.
9	Board Member Jones?
10	MS. JONES: Aye.
11	MR. RODRIGUEZ: Board Member Whitehill?
12	MS. WHITEHILL: Aye.
13	MR. RODRIGUEZ: Board Member Gonzalez?
14	MR. GONZALEZ: Aye.
15	MR. RODRIGUEZ: And I, Chairman Rodriguez, vote
16	aye. Let the record reflect that there are four votes,
17	motion passes.
18	MR. CANADY: Moving on to agenda item 4.H.,
19	Training. MVCPA staff, TxDMV staff and grant program
20	personnel continue to conduct and participate in training
21	events related to motor vehicles crimes.
22	Since we are fully staffed now, we're working
23	to schedule some intermediate and advanced training events
24	during the summer of this year. And it's also anticipated
25	for FY 2024 we will conduct an intermediate training in

coordinating with the Texas Association of Vehicle Theft 1 2 Investigators Conference, which will be in Dallas this 3 year. If there are no questions, that concludes the 4 5 director's report for agenda item 4. 6 MR. RODRIGUEZ: Thank you, Director Canady and 7 staff. 8 Moving on to agenda item 5, MVCPA Grants, 9 Budget and Reporting Committee report, I will turn it over 10 to MVCPA Director Joe Canady, Grants, Budget and Reporting Committee Chair Julio Gonzalez, and designated staff to 11 give a summary of the Grants, Budget and Reporting 12 13 Committee meeting that was held yesterday afternoon. 14 If members have questions on any of the items 15 from the Grants, Budget and Reporting Committee update, I 16 will ask staff to please come up to the presenter podium 17 to answer any questions the Board has. MR. GONZALEZ: Thank you, Mr. Chairman. 18 19 The Grants, Budget and Reporting Committee met 20 yesterday and heard presentations from El Paso, Victoria, 21 Smith, Mansfield, Dallas County and Montgomery County. 22 While one recurring issue facing our taskforces 2.3 has been the difficulty in getting local district 24 attorneys to prosecute auto theft cases, multiple

taskforces yesterday reported that they were having

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success in working with their local DAs in prosecuting motor vehicle crime. The taskforces reported the need for additional personnel and additional funding for equipment.

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The committee encouraged El Paso to explore the possibility of installing fixed license plate readers on their city-owned bridge. They reported significant success in using mobile license plate readers, and they were encouraged to include fixed license plate readers as well, especially since they are along the border.

Additionally, Dallas County explained that they were counting recovered vehicles as cleared cases. They were asked to follow the NIBRS definition of a cleared case, and the committee asked Director Canady to update the definition in the grant manual.

That's going to conclude the committee's report. There are two other items that are action items, but as we get to them, we can discuss them further. And I'm available for any questions that the members may have. Thank you.

MR. RODRIGUEZ: I have a question on the stats provided yesterday. For Dallas County, I noticed that there was a big gap on the arrests versus the amounts of recoveries. We had already discussed this but we definitely need to restructure this where everybody has to report NIBRS numbers when they come and present numbers

here.

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I know that that's going to be a big difference in that breakup, but I think that the NIBRS route should be a standard across every taskforce versus what we touch, what we don't touch, who touches the vehicle is the one that claims the stat. We have to be very clear and across the board have that consistency in numbers versus everybody presenting.

So I know Dallas County is here. Can you explain a little bit? I know that yesterday you presented the burglary of motor vehicles. Do you guys handle those investigations in your taskforce?

 $$\operatorname{MS.}$$  KNIGHT: The burglary of motor vehicles, no, sir, we do not do BMVs.

MR. RODRIGUEZ: Can you say your name for the record?

MS. KNIGHT: I'm sorry. I'm Captain Knight with the Dallas County Sheriff's Department North Texas Auto Theft Taskforce.

MR. RODRIGUEZ: So you don't handle any burglary of motor vehicle investigations, only auto theft and unauthorized use of motor vehicles.

 $$\operatorname{MS.}$  KNIGHT: Pretty much only auto theft; we have very little BMV.

MR. RODRIGUEZ: Okay. And the numbers you

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MS. KNIGHT: The taskforce themselves have recovered 550 vehicles this fiscal year, year to date. We average 79 per month for the taskforce only. Our traffic division in Dallas County averages about seven a month, so all of the ones that we have reported are direct touches from my taskforce members.

MR. RODRIGUEZ: And was there a reason for the amount of arrests -- and we're not trying to put a quota on anybody by no means, but was there a reason why the nine arrests only for -- was it year to date?

MS. KNIGHT: Yes, sir. Most of the vehicles that they recover are unoccupied, or if they are, we're recovering them at our 68-A inspections. And these are people that are victims. The ones bringing them in are victims because they're buying a vehicle.

Such as last week there was a 2022 GMC Denali that was stolen. We came in; it was a VIN switch. These people paid \$35,000 for this Denali. We're not going to arrest them, they're victims themselves.

And that's why we have very, very few arrests, is most of the ones we find are unoccupied or they're done with the VIN switches.

1	MR. RODRIGUEZ: Now, the ones that are
2	unoccupied, are those vehicles stolen within your county
3	or vehicles from outside your county?
4	MS. KNIGHT: Everywhere.
5	MR. RODRIGUEZ: Everywhere.
6	MS. KNIGHT: Yes, sir.
7	MR. RODRIGUEZ: Okay. Now, when a vehicle is
8	stolen from inside your county and your jurisdiction, do
9	you follow up back to, okay, where was the vehicle stolen
10	and go check for cameras, do the complete follow-up on
11	that?
12	MS. KNIGHT: Yes, sir, if they're in our
13	jurisdiction. The thing is with us being a county, most
14	of those are stolen out of another agency. We'll contact
15	that agency and say, hey, we've recovered your vehicle and
16	go from there.
17	MR. RODRIGUEZ: I understand.
18	MS. KNIGHT: And we assist in any way they ask
19	us to.
20	MR. RODRIGUEZ: I gotcha. Okay. That was my
21	question. Thank you very much.
22	MS. KNIGHT: Yes, sir.
23	MR. RODRIGUEZ: Now, for El Paso, are they
24	asking for cameras, Member Gonzalez, or they have cameras?
25	MR. GONZALEZ: No. They have mobile license

plate readers but it was -- since it's a push of the legislature for securing the border and for us to focus our efforts on there, it was our recommendation to them that they explore the possibility of fixed license plate readers.

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MR. RODRIGUEZ: So we have license plate readers at the bridge?

MR. NAVARETTE: Good morning all. Sergeant Navarette with the El Paso Police Auto Theft Taskforce.

Currently there is LPRs and cameras but those are controlled by CBP. They were initially donated by NICB and then full control was given to Customs and Border Protection. So we're able to see if the system is working right and a car crosses southbound through any of the bridges. As far as getting actual images, we have to submit a special request, and it's on a case-by-case basis to see if we get those images from Customs.

MR. RODRIGUEZ: Is there a reason why NICB gave that access -- or not access -- gave them to Customs?

