



Texas Department of Motor Vehicles
Business Unit # 60800
Purchase Order # 0000017128
Purchase Order Change Notice (# 1)

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Payment Terms: NET30 **Freight Terms:** FOB Destination **Ship Via:** US MAIL **PCC:** S **PO Date:** 12/15/2025 **PO End Date:** 12/28/2026 **PO Method:** DG **Dispatch:** Dispatch Via Print **Rev Dt:** 12/19/2025
PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.

Vendor: NEMO-Q LP
PO BOX 6090
MCKINNEY TX 75071-5103
United States

Ship To: 1P12 - Finance Admin Services
4000 Jackson Avenue
Austin TX 78731
United States

Vendor ID: 1141906060 0 000

Purchaser: Richard Emmanuel Oballo
Phone: 512/465-4199
Fax: 512/465-5641

Ship To Attention: Adale Jean Bishop

Bill To: 4000 Jackson Avenue
Austin TX 78731
United States

Email: richard.oballo@txdmv.gov

Bill To Fax:

Bill To Email: DMV_FIN-INVOICES@TxDMV.gov

PO Information:

POCN#1 Richard Oballo 12/18/2025

Change amount for Line Item 1, 2, 3, and 5. Line 1, Annual Warranty, amount to be reduced due to removal of equipment from the Dallas North RSC, in Carrollton. Amount for line item #1 will be reduced per Adale Bishop and Lori Paul.

FY26 renewal of PO#0000015457

Change Orders:

Change orders will be allowed only if unforeseen conditions arise such as, but not limited to, increasing or decreasing quantities or if the department needs dictate changes. All changes shall be in the scope of original work. No verbal change orders shall be permitted. All change orders must be in writing with a Purchase Order Change Notice (POCN) issued by TxDMV Purchasing Section.

Payment:

Payment will be made in accordance with the Texas Prompt Payment Act, TGC, Subtitle F, Chapter 2251. Vendor shall submit one copy of a correct itemized invoice showing the purchase order number, payee ID., remit to address, and phone number on invoice. Vendors may submit an electronic invoice. All electronic invoices shall be sent to DMV_FIN-INVOICES@txdmv.gov (note: There is an underscore "_" between DMV and FIN). All invoices received at the email address will be filed for future reference and you will receive a receipt confirmation email. To avoid the confusion of duplicate invoices, please do not send other copies of this invoice via regular mail, fax or other means. On emails for electronic invoices, include the company name (as it appears on the invoice) and the purchase order number in the subject line to assist in identifying and processing your invoices in a timely manner. TxDMV will not incur any penalty for late payment if payment is made in 30 days or less from receipt of goods or services and a correct invoice, whichever is later.

Note: Warrants will not be issued to a vendor without a current Texas Identification Number.

Special Payment Notes (Advance Payment, Payment Type, etc.)

Quantity(ies):

Quantities are estimated: TxDMV does not guarantee to purchase any minimum or maximum quantity. TxDMV reserves the right to increase or decrease the quantity(ies) of the purchase order at the same original terms and conditions. The vendor will be notified in writing by purchase order change notice of any requirements for any increased or decreased quantity(ies).

Delivery:

Delivery of goods shall be in accordance with the delivery requirements of this purchase order, any underlying or associated contract for the goods being purchased and any other requirements set for by TxDMV or state law. Upon delivery, the bill of lading shall include at a minimum the following information: TxDMV Division and Contact Name, TxDMV Purchase Order number, Delivery Address, Vendor contact information and return address. If the vendor has an updated delivery schedule or more accurate delivery date, the vendor shall notify the TxDMV contact immediately. Enter any other special delivery requirements.

Additionally, this Purchase Order is governed by the Texas Department of Motor Vehicles Standard Terms and Conditions, which can be found at: <http://www.txdmv.gov/contractors-vendors>.

