



**Texas Department of Motor Vehicles**  
**Business Unit # 60800**  
**Purchase Order # 1301571**  
**Purchase Order Change Notice (# 13)**

Payment Terms: NET30 Freight Terms: **See Detail Below** Ship Via: VNDR PCC: I Date: 05/27/14 PO Method: DG Dispatch: **Dispatch Via Print** Rev Dt: 06/23/16

**PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.**

**Vendor:** VOICE PRODUCTS INC  
 8555 E 32ND ST N  
 WICHITA KS 672262611  
 United States

**Ship To:** See Detail Below

**Bill To:** 4000 Jackson Avenue  
 Austin TX 78731  
 United States

**Vendor ID:** 1481085093 4

**Purchaser:** Douglas A Leach  
**Phone:** 512/465-4180  
**Fax:** 512/465-5641  
**Email:** Douglas.Leach@txdmv.gov

**Fax:**  
**Email:** DMV\_FIN-INVOICES@TxDMV.gov

**PO Information:**

TxDMV Point of Contact: Bonnie Davidson @ 512/465-5621 or Bonnie.Davidson@TxDMV.gov

Vendor Point of Contact: Brett Johnson @ 316/303-7183 or Bjohnson@voiceproducts.com

**Quantity(ies):**

Quantities are estimated: TxDMV does not guarantee to purchase any minimum quantity. TxDMV reserves the right to increase the quantity(ies) of the purchase order at the same original terms and conditions. The vendor will be notified in writing by purchase order change notice of any requirements for additional quantity(ies).

**Payment:**

Payment will be made in accordance with the Texas Prompt Payment Act, TGC, Subtitle F, Chapter 2251. Vendor shall submit one copy of a correct itemized invoice showing the purchase order number, payee ID., remit to address, and phone number on invoice. Vendors may submit an electronic invoice. All electronic invoices shall be sent to DMV\_FIN-INVOICES@txdmv.gov (note: There is an underscore "\_" between DMV and FIN). All invoices received at the email address will be filed for future reference and you will receive a receipt confirmation email. To avoid the confusion of duplicate invoices, please do not send other copies of this invoice via regular mail, fax or other means. On emails for electronic invoices, include the company name (as it appears on the invoice) and the purchase order number in the subject line to assist in identifying and processing your invoices in a timely manner. TxDMV will not incur any penalty for late payment if payment is made in 30 days or less from receipt of goods or services and a correct invoice, which-ever is later.

Note: warrants will not be issued to a vendor without a current Texas Identification Number.

This procurement is being governed by the terms and conditions in DIR contract number DIR-SDD-1960

See attached Voice Products Proposal Reference# OP-00081664

Total listed on the PO does not reflect the (-\$31,700.00) discount bringing the total to now be \$834,870.00

All services are estimated to be completed by March 31, 2014

This purchase order may be renewed with the same Terms Conditions as long as the referenced DIR Contract remains in force, a need exists, and both parties agree.

POCN # 1 - Alfred Ramos -To extend estimated completion date from March 31, 2014 to June 30, 2014. Date change due to equipment delays pushing out the GoLive date for completion of HQ Call Center.

POCN # 2 - Alfred Ramos - POCN to add line 20 for the estimated travel for NICE/Voice Products staff to install and implement software for HQ Call Center as allowed in the SOW response. Estimated cost \$6,600.00

**Authorized Signature**

*Paula Ramsey, ICTP*  
 Paula Ramsey, ICTP  
 06/23/2016



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POCN # 3 Alfred Ramos - To extend the current end date from 06/30/2014 to now be 12/31/2014 as per email acknowledgement from the vendor.

No additional funds are being added to this PO at this time.

POCN # 4 Alfred Ramos - To extend the current end date from 12/31/2014 to now be 03/31/2015 as per agreement with vendor.

POCN to split the following lines for milestones within the deliverable.