MR. NAVARETTE: We've asked NICB as to why they can't have access to the images given that they donated equipment, but the answer we got is part of the MOU is they were going to buy the equipment and then once it was installed and managed by CBP and HSI, then it was going to be their data and they would do as they pleased with that

information.

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MR. RODRIGUEZ: Okay. Have you had any further conversations with NICB as to them giving you access to that data, I guess redoing that MOU where the agency that's going to prosecute for stolen vehicles and is going to be following up on those investigations should have access to that feed?

MR. NAVARETTE: Yes, sir. We've brought up that issue with our NICB agent and pretty much the answer we get is it's already a done deal. That equipment is already pretty much donated to Customs and Border Protection, and NICB just pretty much handed over the equipment and they don't have any other control over it.

MR. RODRIGUEZ: So I think it's imperative that we do get the funding that we require that we have cameras there that is going to service your agency.

MR. NAVARETTE: Yes, sir.

MR. RODRIGUEZ: Because if there's any stolen vehicle heading that way, at least we can identify the suspects that are stealing the vehicles and taking them into Mexico. Most of those are U.S. citizens, and we can have this ability as to who those targets are. We can complete investigations at a much better rate than what we're doing now.

MR. NAVARETTE: Yes, sir.

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MR. RODRIGUEZ: And I think the Flock System is 1 2 good, but we also have to have those LPRs. The Flock 3 System does pick up license plates. Correct? 4 MR. GONZALEZ: Yes, sir, it does from the rear 5 of the vehicle. 6 MR. RODRIGUEZ: Now, does it pick up the images 7 from inside the vehicle? 8 MR. GONZALEZ: No, it doesn't photograph the 9 individuals. 10 MR. RODRIGUEZ: So the way that Laredo has it set up is we have the Vigilant System that picks up the 11 12 image from within the vehicle when they're leaving and 13 they pay at the toll, but also has the LPRs connected. 14 we're fixing to see where we can upgrade to a Flock System 15 to better have that, you know, pick up any other items 16 that the vehicle might have, like any specific sticker 17 that it has, things like that. 18 But I think the images as to when he's getting 19 to the toll and we can pick up that image is great, so I 20 think if you can look into that -- because the bridge does belong the city, correct? 21 22 Three of them do, yes, sir. MR. NAVARETTE: Bridge of the Americas is considered a toll-free road so 2.3 24 the city doesn't control that.

MR. RODRIGUEZ: But with an MOU, I think we can

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handle placing those cameras there. 1 2 MR. NAVARETTE: Yes, sir. 3 MR. RODRIGUEZ: I think we need them there. 4 MR. NAVARETTE: Yes, sir. 5 MR. RODRIGUEZ: But you can regroup and once 6 you have that complete. And that's one of the things that 7 we were going to task every border taskforce to kind of have that assessment and see what is it that we need and 8 9 have that budget for it and see if it's something that we 10 can do. And have the numbers already put together like, 11 this is how much it's going to cost us to have video 12 cameras there to be able to get pictures or video of 1.3 individual crossing, a suspect crossing the vehicle. 14 this is how much it's going to cost us to place Flock at 15 the bridge. 16 And that way we can have some numbers to see 17 and say, hey, this is something that can be done and what's going to be the long term, are we going to pay 18 19 \$2,500 or \$1 million, what is the long-term part of it, 20 what is it that we need to do. 21 MR. NAVARETTE: Yes, sir. 22 MR. RODRIGUEZ: I think if we can do that, that 2.3 would be something that would definitely be taken into

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consideration -- this Board can take into consideration.

Everybody good with that?

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MR. CANADY: Absolutely.

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MR. NAVARETTE: And if I may, sir? I know Mr. Gonzalez had asked us to submit it with the application. Unfortunately, we already submitted our current application to the city council. So I would assume we could do an addendum or a request later on for that, because we had to submit it already so we could go before council so we can get the resolution in time to submit it to you guys. So the application is already sent in for review by the city council.

MR. CANADY: For the record, Joe Canady.

This could be something that we could address during the negotiation phase of the application.

MR. RODRIGUEZ: Yeah, I think so. Because it is equipment, correct? So it could be additional funding for equipment. And then you could just take it back to council for them to agree to it.

But anyways, regardless, if you can take it back right now with your executives and make sure that there's a way to take it back to council and say, hey, this is something that we're looking at because it's something that we need, and see what kind of route they take you with that, because different cities work different ways. So we don't want you to go back and say we got this and they say we didn't approve that.

You know, so just go back and kind of check 1 2 with your chief's office and find out if this is something 3 that can already be placed in the agenda item and see if 4 you can get approval to bring it back when you send the 5 application. 6 MR. NAVARETTE: Sounds good. 7 MR. RODRIGUEZ: Thank you, Sarge, appreciate 8 it. 9 Thank you. MR. NAVARETTE: 10 Do we have any other border taskforces here? We have Eagle Pass and do we have Brownsville here? 11 12 Rene, the same thing -- I know you're back 1.3 there -- if we can do something like that to kind of see 14 where we're at as far as numbers for your bridges, if you 15 can put that together to see what kind of number we're 16 looking at. That will be great to bring it back to the 17 Grants and Budget Committee and give them some numbers and visibility as to how much it's going to cost us to put 18 19 those cameras and the LPRs, Flock Systems at the bridges. 20 Because I know that bridge belongs to Eagle 21 22 Pass, to the city. So if we can do that, that way we can 2.3 start assessing that. Appreciate it. 24 I have no more questions on the Grants and

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Budget.

Member Whitehill, any questions? 1 2 MS. WHITEHILL: No. MR. RODRIGUEZ: Thank you, Committee Chairman 3 4 Gonzalez and Director Canady. 5 We will now take up agenda item number 5.B., 6 Overtime limits. Director Canady. 7 MR. CANADY: For the record, Joe Canady, 8 director, MVCPA. 9 Current policies, overtime is limited to 5 10 percent of the MVCPA funded direct salaries during the grant year to allow overtime costs that are considered 11 12 reasonable by the director and MVCPA Board designee. This 13 5 percent limitation sometimes restricts grantees or 14 prohibits them from participating in certain events and 15 certain activities with other agencies, state and federal 16 agencies, that may be related to motor vehicle theft. 17 The recommendation made by the committee is to remove the limit which requires that the overtime pay must 18 19 not exceed 5 percent of the funded direct salaries during 20 the grant year and to allow overtime costs that are considered reasonable by the MVCPA director and MVCPA 21 22 Board designee. 2.3 On page 46 of your board book shows the current 24 policy on the 5 percent limitation; page 47 is the 25 proposed policy which, again, will indicate that overtime

1	costs must be reviewed by the MVCPA director and MVCPA
2	Board designee to ensure overtime expenditures are
3	allowable and reasonable.
4	Any questions?
5	MR. RODRIGUEZ: Members, any questions?
6	MS. JONES: No, sir.
7	MR. RODRIGUEZ: I will now entertain a motion
8	on agenda item 5.B., Overtime limits.
9	MS. WHITEHILL: Member Whitehill. I move that
10	the Board remove the limit which requires that overtime
11	pay must not exceed 5 percent of MVCPA funded direct
12	salaries and allow the MVCPA director and MVCPA Board
13	designee to review on an individual basis to ensure
14	allowable overtime requests are reasonable and necessary
15	to meet the goals, strategies and activities of the grant.
16	MR. GONZALEZ: Member Gonzalez. I second that
17	motion.
18	MR. RODRIGUEZ: We have a motion from Member
19	Whitehill and a second from Member Gonzalez. Any further
20	discussion?
21	(No response.)
22	MR. RODRIGUEZ: Yessenia, is there any public
23	comments on this?
24	MS. BENAVIDES: No, sir.
25	MR. RODRIGUEZ: I will now call for the vote.