Authorized Signature

Richard Oballo

12/19/2025



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All Deliverables shall be provided or performed in accordance with TxDMV's statement of work, and other contractual duties and obligations, which have been provided to the Contractor through RFO 608-23-20834. Additionally, for the avoidance of doubt, by providing the Deliverables contemplated by this Purchase Order, the Contractor agrees to be bound by RFO 608-23-20834 and the attachments incorporated thereto, including, but not limited to, the TxDMV Contract Terms and Conditions, which is incorporated into this Purchase Order and governs and applies to, all Deliverables provided hereunder. Unless expressly stated otherwise in this Purchase Order, in the event of a conflict, ambiguity, or inconsistency between or among any Contract documents, the following documents, including any amendments therein, shall control in the specified order of precedence: (1) Attachment C, TxDMV Contract Terms and Conditions, (2) Attachment , Disclosure of Interested Parties, (3) this Purchase Order, (4) RFO 608-23-20834 (5) Contractors Response and other associated documents.

FY24 Term: 12/29/2023 - 12/28/2024

Renewals are as follows, unless terminated sooner in accordance with the terms of the purchase order/contract.

In addition, the department, in its sole discretion, may extend any contract for up to 90 days, in whole or in part.

Initial term: 12/29/2023 - 12/28/2024 PO #60800 0000013784

Renewal #1 period will be 12/29/24 - 12/28/25 60800 0000015457

Renewal #2 period will be 12/29/25 - 12/28/26 60800 0000017128 POCN#1

Renewal #3 period will be 12/29/26 - 12/28/27

Renewal #4 period will be 12/29/27 - 12/28/28

All quantities are estimates only and the department reserves the right to increase and/or decrease the quantities to meet the departments need. At each renewal option, the parties may negotiate agree on a price reduction or escalation.

TxDmv Contract Monitor:

Adale Bishop

Adale.Bishop@txdmv.gov

(512) 465-4067

Vendor Contact:

Sarah Moake

Email: smoake@nemo-q.com

Phone: 469-525-3685

Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
1-1	Nemo-Q Annual Hardware Maintenance for all RSCs 5 year contract -	30101	920/45	1.0000	YR	\$17,014.00000	\$17,014.00	12/17/2025

Schedule Total

Contract ID:
0000013523

ReqID:
0000018026

Year 3 for period 12/29/25 through 12/28/26

Item Total for Line # 1

Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
2-1	Nemo-Q Annual Software: Online Appointment Scheduler 5 year contract -	30101	208/34	1.0000	YR	\$5,091.00000	\$5,091.00	12/17/2025

Schedule Total

Contract ID:
0000013523

ReqID:
0000018026

Year 3 for period 12/29/25 through 12/28/26

Item Total for Line # 2

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Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
3-1	Nemo-Q Annual 8 Second Survey License Fee 5 year contract - Year 3 for period 12/29/25 through 12/28/26	30101	920/45	1.0000	YR	\$7,041.00000	\$7,041.00	12/17/2025
							Schedule Total	\$7,041.00
Contract ID: 0000013523		ReqID: 0000018026						
Year 3 for period 12/29/25 through 12/28/26							Item Total for Line # 3	\$7,041.00
Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
4-1	Nemo-Q GALA Annual SMS messaging Fees 5 year contract -	30101	962/58	1.0000	YR	\$20,394.00000	\$20,394.00	12/17/2025
							Schedule Total	\$20,394.00
Contract ID: 0000013523		ReqID: 0000018026						
Year 3 for period 12/29/25 through 12/28/26							Item Total for Line # 4	\$20,394.00
Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
5-1	Nemo-Q Annual GALA Branch software license 5 year contract -	30101	920/45	1.0000	YR	\$6,640.00000	\$6,640.00	12/17/2025
							Schedule Total	\$6,640.00
Contract ID: 0000013523		ReqID: 0000018026						
Year 3 for period 12/29/25 through 12/28/26							Item Total for Line # 5	\$6,640.00
							Total PO Amount	\$56,180.00

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

Texas Department of Motor Vehicles Standard Terms and Conditions can be found at: <http://www.txdmv.gov/contractors-vendors>

Authorized Signature

Richard Oballo

12/19/2025