Line #3 and #21 make up NICE part # PS-SMC-QM-QO-TEC-02

Line #4 and #22-#29 make up NICE part # PS-TR-B03-QO-MAIN

Line #5 and #30 make up NICE part # PS-CO-BDQM-01

Line #7 and #31 make up NICE part # PS-RTI-DTR-DTA-TEC-01

No additional funds are being added to this PO at this time.

POCN #5 - 9/30/2015 - David Chambers

Changed line 20 from an estimated 6,600 each at \$1 to 1 lot at \$2,794.91 to reflect actual expenses. Line may be modified again if additional travel expenses occur.

POCN # 6 to reduce line 31 by \$200.00 to match overall quote (part # PS-RTI-DTR-DTA-TEC-01) made up on lines 7 and 31 that was initially broken out 12/15/2014. Total cost for this part # is \$68,625.00 split as follows: line 7 \$38,000.00 and line 31 \$30,625.00.

POCN # 7 to extend the current completion date from 03/31/2015 to 08/31/2015 as per email agreement with vendor, no additional money is be added to this POCN.

POCN #8 by Douglas Leach on 7/23/2015 to extend the current completion date from 08/31/2015 to 12/31/2015 as per email agreement with vendor. No additional money is to be added to this POCN.

POCN # 9 by PAR 9-30-2015 Changed buyer to Lilia VanderWal.

Added lines numbers 32 through 36

Term of Service 10/1/15 - 12/31/15

Per Quote from Brett Johnson dated 9/10/15

POCN #10 - 10/22/2015 - David Chambers

Changed line 20 from 1 lot at \$2,794.91 to 1 lot at \$5,357.99 to reflect actual expenses. Line may be modified again if additional travel expenses occur but not to exceed \$6,600.00

POCN #11 - 10/26/2015 - David Chambers

Created line 37 in the amount of \$2,563.08 for actual travel expenses carried forward from line 20.

Created line 38 in the amount of \$1,242.01 for remaining balance from line 20.

POCN #12 - David Chambers - 12/21/2015

Extend the term of service. No additional money is to be added to the purchase order.

From: December 31, 2015

To: June 30, 2016

POCN#13 2/11/16 LVanderwal

Line 18 Cancelled per S. Dokka, C.Sturm D.Chambers

\*\*POCN removing the two WFM SmartSync Service licenses from the scope of the Call Center project line 18\*\*

POCN#14 3/25/16 LVanderWal

Added Lines 39-42 to add 43 additional licenses (for a total of 73 redaction licenses)

POCN #15 - 4/22/2016 - David Chambers

Updated line 38 from \$1242.01 to \$1229.59 for actual travel expenses carried forward from line 20.

Created line 43 in the amount of \$12.42 for remaining balance from line 38.

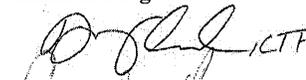
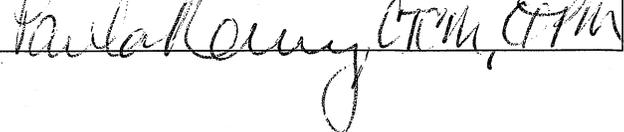
POCN #16 by Douglas Leach on 06/17/2016

Added Line 44 to cover estimated vendor travel through 06/30/2016.

POCN#17 by Douglas Leach on 06/23/2016

Added Line 45 to cover estimated vendor travel through 06/30/2016.

Authorized Signature

  
Douglas Leach, CTP  
06/23/2016  




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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date	
1- 1	PCI Directive Capture	208/11	0.0001	EA	\$2.00	\$0.00	08/31/2014	
Ship To:		1P37						
		3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$0.00	
Contract ID:		1301571						
						Item Total for Line # 1	\$0.00	
2- 1	Customer Feedback 12 Ports	208/11	0.0001	EA	\$0.00	\$0.00	08/31/2014	
Ship To:		1P37						
		3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$0.00	
Contract ID:		1301571						
						Item Total for Line # 2	\$0.00	