1	Board members, when I call your name, please state your
2	vote for the record.
3	Member Jones?
4	MS. JONES: Aye.
5	MR. RODRIGUEZ: Member Whitehill?
6	MS. WHITEHILL: Aye.
7	MR. RODRIGUEZ: Member Gonzalez?
8	MR. GONZALEZ: Aye.
9	MR. RODRIGUEZ: And I, Chairman, vote aye. Let
10	the record reflect that there are four votes, motion
11	passes.
12	Members, we will now take up agenda item number
13	5.C., Confidential VIN inspections. Director Canady.
14	MR. CANADY: For the record, Joe Canady, MVCPA.
15	Since 2018, there's been a 96 percent increase
16	in confidential VIN inspections, or what's better known as
17	68-A inspections. This has created a challenge for our
18	taskforces to keep up with the increasing requests from
19	citizens to obtain that inspection that's required to
20	legally get a Texas certificate of title and registration
21	in Texas. Some taskforces have a backlog and this creates
22	a burden to citizens, causing travel to other
23	jurisdictions to obtain the necessary inspection to meet
24	the titling and registration requirements.

Some taskforces have retired law enforcement

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officers, current law enforcement officers assigned to other divisions within their participating or coverage agencies, or Citizens Academy personnel and volunteers who have bene properly vetted to assist their agency with confidential law enforcement functions. Utilizing other personnel who are properly trained to work under the direct supervision of a law enforcement officer authorized to perform the inspection may increase the number of personnel available to perform the inspection and reduce backlogs for citizens, while protecting the integrity and purpose of the confidential VIN inspections.

The Grants, Budget and Reporting Committee recommended that the MVCPA director coordinate with the National Insurance Crime Bureau for a possible option of allowing MVCPA taskforces to allow non-sworn and other trained personnel to perform these inspections under the direct supervision of a law enforcement officer who is allowed to perform the inspections.

Any questions?

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MR. RODRIGUEZ: Members, any questions for Director Canady?

MS. JONES: No, sir.

MR. RODRIGUEZ: I will now entertain a motion on agenda item 5.C.

MR. GONZALEZ: Member Gonzalez, for the record.

1	I move that the Board authorize the MVCPA director to
2	coordinate with TxDMV and the National Insurance Crime
3	Bureau to develop minimum standards to allow non-sworn and
4	other trained personnel to perform confidential VIN
5	inspections under the direct supervision of an MVCPA
6	taskforce investigator who is allowed to perform the
7	confidential VIN inspections.
8	MR. RODRIGUEZ: Do I have a second?
9	MS. JONES: Member Jones, for the record, and I
10	second.
11	MR. RODRIGUEZ: We have a motion from Board
12	Member Gonzalez and a second from Board Member Jones. Any
13	further discussion?
14	(No response.)
15	MR. RODRIGUEZ: Yessie, are there any public
16	comments?
17	MS. BENAVIDES: No, sir.
18	MR. RODRIGUEZ: I will now call for the vote.
19	Board members, when I call your name, please state your
20	vote for the record.
21	Member Jones?
22	MS. JONES: Aye.
23	MR. RODRIGUEZ: Member Whitehill?
24	MS. WHITEHILL: Aye.

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MR. GONZALEZ: 1 Aye. 2 MR. RODRIGUEZ: And I, Chairman Rodriguez, vote 3 aye. Let the record reflect that there are four votes, 4 motion passes. 5 We will now move on to agenda item 6, and I 6 will turn it over to TxDMV staff, Internal Auditor Sale 7 Chuah. 8 MR. CANADY: Mr. Chairman, I think we missed 9 5.D. 10 MR. RODRIGUEZ: Let's go back a little bit. MVCPA Conference update, this is a briefing only. 11 12 Director Canady. 13 MR. CANADY: Joe Canady, for the record. 14 I'll turn this over to Yessenia Benavides and 15 Major Jones for an update. 16 MS. BENAVIDES: Good morning. For the record, 17 Yessenia Benavides, management analyst at MVCPA. Yesterday we provided a small but very 18 19 important update regarding the MVCPA Conference that will 20 be held June 12 through June 15 in Kerrville, Texas. The 21 MVCPA conference committee met remotely on March 2 and 22 then during that meeting the conference committee 2.3 developed a draft of the conference schedule. Member 24 Jones greatly assisted us with that.

And then the final schedule of the conference,

along with the hotel reservations, was shared with all the 1 2 taskforces, along with the reservation link for the hotel. 3 And as of April 13, there are 93 hotel reservations 4 already for the MVCPA Conference. 5 The conference committee is currently 6 finalizing guest speakers and instructors, and Lieutenant 7 Gonzalez is helping us tremendously with a lot of the leg 8 work with some of our guest speakers. So thank you for 9 that. 10 And lastly, we're inviting our taskforces to obtain items from their regions to raffle at the 11 12 conference. We're hoping the raffle provides some 13 excitement and something to look forward to at the 14 conference. 15 Any questions? 16 MR. RODRIGUEZ: What are we giving is my The Lamborghini is going to be raffled? 17 question. (General laughter.) 18 19 MS. BENAVIDES: Joe? 20 MR. RODRIGUEZ: So we're giving out something. Right? 21 22 MS. BENAVIDES: Yes. 2.3 MR. RODRIGUEZ: I just want to make sure. 24 MS. BENAVIDES: And we are going to be working 25 with TxDMV finance to get some of those requisitions for

items that are specifically for the conference: lanyards, pins, so on and so forth.

MR. RODRIGUEZ: That's great. And I know that Major Jones is on fire. She's handling everything from conference to state bills, and it's awesome.

So thank you, Member Jones, for that help, you've been amazing. I know that it's a lot of work, but thank you. We really appreciate you.

MS. JONES: Thank you.

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MR. RODRIGUEZ: I know this is exciting we're back to a conference. I know we've been having a little bit of discussion as to what's next steps for next year. It was a short period right now to get this done, but I know in the past, MVCPA -- back then ABTPA -- we used to have them in different cities.

And I think there was a host agency that would help us host the complete event. And I think it's something that maybe we should go and entertain going back and having the next one, for say, in El Paso, Houston, wherever it takes us.

I know that right now when we went to the El Paso one, I don't remember the year but we went to go see the El Paso Chihuahuas and it was awesome. And now Fernando Tatís is playing with them right now, I wish I could go right now and go to watch him. But regardless,

it was a fun conference and at the same time there was a 1 lot of training and a lot that we learned there because it was a border town. 3 So I think maybe this is a direction that maybe 4 5 we should take again in having a hosting taskforce for 6 that conference. So keep that in mind, because we might 7 be going back to that. 8 Again, thank you, Major Jones, and thank you to 9 everybody that's been very involved in this. I know 10 Member Gonzalez has also been very involved, and again, thank you for that because it was a very short time that 11 12 we got this prepared for. 13 Yessie, I know you've been instrumental on 14 this, so thank you very much for that. 15 MS. BENAVIDES: You're welcome. Great team. 16 MR. RODRIGUEZ: Any other questions, members? 17 MS. BENAVIDES: There are no comments. MR. RODRIGUEZ: No comments on this? 18 19 Okay. So we're going to take a ten-minute We'll be back at 10:02, it is now 9:52. 20 break. (Whereupon, a brief recess was taken.) 21 22 MR. RODRIGUEZ: It is now 10:07, we are back in 2.3 session. 24 Agenda item 6, State Auditor report and TxDMV 25 management response. We will now move to agenda item 6

and I will now turn it over to TxDMV staff. I was told that Internal Auditor Salem is not here, so Director Canady is going to brief us on this.

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MR. CANADY: For the record, Joe Canady, Motor Vehicle Crime Prevention Authority.

Chairman and members, this is page 51 and page 52 in your board book has the material here.

The State Auditor's Office publicly released its audit findings on the Motor Vehicle Crime Prevention Authority at the Department of Motor Vehicles on March 3, 2023. The objectives of the audit were to determine whether MVCPA has processes in place to ensure that it awards, administers and monitors grants in accordance with applicable requirements, also complies with selected statutory requirements including limitations on administrative expenses.

There was also one objective on the Department of Motor Vehicles' processes and controls related to ensuring the appropriate production and use of temporary tags.

The audit found that the MVCPA had processes in place to ensure that it awarded, administered and monitored grants in accordance with applicable requirements. MVCPA also had processes in place to ensure that it complied with certain statutory requirements for

financial management, including limitations on 1 administrative expenses. 3 However, MVCPA should strengthen certain 4 administration and monitoring processes to ensure that 5 grantees use funds properly and that reimbursements are 6 supported, reasonable and allowable. Additionally, MVCPA 7 should develop policies and procedures for its grant 8 management and tracking system. 9 The MVCPA director coordinated with the 10 Department of Motor Vehicles to provide a response to the 11 recommendations detailed in the audit report. MVCPA 12 agreed with the recommendations noted in the audit report 1.3 and is committed to continuous improvement and 14 transparency. Part of this is with the additional staff 15 that we should be getting in September, in reference to 16 the monitoring grantees, will involve the creation of a 17 grant compliance team to ensure that the grants are in compliance with all applicable requirements. 18 19 Do you have any questions, Mr. Chairman or members? 20 21 MR. RODRIGUEZ: Members, are there any 22 questions? 2.3 (No response.) 24 MR. RODRIGUEZ: Thank you, Director Canady.

We'll now move on to agenda item 7 and turn it

over to TxDMV staff, Government and Strategic

Communications Director Keith Yawn and Chief Financial

Officer Glenna Bowman.

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MR. YAWN: Good morning, Chairman, members. My name is Keith Yawn and I'm the director of Government and Strategic Communications for the Texas Department of Motor Vehicles. I'm joined this morning by Glenna Bowman, the department's chief financial officer.

Agenda item 7 is a briefing update on notable developments related to the current legislative session.

The 88th Texas Legislature's support of MVCPA financially continues to be very strong during this legislative session, as the chairman mentioned earlier. The General Appropriations Act, providing funding for state operations during fiscal years '24 and '25, has been passed out of both the House and Senate. Each chamber passed different versions of the bill, so it will now move to a conference committee to finalize the decisions.

As currently proposed, the bill provides the full statutory funding to MVCPA and 20 percent of the related insurance fee collections. That current estimate is for \$24.2 million in FY24 and \$24.9 million in FY25, for a total of \$49.1 million for the full biennium. The legislature has also made the appropriation estimated instead of sum certain meaning that additional fee

collections would automatically result in increased funding levels for the program as realized throughout the biennium.

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The budget provides the authority and funding to increase MVCPA staffing levels by an additional six employees beginning in FY24, as requested by the program. In addition to assisting with the management of increased grant operations, several of the positions would increase review and enforcement of required fee collections.

Of course, the legislature is also working through consideration of numerous policy bills. The most notable for MVCPA operations at this time is Senate Bill 224, which seeks to address catalytic crimes. In addition to changes to criminal penalties and enforcement or prosecutorial activities, the bill increases the MVCPA-related state fee applied to auto insurance policies from the current \$4 per policy per year to \$5.

The additional dollar is dedicated to the detection and prevention of catalytic converter crimes throughout the state. The bill was passed by the Senate and the House version of the bill has already been heard in committee.

Our understanding is the revenue is intended to be appropriated to MVCPA for issuance to local law enforcement through a grant process. Contingency rider

1 language to appropriate the new funds to MVCPA is prepared and available for inclusion in the General Appropriations 2 Act if Senate Bill 224 continues to proceed through the 3 4 legislative process. Under current estimates, the bill 5 would generate \$24.4 million in FY24 and \$30.1 million in 6 FY25, and these amounts are, of course, in addition to the 7 amounts previously discussed for the program as a whole. There has also been initial action on a change 8 9 to the criminal penalties related to temporary tag fraud 10 and misuse. House Bill 914 allows a citation for 11 tampering with a temp tag, adds the tag explicitly to the 12 definition of a governmental record, and defines the act 1.3 as a Class A misdemeanor. The bill was passed by the 14 House and is awaiting action now by the Senate. 15 Mr. Chairman, that concludes my remarks, unless 16 there are any questions from the Board members. 17 MR. RODRIGUEZ: Thank you for that briefing. Members, any questions? 18 19 MS. JONES: No, sir. 20 MR. RODRIGUEZ: Thank you, Keith, appreciate 21 it. Thank you, Glenna. 22 Tommy Hansen requested to speak on agenda item 2.3 number 7. 24 MR. HANSEN: Thank you. Lieutenant Tommy 25 I'm with the Texas Association of Vehicle Theft

Hansen.

Investigators.

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In light of the testimony that you just heard and the discussion that was heard earlier this morning, I just kind of felt it was important for everyone in this room, some of the newer Board members and particularly some of the taskforce members that don't know the full history of how important what's going on this very day.

When this program first started, when the bill was written in '89 through '91 -- that was when the process was -- it was a dollar per policy. We received 100 percent of the dollar, including the interest off the dollars and money that was collected in the bank. We had 100 percent funding, but we were at a peak of 164 thefts a year, so we weren't paying attention to the legislature after that, we were too busy trying to stop car thieves.

As a result of that, it fell through the cracks. And in 1997 we lost dedicated fund status and we immediately started losing approximately -- anywhere from 30 to 35 percent of that one dollar was going elsewhere and not to us. And of course, through those years, as you know, BMV and a lot of other crimes have been added, put on our shoulders, and we never got additional funding for those responsibilities.