Authorized Signature

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 06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
3-1	NICE Part# PS-SMC-QM-QO-TEC-02 Technical Implementation Bundle for Recording & QM/QO for Medium Data Center Inc. PM & Installation (Price per Data Center) Technical Implementation \$40,750.00	920/64	1.0000	EA	\$40,750.00	\$40,750.00	08/31/2014
	Ship To: 1P37  3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$40,750.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 3	\$40,750.00
4-1	NICE Part# PS-TR-B03-QO-MAIN Education Package for main site - QO & recording - Standard Phased Training Phase I - \$18,000.00	920/64	1.0000	EA	\$18,000.00	\$18,000.00	08/31/2014
	Ship To: 1P37  3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$18,000.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 4	\$18,000.00

**Authorized Signature**

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*[Handwritten Signature]* CTP

06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
5- 1	NICE Part# PS-CO-BDQM-01 Business Consulting Services for Business Driven Quality Management (For one LOB) Business Consulting Recommendations - \$33,750	920/64	1.0000	EA	\$33,750.00	\$33,750.00	08/31/2014
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$33,750.00
	Contract ID: 1301571						
						Item Total for Line # 5	\$33,750.00
6- 1	Encryption implementation (Price per Data Center)	920/64	1.0000	EA	\$11,250.00	\$11,250.00	08/31/2014
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$11,250.00
	Contract ID: 1301571						
						Item Total for Line # 6	\$11,250.00

Authorized Signature

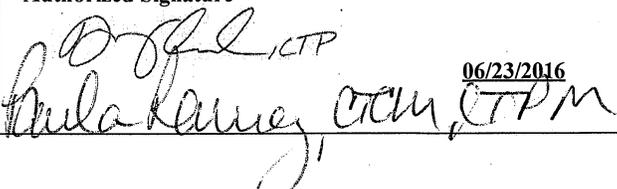
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06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
7- 1	NICE Part# PS-RTI-DTR- DTA-TEC-01 Desktop Triggering / Tagging services Inc. Dep. Rollout support Design & Business Imp. Connect server installation & Connectivity & PM RTPO I SVS - \$38,000	920/64	1.0000	EA	\$38,000.00	\$38,000.00	08/31/2014
	Ship To: 1P37  3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$38,000.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 7	\$38,000.00
8- 1	Desktop Triggering - Application training for key users	920/64	1.0000	EA	\$13,500.00	\$13,500.00	08/31/2014
	Ship To: 1P37  3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$13,500.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 8	\$13,500.00

Authorized Signature

  
 Paula Harvey, OAM, CTPM  
 06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
9- 1	Feedback Survey Business consulting service includes survey design test survey set-up training of administrators & business owners (For one LOB)	920/64	1.0000	EA	\$34,255.00	\$34,255.00	08/31/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						<b>Schedule Total</b>	\$34,255.00
	<u>Contract ID:</u> 1301571						
						<b>Item Total for Line # 9</b>	\$34,255.00
10- 1	Technical implementation for 1st NICE Feedback sites: During NICE Perform implementation	920/64	1.0000	EA	\$13,500.00	\$13,500.00	08/31/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						<b>Schedule Total</b>	\$13,500.00
	<u>Contract ID:</u> 1301571						
						<b>Item Total for Line # 10</b>	\$13,500.00

**Authorized Signature**

*[Handwritten Signature]* CTP

06/23/2016

*[Handwritten Signature]* CTP, CTP



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
11- 1	NICE SW Maintenance Standard Program for Direct Customers	920/45	0.0001	EA	\$0.00	\$0.00	08/31/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$0.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 11	\$0.00
12- 1	WFM Advanced	208/11	0.0001	EA	\$0.00	\$0.00	08/31/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$0.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 12	\$0.00
13- 1	Workload Manager	208/11	0.0001	EA	\$0.00	\$0.00	08/31/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$0.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 13	\$0.00