In addition to that, several bills were passed through the years to give us additional funding, including

the one mentioned today which we didn't get funding the first session after that bill ended, and there was a bill prior to that that doubled it from a dollar to two dollars. Through all of that, we were the role model for funds diversion because we never got appropriately funded since 1997.

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So this is a phenomenal year. All the stars have aligned, the right legislators are in the right place. We've had numerous meetings with some of those legislators to hear firsthand from some of the people in this very room as to what's going on with the problem and addressing vehicle crimes as it's connected to everything else, as we all know here in this room, and including particularly on the border area.

So as a result of that, I just thought it was good for everybody to know that this is beyond anything that we could ever believe after walking thousands of miles through the damn State Capitol, talking to legislators through the years, just the way it's been, so for this funding to happen -- whether we get the additional dollar, that's one thing -- but just the minimum by the bill itself. Senator Huffman and Senator Middleton and a few others have been extraordinarily key in helping our funding.

And also in light of that, of course they

eventually get them anyway, but we made sure that Senator Middeleton had a copy of the phenomenal report that was written. It was complimented like anything you need to tell anybody is in this report and done in a timely fashion.

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So I just wanted to share a little bit of history that we've been through this, since 1997 we've been fighting this funding battle. And thank you to DMV and your legislative people for their assistance in all of this, because this has been an ongoing battle for many, many years.

So all I can say is praise God. Joey will tell you through the years we were there and then when it came down to the final day we weren't there. And so when session is over, we'll celebrate. But I think we're in a pretty good point right now, having worked the legislature from the beginning of this process.

And a lot of people don't also know, going back, the first auto theft authority was in Michigan and they did a presentation at the IAATI Conference in 1989 in Minneapolis-St. Paul. And that's when we were in the middle of getting everything handed to us, when thefts were going through the roof, and we took their concept and said, Wow, there's our answer.

And we brought it back to Texas and we, of

course, had to modify it because we've got 900 miles of border with Mexico and ocean ports and everything else that Michigan didn't have to deal with. And as a result of that, the bill started on a yellow pad in 1989 at an IAATI Conference and was passed in 1991.

'93 because the process had to be set up so we could collect the money. We didn't want to wait another full year because we wanted to give something back to the legislature to show what we're doing. So the first taskforces were six of them for six months, and then we started picking up much more for the following year. But that's the beginning history of where we all started with this money that they're talking about right now.

Any questions?

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(No response.)

MR. HANSEN: Thank you. And DMV, thank you.

MR. RODRIGUEZ: Thank you, Tommy.

We will now move on to agenda item 8 and we'll turn it over to the Insurance Council of Texas.

MR. JOHNSON: My name is Rich Johnson. I'm the director of communications and public affairs for the Insurance Council of Texas.

When this grant came about, we looked at it and thought this is -- by the way, the Insurance Council of

Texas is a nonprofit organization based here in Austin, but we represent the insurance industry statewide. We have about 400 member companies and represent roughly 85 percent of the insurance market here in Texas.

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But in addition to representing the insurance industry, we also do a lot of public information campaigns, public education, everything from smoke alarms to motor vehicle theft, and recently catalytic converters. So when this grant came up, we thought this was a great opportunity to spread the word somewhat and create a new look, kind of a fun interactive campaign that was really eye-catching.

And so what I did was like, well, I can't do that with my three people, but what I can do is bring in our marketing partners, talkStrategy, to put together a campaign like this. And we're really pleased with how it's going. We're excited about the future of it. And so really I'm going to bring in the smart people who can dig into all the details for you on how the campaign is going and really present what we're doing.

But we're really excited about what we've done and what we think we can do in the future if we move forward, so I'm going to introduce Tina Dunk with talkStrategy.

MS. DUNK: Thank you, Rich.

ON THE RECORD REPORTING (512) 450-0342 Hello. Thank you for having me here. Again,

I'm Tina Dunk. I work with talkStrategy, and we are proud

to partner with you guys and the Insurance Council of

Texas to promote vehicle theft awareness as well as

catalytic converter theft awareness.

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As Richard said, we are going to talk through just a little bit of the progress of the campaign. We are about two-thirds of the way through the campaign and we've seen fantastic response so far. The ads are running across streaming audio, such as iHeartRadio stations across the state. Also running online across mobile, tablet and desktop devices, as well as on social media channels, all running messages around locking it down, ways to keep your vehicle safe, and being aware of the amount of catalytic converter theft that's happening.

This looks like number soup to a lot of people right away. But just to kind of help translate the numbers, what we are accounting for here is higher level activity on the website, which is the destination for everyone that we're reaching with our ads, as well as a little bit of visualizing the performance of the ads themselves.

So starting from the top -- and I'll go a little bit counterclockwise around -- the top we have website activity that shows to date as a result of our ads

and the taskforce and all of our efforts. We are seeing over 8,000, close to 9,000 views, over 8,000 sessions. And we're seeing that people, when they are on the site, they are spending a substantial amount of time on the website, over eight minutes looking at information, which shows us that they're engaged, and something we want to see.

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Sliding into ad performance itself, again when you think of the mix of ads that we're running across radio, digital, social, it's all culminating in a total of over 19 million impressions. An impression is a measure of -- it's related to the amount of people that we've reached; it's how many times they've seen the ad. So it's a great way to show the spread of our ad message across the state. That has resulted in close to 8,000 clicks to the website which then result in the views, the sessions and the active time onscreen activity that you're seeing there.

And so below that is a pie chart showing all of our ad placements and the breakdown of those 19.3 million impressions, how that breaks down within each of those ads. So you can see a lot of the impression activity is actually coming from our audio, which is great because we're capturing people in the car and that's a really great mode that we want to share that information.

Looking at the market spread, diving a little deeper into the market spread of our ad placements, we are seeing the most response in the larger cities, which is what we want to see, specifically Dallas, Houston, also Corpus Christi, San Antonio. But we're also seeing spread out in El Paso, for example, also down in the Valley in the Brownsville area and Corpus Christi.

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So these stars that you see on the map are a representation of the taskforce presence as well. So with our ad campaign running on streaming audio and digital and social, combined with the grassroots presence of these taskforces in these areas, is creating a multi-dimensional presence and that really helps our message stick. And that's really, again to connect it, when you see that active time onscreen, that again really reinforces how our target is resonating with our message.

So as we go into our final flight of this campaign, we will continue to watch the performance across the state. We are also working with MVCPA to adjust our impressions in specific markets, priority markets that have been identified, which one of the many benefits of digital is our ability to easily pivot. And so that's what we'll be doing in that final run.

That is a very top level explanation of the campaign.

MR. RODRIGUEZ: I have a question. 1 2 MS. DUNK: Absolutely. 3 MR. RODRIGUEZ: This is the market impressions 4 for the iHeartRadio campaign, or what is this saying? 5 MS. DUNK: Radio is included in the 6 impressions, but it also includes social media, display, 7 all of the ads that we ran. MR. RODRIGUEZ: Have we found out why the 8 9 smaller, like for example, Eagle Pass, Laredo, Victoria, 10 or Lubbock, Amarillo, why the impressions are not there in those cities? 11 MS. DUNK: It is more of a reflection of 12 13 population. You're going to see more response where there 14 are more people. So when we run a statewide campaign with 15 these targeting parameters -- which are really broad 16 compared to other campaigns -- you see the impression 17 activity gravitate toward where most of the population is. And this is actually part of why we are 18 19 pivoting and actively pivoting to focus more of our 20 attention in these areas. Like the Midland-Odessa area 21 and Lubbock was where we were talking about wanting to 22 focus more on. 2.3 MR. RODRIGUEZ: I see Austin there and they're 24 not -- I know they're like 494,000. I know Austin is very

technology driven, more the social media platforms and all

that, and I was just curious as to why their numbers are lower than, for example, Corpus.

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MS. DUNK: Yes, that's a great question, I think. And again, this is not an active prioritization on our end, this is really just setting a very broad target in terms of drivers in Texas with the message, and so the impressions are gravitating towards where the population is.

And so even though this market breakdown by impressions doesn't mirror -- this isn't going to mirror the breakdown of like the city prioritization by population, necessarily. That's where you're going to see the difference in terms of -- the difference that you see in the impression performance here when you compare it to general population data, that's where the response is.

And so the question is more we can look at serving more impressions there and kind of focusing more on those areas. But to your point, like that's part of what we talk about internally is like the fact that Austin does not factor as high; maybe there's another messaging tactic we can look at that might resonate more with them.

And that's part of the discussion internally.

MR. RODRIGUEZ: And the dots, the color that it reflects, that's what there are more of? For example, Corpus, they're looking more at social media, and then

Dallas is more the streaming, the smart audio? 1 MS. DUNK: No. It's more about the size of the 2 3 circle. It doesn't correspond to the pie chart. colors are more about it's the size of impressions. 4 5 So you'll see Dallas has the biggest circle, 6 that's because it's the top market. 7 MR. RODRIGUEZ: I just saw the number there. 8 MS. DUNK: Yeah. Any questions? 9 MR. RODRIGUEZ: Members, any questions? 10 MS. JONES: Member Jones, for the record. So are you stating that your marketing is 11 focused on the size of the city, basically the population, 12 13 or it's sent out statewide and then you start focusing on 14 where you have the most impressions? What are you saying? 15 MS. DUNK: Yeah, that's a good question. 16 probably closer to the latter. We are not actively 17 prioritizing cities within the state for this statewide campaign, so the impression breakdown is more of a 18

So as we pivot, to your latter point, now that we see a little bit of gaps in the statewide reach, we now go in and actively focus on those areas to get a little more parity. But the larger city focus that we're seeing right now again is more factored by population as the primary.

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response to the ads.

MS. JONES: Right. Because if you focus on larger cities, you're going to end up with large numbers for Dallas, Houston, San Antonio, always going to get larger numbers. But then the rural areas, the smaller areas, if you don't focus on them, then the message is not reaching them.

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And in addition, demographics. Do you have something that shows the demographics as far as Spanish-speaking?

MS. DUNK: I can confirm demographically we set very wide demographics, so for example, 18-plus, talking to drivers, and we do run Spanish-speaking ads as well. I don't know that we set geographic parameters around Spanish.

What we like to do is rely on digital. When you're running Spanish, what we rely on a lot is device settings to set that targeting so we're targeting Spanish-speakers wherever they go. And so it's not so much we're going to target this rural area because they have a lot of Spanish-speakers; we set parameters to capture those Spanish-speakers wherever they are in the state.

Can I try to explain that a different way? So to break down the demographics -- like when we're talking demographics, you're wanting to know specifically about Spanish-speakers, not just our whole demographic

breakdown?

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MS. JONES: So let me give you some backdrop. Hispanics are targeted a lot on social media. I don't know if you heard this morning where someone just spent \$35,000 on a 2022 Denali. Right?

So we need the people who are being victimized the most and on social media, we need this message to get to them however you need to get it to them.

MS. DUNK: I see. Okay, so I can confirm that the way the campaign is set up we include Spanish-speaking ads on our socials as well, so to kind of speak to your specific example of Hispanic usage of social media, we account for that. Now that demographic information, as well as Spanish breakdown, isn't included here. That's very what we call "in the weeds" for this.

But we could absolutely follow up with some information on the spread of our bilingual ads, of our Spanish ads.

MS. JONES: And social media, what percentage is it?

MS. DUNK: 11.5 percent, you can see it here. Social media is here and as well as this dark black portion.

MS. JONES: So which social media are you utilizing, using Facebook?

MS. DUNK: Meta channels which include Facebook 1 2 and Instagram. 3 MS. JONES: Okay. We need you to do a better job on reaching those who are truly victimized. 4 5 MS. DUNK: Yes. This campaign that we're 6 talking about is very focused on vehicle theft and 7 catalytic converter theft and spreading that around in 8 English and Spanish statewide. I will say that -- and 9 Rich can speak to this as well -- that the discussion 10 specifically around addressing the issue of things like 11 license plate theft as well as specifically people going 12 on Facebook Marketplace to basically buy vehicles 1.3 unofficially and then they get taken advantage of, those 14 are specific message points that we are absolutely 15 planning around. 16 And to your point, they require a different 17 approach and tactic that might not be best served by this strategy and campaign that we're talking about today. 18 19 in the future we will absolutely, when we have specific 20 campaign activity to speak to that issue, absolutely we 21 will be bringing that to you guys. 22 MS. JONES: Okay. 2.3 MS. DUNK: Rich, I don't know if you want to 24 follow up with that. 25 Yeah, she said exactly what it MR. JOHNSON:

was. We just kind of maybe in the last 45-60 days talked with Joe and his team about that specific issue. And so we just haven't pivoted yet because we kind of did -- I don't want to say it was experimental, but this Lock It Down campaign was very focused on vehicle theft.

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But I think there are opportunities in the future to grow our messaging and grow out tactics. You know, we have the branding now, how can we pivot that messaging and the audiences and the markets to specific. Like she said with digital, whether it's on social media or the digital ads, we can pivot that messaging but still keep that brand integrity going forward.

So it's definitely something that we want to work on. We just haven't done it yet because it was a new issue that was brought to us recently.

MR. RODRIGUEZ: Chairman Rodriguez, for the record.

The smart audio, that is you went to the local broadcast radios within those cities that are there?

MS. DUNK: Through iHeart. We were not going directly through local radio stations; we worked with our iHeart partners in this case.

MR. RODRIGUEZ: Okay. Because I can tell you that, speaking for Laredo, there's not a lot of people that have iHeartRadio. Bottom line, what I see the

majority is the Spotify radio that they have. And I know that most of them, for a lot of them they get the premium one because they don't want to listen to any commercials.

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So I think that's something that we should in the future look at because our demographic, Mexican-American the majority there in Laredo, is not going to go purchase iHeartRadio. They're going to go more into that Spotify type of premium radio.

went about as to the placing of the ads with the Meta folks, but I know that I'm constantly searching for other taskforces on their Instagrams and Facebook and searching for that topic of auto theft and any burglary of motor vehicle campaigns and stuff like that and I never got an ad for this, I've never received or run through an ad that says Lock It, and I don't know why.