Authorized Signature  
  
Paula Ramsey, CCM, CTP  
06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
14- 1	WFM Telephony Integration (ACD Connector License fee (included) E-mail ACD connector license fee; Chat ACD connector license fee (1 integration is included with initial purchase each additional ACD Connector license fee is \$15000)	208/11	0.0001	EA	\$0.00	\$0.00	08/31/2014
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$0.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 14	\$0.00
15- 1	NICE SW Maintenance Enhanced Program	920/45	0.0001	EA	\$0.00	\$0.00	08/31/2014
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$0.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 15	\$0.00

**Authorized Signature**  
  
 Paula Young, CTM, CTP  
 06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
16- 1	WFM - Implementation Bundle-Including Project Management and Remote Install	920/64	1.0000	EA	\$7,500.00	\$7,500.00	08/31/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$7,500.00
	Contract ID: 1301571						
						Item Total for Line # 16	\$7,500.00
17- 1	Training - 12 days (does not include travel and living expenses)	920/91	1.0000	EA	\$36,000.00	\$36,000.00	08/31/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$36,000.00
	Contract ID: 1301571						
						Item Total for Line # 17	\$36,000.00

Authorized Signature  
  
Paula Ramsey CTCM, CTCM  
06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
18- 1	WFM SmartSync Services	920/64	2.0000	EA	\$3,000.00	\$0.00	CANCEL
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$0.00
	Contract ID:	1301571					
						Item Total for Line # 18	\$0.00
19- 1	Technical Implementation Bundle for SmartCenter Integration	920/64	1.0000	EA	\$11,000.00	\$11,000.00	08/31/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$11,000.00
	Contract ID:	1301571					
						Item Total for Line # 19	\$11,000.00

Authorized Signature  
  
Paulo R. Santos, CTP  
06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
20- 1	Estimated Travel Expenses for NICE/Voice Products Staff to install and implement software for HQ call center as allowed in the SOW response.	963/39	1.0000	LOT	\$2,794.91	\$2,794.91	08/31/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	[ \$2,794.91 ]
	Contract ID:						
	1301571						
						Item Total for Line # 20	[ \$2,794.91 ]
21- 1	NICE Part# PS-SMC-QM-QO-TEC-02 Technical Implementation Bundle for Recording & QM/QO, for Medium Data Center, Inc. PM & Installation (Price per Data Center) QM/QO Integration \$20,000.00	920/64	1.0000	EA	\$20,000.00	\$20,000.00	12/12/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	[ \$20,000.00 ]
	Contract ID:						
	1301571						
						Item Total for Line # 21	[ \$20,000.00 ]

**Authorized Signature**

*[Handwritten Signature]* CTP

*Paula Rausy, OTM CTPM*

06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
22- 1	NICE Part# PS-TR-B03-QO-MAIN Education Package for main site - QO & recording - Standard Phased Training Phase II - \$18,000.00	920/64	1.0000	EA	\$18,000.00	\$18,000.00	12/12/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$18,000.00
	Contract ID: 1301571						
						Item Total for Line # 22	\$18,000.00
23- 1	NICE Part# PS-TR-B03-QO-MAIN Education Package for main site - QO & recording Sftwr - Standard NCSA Seat 1 - \$4,750	920/64	1.0000	EA	\$4,750.00	\$4,750.00	12/15/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$4,750.00
	Contract ID: 1301571						
						Item Total for Line # 23	\$4,750.00

Authorized Signature  
  
Paula Ramsey, CTM, CTP  
06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
24- 1	NICE Part# PS-TR-B03-QO-MAIN Education Package for main site - QO & recording Sftwr - Standard NCSA Seat 2 - \$4,750	920/64	1.0000	EA	\$4,750.00	\$4,750.00	12/15/2014
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						<b>Schedule Total</b>	\$4,750.00
	<u>Contract ID:</u> 1301571						
						<b>Item Total for Line # 24</b>	\$4,750.00
25- 1	NICE Part# PS-TR-B03-QO-MAIN Education Package for main site - QO & recording Sftwr - Standard NCSA Seat 3 - \$4,750	920/64	1.0000	EA	\$4,750.00	\$4,750.00	12/15/2014
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						<b>Schedule Total</b>	\$4,750.00
	<u>Contract ID:</u> 1301571						
						<b>Item Total for Line # 25</b>	\$4,750.00