Is there a way that the algorithms are working for you guys to say, hey, this person is searching for this, place an ad on them to Lock It, or is it just random that you placed an ad on Instagram and Facebook?

MS. DUNK: That is a good question. Without taking this whole meeting to talk through the Meta algorithm -- because I absolutely can and will, I love that stuff -- what I will say is that, yes, the algorithm

is in place to make sure that any budget that we're using on Meta is being spent efficiently, and so we use these targeting parameters. So for this campaign we're saying statewide and we're looking at drivers aged 18 and up. And so not necessarily setting up search parameters, search related and taskforce related behaviors because that's not really an aggregate behavior that's worth investing into. That's one element of it.

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Now, the question of you not getting served an ad even though you fall in the targeting pool is more of a reference of the budget, basically. So what we are spending right now is basically to reach a fraction of the total audience pool. So within the budget that we have, we've been able to reach a fraction of the audience.

So that's probably why you haven't been reached and why a lot of people in here might not have seen the ad is because Texas is big and this budget is relatively what And so once we scale the budget, the audience size scales appropriately. And that's kind of all digital media, what you're buying is reach. Right? And to extend that reach, to get it to more people, that requires more budget.

MR. RODRIGUEZ: Did we share the campaign and the ads with the taskforces, Yessie?

MS. BENAVIDES: Not yet, sir.

MS. DUNK: We shared the toolkit.

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MR. CANADY: For the record, Joe Canady, MVCPA.

I know that talkStrategy and ICT have been working with individual taskforces and trying to identify things that they need in their specific jurisdictions. So they are aware of this, and yes, we've shared this with them, the Lock It Down campaign, and some updates.

MS. DUNK: We've also provided a digital toolkit using the same assets that are tooled for organic use, so taskforce members have the ability to post assets on their own socials as well.

MR. RODRIGUEZ: Okay. I was just going to say real quick can we get a number of the taskforces as to how many, who got the digital toolkit and then find out what they've done with that digital toolkit, and then provide some guidance what they can do. And also, probably in the future if we can allocate funding so that MVCPA can get with the taskforces to provide some funding to add additional impressions through social media and buying those ads to kind of help with promoting the campaign that we're paying for with the Insurance Council.

I think it's a great campaign, but I think the push for it, what I'm looking at right now is that we haven't provided enough funding to reach a bigger audience. So just food for thought, but we can get those

numbers in the future as to how is it that we got the digital toolkit, provide some guidance, and then see where we can provide some funding in the future.

MR. CANADY: And we can also, when we're getting that information, because they have got some public awareness materials and items specifically for the taskforces, so we can confirm with them on which ones received those materials in addition to the toolkits.

MR. RODRIGUEZ: And I think in the future also, how we move forward in our campaign and our public awareness, you know, I know that one of the trends out there is getting influencers to put out there the word that this is happening, and it's very huge. Especially with the younger generation that there's an influencer talking about, hey, lock your car, or don't get scammed, something like that, I think that's something that would go a long ways.

Member Jones.

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MS. JONES: Joe, did we know that her phrase "buying reach" -- did we know about that, that basically what we funded them had a reach limitation?

MR. CANADY: Joe Canady, for the record.

I don't necessarily know that we knew there would be limitations specific to the reach, but we should realize that the amount of money that was awarded, they

can only do so much within that budget, you know, without additional funding.

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Does that help answer your question?

MS. JONES: Yes, sir.

And one last question for you, ma'am. You're using iHeartRadio. What about good old fashioned FM radio for those who do not have iHeartRadio?

MS. DUNK: So I can confirm that iHeart does include terrestrial placements, and the ability -- so what I'm saying, terrestrial means broadcast non-digital basically. So we will confirm that broadcast is part of it, but the reason why we're doing digital is because we're following the behavior.

There are more people using digital streaming.

To Mike's point it's not all, and there are absolutely market-by-market factors, which is why when we crafted this campaign, we did not focus solely on radio or streaming radio, which is why we augmented it with digital ads that reach users. Maybe if they're not listening to the radio, they're absolutely looking online. And so we can reach them wherever they are as they scroll, as they search, as they watch.

And so to that point about the impressions -- wait, I lost my train of thought -- we wanted to mix and have a mix of campaign tactics to basically augment and

support each other. So for your original question about 1 2 digital radio, that's because that's where the behavior 3 is. And so that's why we chose digital, and also why we 4 like to go with digital in general because that's where a 5 lot of the activity is shifting and also where the 6 conversation is happening. 7 MS. JONES: Is it possible to do both, or are 8 you going to research to see if iHeart truly does go to 9 FM? 10 MS. DUNK: The question of whether to do broadcast and digital comes down, again, to budget. 11 12 MS. JONES: Money. 13 MS. DUNK: Truly, truly it does. It's a little 14 bit of like a grocery store situation, like we just got 15 meals for today because that's what we have, and it's like 16 why we didn't get more of this or more of that. It's like 17 we were doing what we did with the budget we had to kind 18 of keep moving. 19 MS. JONES: Okay. Thank you. 20 Thank you guys, appreciate it. MS. DUNK: 21 MS. WHITEHILL: On the pie chart, what are the 22 two largest percentages? I can't read the type. 2.3 MS. DUNK: The two largest percentages are 27.4 24 percent on both of the purple and green.

MS. WHITEHILL: And what do they represent?

1 MS. DUNK: They represent the smart audio 2 broadcasts, so streaming audio as well as the added value 3 that we negotiated. So over close to 30 percent of the 4 impressions that we've attained have been added value to 5 what we spent, which is another element to point out as we 6 talk about what we do to stretch our dollars and budget 7 that you guys have given us. MS. WHITEHILL: This wouldn't be something that 8 9 you would sent out texts to people about. Right? People 10 by text: Hey, Lock It Down. MS. DUNK: I don't know, Richard, if you want 11 12 to speak to additional direct messaging. 13 MR. JOHNSON: We would have to get access to 14 people's cell phones and so that might be interesting. 15 Yeah, that's definitely something we can look into. 16 Again, this was a generous budget but it also wasn't a 17 multi-million dollar campaign, and much of it was on the front-end putting together the design and kind of building 18 19 those assets. 20 But moving forward, if you do move forward with another grant, you have the assets now to be able to 21 22 expand your reach and expand the actual media buy and the

The other thing is I heard you speaking earlier

presence with the assets that are already built, so that's

just something to think about also in the future.

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1	about the conference, the MVCPA Conference. This might be
2	a good opportunity to present or talk to the taskforces
3	and the people that are there, kind of throwing the idea
4	out, something I'm going to put on our agenda for our
5	touch point that we have every month, you know, is this an
6	opportunity to make the taskforces more aware and teach
7	them to fish, so to speak, so they can go out and use
8	these toolkits out on the ground.
9	MR. GONZALEZ: Member Gonzalez, for the record.
10	So going back to this budget, is the budget
11	done, are we out of money, was it all spent on the Lock It
12	Down campaign, or are there additional campaigns coming?
13	MR. JOHNSON: This was the campaign that we
14	were given the grant to do, not that it's done.
15	MS. DUNK: We're two-thirds of the way through.
16	We have one more run starting next month.
17	MR. JOHNSON: It was kind of August to August,
18	if I remember correct.
19	MR. GONZALEZ: Okay, got it.
20	MS. JONES: Your suggestion about speaking at
21	the conference, I'll take that up with the chairperson of
22	the conference committee.
23	MR. JOHNSON: Oh, okay. Is that you?
24	(General laughter.)
25	MS. JONES: Consider it done.

MS. DUNK: One thing I wanted to add real quick, Katherine, to your point about SMS messaging, you made me think a little bit about the taskforces and other organizations that we work with that have access. Because I was thinking about like where would I get that SMS text from, and I would probably get that from COSA, for example, or City of San Antonio.

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And so what we can do is look at implementing or sharing SMS type messaging as part of our overall coordination with taskforces and beyond just to see maybe they could use that. Because while we would not necessarily want to look at adding that as a direct ad target, it's an important message avenue. That's a great build, so just wanted to note that we'll add that.

MS. WHITEHILL: Thank you.

MR. RODRIGUEZ: I think this guides us a little bit as to where we want to go, but I think in the future -- and we understand that marketing is very expensive, we understand that radio is expensive. We understand that the ads with Meta are very expensive, and to get that impression in every single city is going to cost us a lot of money. We understand that.

But this is good lessons learned. The way I'm seeing it right now is we need to pivot to what target and what demographic we really want to reach. And I

understand that right now we're at 11.9 percent for social media.

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I know that iHeartRadio is doing its job in specific cities, but I'm going to go with what Member Jones said right now, that we need to go into the local FM stations within each city. And this is why I was talking about was this given to the taskforce in every city, that it was provided to them. And now that I heard that, that's why I'm following up on this.

Because maybe it's something we can do in the future, we get the digital toolkit and we can run with it and say, hey, we're going to fund specific amount of money for ad campaigns. And then whatever it is that is made by you to keep on running in our local FM stations, through their social media Facebook page and their Instagram, put those ads through there and we can have better use of this campaign that we paid for.

Yeah, definitely this gives us some guidance and some visibility as to what we need to do in the future.

MS. DUNK: Thank you guys.

While he's walking up here, I just want to thank you guys for your time and for your feedback. It's all really helpful, and as we, again, look towards the final run, we have some clear feedback and inputs to add

to this final run, so really appreciate it. 1 2 MR. RODRIGUEZ: Thank you. 3 MR. HANSEN: Tommy Hansen. Just to follow up on what you said, I know that 4 5 we've run into this with some previous things. A lot of 6 the local TV stations and radio stations will allot free 7 air time for public service things. 8 Now, how we could get them to interact with 9 these folks, I'm not sure how that logistics would work, but I know a lot of the radio stations and TV stations as 10 11 well -- I know in Houston we do it all the time, they'll 12 cover stories and give us free --1.3 MR. RODRIGUEZ: And I think that this is the 14 reason why I was asking if that digital toolkit was sent 15 out to all the taskforces and then provide them with some 16 quidance, because I know some broadcasting agencies ask 17 you for a specific file, a digital file. MR. HANSEN: It would just be a part of the 18 19 radio station being able to validate if they reach out to 20 them that this is in fact a public service announcement 21 supported by a public service agency, which is the 22 Authority. So that's a logistic thing but I just thought 2.3 that would be -- I know we get a lot of free time. 24 Thank you.

Thank you, Tommy.

MR. RODRIGUEZ:

MR. GONZALEZ: Member Gonzalez. I've got one 1 2 question for Director Canady. 3 Director, how much was the total amount of the PEPA Grant? 4 5 MR. CANADY: \$350,000. 6 MR. GONZALEZ: All right. So \$350,000 divided 7 by 8,000 clicks. I just wanted to do some math and as I'm looking at sessions and clicks, it comes out to about \$43 8 9 per click. So just to echo Chairman Rodriguez's point, 10 advertising is very expensive. 11 MR. CANADY: And in addition, that also 12 included public awareness material, print material and 13 specific items with a message about preventing motor 14 vehicle crimes to be given out to taskforces, as well. 15 MR. RODRIGUEZ: Members, any other questions? 16 (No response.) 17 MR. RODRIGUEZ: Before we move to the next agenda item, Yessie, do we have any public comments? 18 19 MS. BENAVIDES: No, sir. 20 MR. RODRIGUEZ: Okay. We'll now take up agenda item 9. We're going to go into closed session. 21 22 is now 10:54 a.m. on April 19, 2023. 2.3 We'll go into closed session under Texas 24 Government Code Sections 551.071, 551.074, 551.076, and 25 551.089.

For those of you in the audience, I anticipate 1 2 being in closed session for approximately 30 or 45 3 minutes, and we'll reconvene the open session after that. 4 With that, we are recessed from the public meeting and we 5 are going into closed session. 6 (Whereupon, at 10:54 a.m., the meeting was 7 recessed, to reconvene this same day, Wednesday, April 19, 2023, following conclusion of the closed session.) 8 9 MR. RODRIGUEZ: It is 12:07 p.m. on April 19, 10 2023, and the Board is ending the closed session of the meeting and is now going back into open session. 11 12 No public comments, Yessie? 13 MS. BENAVIDES: No, sir. 14 MR. RODRIGUEZ: It is now 12:07 p.m. again and 15 the Board of the MVCPA is now back in open session. No 16 actions will be taken up from closed session. 17 We will now move to agenda item 12, Members, unless there's any other further 18 Adjournment. 19 business, I would like to entertain a motion to adjourn. 20 MR. GONZALEZ: Member Gonzalez. I motion that 21 we adjourn. 22 MS. JONES: Second. 2.3 MR. RODRIGUEZ: I have a motion from Member Gonzalez and a second from Member Jones. Board members, 24 25 when I call your name, please state your vote for the

1	record. I will now call for the vote.
2	Board members, when I call your name, please
3	state your vote for the record.
4	Member Jones?
5	MS. JONES: Aye.
6	MR. RODRIGUEZ: Member Whitehill?
7	MS. WHITEHILL: Aye.
8	MR. RODRIGUEZ: Member Gonzalez?
9	MR. GONZALEZ: Aye.
10	MR. RODRIGUEZ: And I, Chairman, vote aye. Let
11	the record reflect that the vote is four.
12	It is now 12:08 p.m., this meeting is
13	adjourned. Thank you.
14	(Whereupon, at 12:08 p.m., the meeting was
15	adjourned.)

1 CERTIFICATE 2 3 MEETING OF: Motor Vehicle Crime Prevention Authority Austin, Texas 4 LOCATION: 5 DATE: April 19, 2023 6 I do hereby certify that the foregoing pages, 7 numbers 1 through 75, inclusive, are the true, accurate, and complete transcript prepared from the verbal recording 8 9 made by electronic recording by Nancy H. King before the Texas Department of Motor Vehicles. 10 11 DATE: April 28, 2023 12 13 14 15 16 17 /s/ Nancy H. King (Transcriber) 18 19 20 On the Record Reporting 21 7703 N. Lamar Blvd. #515

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