Authorized Signature

*Paula King* ICTP  
 06/23/2016  
*Paula King* ICTP



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
26- 1	NICE Part# PS-TR-B03-QO-MAIN Education Package for main site - QO & recording Sftwr - Standard Go Live Support Training - \$12,250	920/64	1.0000	EA	\$12,250.00	\$12,250.00	12/15/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						<b>Schedule Total</b>	\$12,250.00
	<u>Contract ID:</u> 1301571						
						<b>Item Total for Line # 26</b>	\$12,250.00
27- 1	NICE Part# PS-TR-B03-QO-MAIN Education Package for main site - QO & recording Sftwr - Standard Follow-up Training - \$12,250	920/64	1.0000	EA	\$12,250.00	\$12,250.00	12/15/2014
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						<b>Schedule Total</b>	\$12,250.00
	<u>Contract ID:</u> 1301571						
						<b>Item Total for Line # 27</b>	\$12,250.00

Authorized Signature

*[Handwritten Signature]*  
 06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
28- 1	NICE Part# PS-TR-B03-QO-MAIN Education Package for main site - QO & recording Sftwr - Standard Education Portal - \$7,550	920/64	1.0000	EA	\$7,550.00	\$7,550.00	12/15/2014
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$7,550.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 28	\$7,550.00
29- 1	NICE Part# PS-TR-B03-QO-MAIN Education Package for main site - QO & recording Sftwr - Standard Tailor Made Processes (TMP) - \$46,685	920/64	1.0000	EA	\$46,685.00	\$46,685.00	12/15/2014
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$46,685.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 29	\$46,685.00

**Authorized Signature**

*Paula Ramsey, CTM*

06/23/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
30- 1	NICE Part# PS-CO-BDQM-01 Business Consulting for Business Driven Quality Management (For one LOB) Best Practices - \$33,750	920/64	1.0000	EA	\$33,750.00	\$33,750.00	12/15/2014
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$33,750.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 30	\$33,750.00
31- 1	NICE Part# PS-RTI-DTR-DTA-TEC-01 Desktop Triggering / Tagging SVS, Inc. Dep., Rollout support, Design & Business Imp., Connect server, Connectivity & PM RTPO CSCPM II - \$30,825	920/64	1.0000	EA	\$30,625.00	\$30,625.00	12/15/2014
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$30,625.00
	<u>Contract ID:</u> 1301571						
						Item Total for Line # 31	\$30,625.00

Authorized Signature

*[Handwritten Signature]*  
06/23/2016  
*[Handwritten Name]*



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
32- 1	Project Management - Daily Rate (Price per day); Part# PS-PM-NIM-001 Dates of service: 10/1/15 to 12/31/15	920/64	1.0000	EA	\$2,313.00	\$2,313.00	09/30/2015
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						<b>Schedule Total</b>	\$2,313.00
	<u>Contract ID:</u> 1301571				<u>ReqID:</u> 0000001787		
						<b>Item Total for Line # 32</b>	\$2,313.00
33- 1	Installation - Daily Rate (Price per day); Part# PS-INS-NIM-002 Dates of service: 10/1/15 to 12/31/15	920/64	3.0000	EA	\$2,313.00	\$6,939.00	09/30/2015
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						<b>Schedule Total</b>	\$6,939.00
	<u>Contract ID:</u> 1301571				<u>ReqID:</u> 0000001787		
						<b>Item Total for Line # 33</b>	\$6,939.00

**Authorized Signature**

*Paula Kangy, CTP*  
 Paula Kangy, CTP, CTPM

06/23/2016



**Texas Department of Motor Vehicles**  
**Business Unit # 60800**  
**Purchase Order # 1301571**  
**Purchase Order Change Notice (# 13)**

Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
34- 1	Design and Deliver Solution Architecture - price per day; Part# PS-INS-DSA-DA-001 Dates of service: 10/1/15 to 12/31/15	920/64	1.0000	EA	\$3,125.00	\$3,125.00	09/30/2015
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$3,125.00
	Contract ID: 1301571				ReqID: 0000001787		
						Item Total for Line # 34	\$3,125.00
35- 1	Weekend Out-of-Hours Premium for Installation; Part# PS-INS-NIM-WK-001 Dates of service: 10/1/15 to 12/31/15	920/64	2.0000	EA	\$3,750.00	\$7,500.00	09/30/2015
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$7,500.00
	Contract ID: 1301571				ReqID: 0000001787		
						Item Total for Line # 35	\$7,500.00

**Authorized Signature**

*[Handwritten Signature]* ICTP  
 Paula Ramsey, CTM, CTM

06/23/2016



Texas Department of Motor Vehicles  
Business Unit # 60800  
Purchase Order # 1301571  
Purchase Order Change Notice (# 13)

Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
36- 1	Weekday Evening Out-of-Hours Premium for Installation; Part# PS-INS-NIM-AH-001 Dates of service: 10/1/15 to 12/31/15	920/64	1.0000	EA	\$2,313.00	\$2,313.00	09/30/2015
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$2,313.00
	Contract ID: 1301571			ReqID: 0000001787			
						Item Total for Line # 36	\$2,313.00
37- 1	Estimated Travel Expenses for NICE/Voice Products Staff to install and implement software for HQ call center as allowed in the SOW response. Balance carried down from Line 20.	963/39	1.0000	LOT	\$2,563.08	\$2,563.08	10/26/2015
	Ship To: 1P37 3800 Jackson Avenue Austin TX 78731 United States						
						Schedule Total	\$2,563.08
						Item Total for Line # 37	\$2,563.08

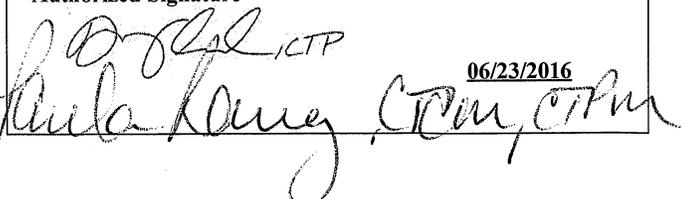
Authorized Signature

*Paula Kausy, CCM, CTRM*  
06/23/2016



Texas Department of Motor Vehicles  
Business Unit # 60800  
Purchase Order # 1301571  
Purchase Order Change Notice (# 13)

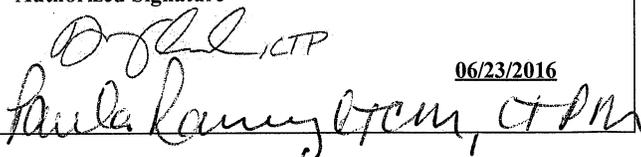
Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
38- 1	Estimated Travel Expenses for NICE/Voice Products Staff to install and implement software for HQ call center as allowed in the SOW response. Balance carried down from Line 20.	963/39	1.0000	LOT	\$1,229.59	\$1,229.59	10/26/2015
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$1,229.59
						Item Total for Line # 38	\$1,229.59
39- 1	Nice-RTI=DTR Desktop Triggering	208/11	43.0000	EA	\$75.00	\$3,225.00	06/30/2016
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$3,225.00
	Contract ID: 1301571				ReqID: 0000002515		
						Item Total for Line # 39	\$3,225.00

Authorized Signature  
  
06/23/2016



Texas Department of Motor Vehicles  
Business Unit # 60800  
Purchase Order # 1301571  
Purchase Order Change Notice (# 13)

Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
40- 1	Nice-RTI-PLAT Real Time Platform	208/11	43.0000	EA	\$150.00	\$6,450.00	06/30/2016
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$6,450.00
	Contract ID:				ReqID:		
	1301571				0000002515		
						Item Total for Line # 40	\$6,450.00
41- 1	PS-PM-RTI-001 RTI Services Project Manager Period of Service 3/25/16-06/30/16	961/56	9.0000	HR	\$225.00	\$2,025.00	06/30/2016
	Ship To:	1P37					
		3800 Jackson Avenue Austin TX 78731 United States					
						Schedule Total	\$2,025.00
	Contract ID:				ReqID:		
	1301571				0000002515		
						Item Total for Line # 41	\$2,025.00

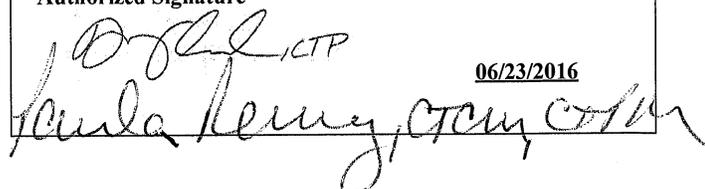
Authorized Signature  
  
Paula Ramsey, CTM  
06/23/2016



**Texas Department of Motor Vehicles**  
**Business Unit # 60800**  
**Purchase Order # 1301571**  
**Purchase Order Change Notice (# 13)**

Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
42- 1	PS-MNT-ENH-DIR Nice Enterprise Maintenance Enhance Period of Service: 12 months from implementation - Dates to be determined	920/45	1.0000	UNT	\$2,129.00	\$2,129.00	06/30/2016
	Ship To: 1P37  3800 Jackson Avenue Austin TX 78731 United States					<b>Schedule Total</b> <input type="text" value="\$2,129.00"/>	
	<u>Contract ID:</u> 1301571				<u>ReqID:</u> 0000002515		
						<b>Item Total for Line # 42</b> <input type="text" value="\$2,129.00"/>	
43- 1	Estimated Travel Expenses for NICE/Voice Products Staff to install and implement software for HQ call center as allowed in the SOW response. Balance carried down from Line 38	963/39	1.0000	LOT	\$12.42	\$12.42	04/22/2016
	Ship To: 1P37  3800 Jackson Avenue Austin TX 78731 United States					<b>Schedule Total</b> <input type="text" value="\$12.42"/>	
						<b>Item Total for Line # 43</b> <input type="text" value="\$12.42"/>	

Authorized Signature

  
 Paula Perry, CTP  
 06/23/2016



**Texas Department of Motor Vehicles**  
**Business Unit # 60800**  
**Purchase Order # 1301571**  
**Purchase Order Change Notice (# 13)**

Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
44- 1	Vendor Estimated Travel Expenses through 06/30/2016	962/88	3000.0000	UNT	\$1.00	\$3,000.00	06/17/2016
	Ship To:	1P00					
		4000 Jackson Avenue Austin TX 78731 United States					
						<b>Schedule Total</b>	\$3,000.00
	<u>Contract ID:</u> 1301571				<u>ReqID:</u> 000002877		
						<b>Item Total for Line # 44</b>	\$3,000.00
45- 1	Vendor Estimated Travel Expenses through 06/30/2016	962/88	4000.0000	UNT	\$1.00	\$4,000.00	06/27/2016
	Ship To:	1P00					
		4000 Jackson Avenue Austin TX 78731 United States					
						<b>Schedule Total</b>	\$4,000.00
	<u>Contract ID:</u> 1301571				<u>ReqID:</u> 000003109		
						<b>Item Total for Line # 45</b>	\$4,000.00
						<b>Total PO Amount</b>	\$502,484.00

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

Texas Department of Motor Vehicles Standard Terms and Conditions can be found at: <http://www.txdmv.gov/contractors-vendors>

**Authorized Signature**

06/23/2016

*Paula Kary*