



Texas Department of Motor Vehicles  
Business Unit # 60800  
Purchase Order # 0000015811

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**Payment Terms:** NET30    **Freight Terms:** FOB Destination    **Ship Via:** US MAIL    **PCC:** 0    **PO Date:** 03/28/2025    **PO End Date:** 08/31/2025    **PO Method:** DG    **Dispatch:** Dispatch Via Print    **Rev Dt:**

**PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.**

**Vendor:** WORKQUEST  
1011 E 53rd St  
AUSTIN TX 78751  
United States

**Ship To:** 1P00 - TxDMV Warehouse  
4000 Jackson Avenue  
Austin TX 78731  
United States

**Ship To Attention:** Elizabeth Renee Israel

**Vendor ID:** 1741976051 1 200

**Bill To:** 4000 Jackson Avenue  
Austin TX 78731  
United States

**Purchaser:** Matthew Terrell Windham  
**Phone:** 512/465-5808  
**Fax:** 512/465-5641

**Bill To Fax:**

**Email:** Matthew.Windham@txdmv.gov

**Bill To Email:** DMV\_FIN-INVOICES@TxDMV.gov

**PO Information:**

This procurement is governed by the terms and conditions in CPA Contract Number 962-S3.

**WorkQuest:**

Human Resources Code, Title 8, Chapter 122, Section 122.001 and Texas Government Code, Title 10, Chapter 2155, Sections 2155.138 and 2155.441

A statewide criminal and sex offender background check shall be conducted on the contractor, contractor's personnel or subcontractors scheduled to work on the state project. Supporting documentation confirming the completion of the required background check is subject to review prior to beginning of the service and at any time during the term of the purchase order upon request by the designated state representative. Failure to provide the requested documentation upon request by the State may be cause for cancellation of the purchase order. The background check shall include, but not be limited to, the following:

\* Social Security Number Verification

\* Department of Public Safety Statewide Criminal and Sex Offender Background Check

\* Background check in all Out-Of-State Counties in which the applicant has resided in the last seven (7) years.

Persons with Class B or Class C Misdemeanor offenses shall not be allowed to work on this project and shall not be allowed access to the State documents. Persons with Class A Misdemeanor offenses or above will be disqualified.

**Change Orders:**

Change orders will be allowed only if unforeseen conditions arise such as, but not limited to, increasing or decreasing quantities or if the department needs dictate changes. All changes shall be in the scope of original work. No verbal change orders shall be permitted. All change orders must be in writing with a Purchase Order Change Notice (POCN) issued by TxDMV Purchasing Section.

**Payment:**

Payment will be made in accordance with the Texas Prompt Payment Act, TGC, Subtitle F, Chapter 2251. Vendor shall submit one copy of a correct itemized invoice showing the purchase order number, payee ID., remit to address, and phone number on invoice. Vendors may submit an electronic invoice. All electronic invoices shall be sent to DMV\_FIN-INVOICES@txdmv.gov (note: There is an underscore "\_" between DMV and FIN). All invoices received at the email address will be filed for future reference and you will receive a receipt confirmation email. To avoid the confusion of duplicate invoices, please do not send other copies of this invoice via regular mail, fax or other means. On emails for electronic invoices, include the company name (as it appears on the invoice) and the purchase order number in the subject line to assist in identifying and processing your invoices in a timely manner. TxDMV will not incur any penalty for late payment if payment is made in 30 days or less from receipt of goods or services and a correct invoice, whichever is later.

Note: Warrants will not be issued to a vendor without a current Texas Identification Number.

**Quantity(ies):**

Quantities are estimated: TxDMV does not guarantee to purchase any minimum or maximum quantity. TxDMV reserves the right to increase or decrease the quantity(ies) of the purchase order at the same original terms and conditions. The vendor will be notified in writing by purchase order change notice of any requirements for any increased or decreased quantity(ies).

**Authorized Signature**

Matthew Windham

03/28/2025



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Delivery:

Delivery of goods shall be in accordance with the delivery requirements of this purchase order, any underlying or associated contract for the goods being purchased and any other requirements set for by TxDMV or state law. Upon delivery, the bill of lading shall include at a minimum the following information: TxDMV Division and Contact Name, TxDMV Purchase Order number, Delivery Address, Vendor contact information and return address. If the vendor has an updated delivery schedule or more accurate delivery date, the vendor shall notify the TxDMV contact immediately.

Additionally, this Purchase Order is governed by the current TxDMV Contract Affirmations and TxDMV Contract Terms and Conditions, unless modified by Supplemental Conditions approved and provided by TxDMV. If this PO contains goods or services purchased from a DIR Cooperative Contract, the purchase is governed by the current TxDMV Supplemental Terms and Conditions with Affirmations for Purchases through the DIR Cooperative Contracts Program. These documents can be found at: <http://www.txdmv.gov/contractors-vendors>. For the avoidance of doubt, unless expressly stated otherwise in this Purchase Order or a TxDMV signature document, in the event of a conflict, ambiguity, or inconsistency between or among any Purchase Order documents, all TxDMV documents take precedence over the Contractors documents, if any.

Contractor: Shalnora Worlds  
Term: 04/07/2025 - 08/31/2025  
Title: Customer Service Representative II  
Experience: Experienced  
Classification Code: 0134  
Pay Rate: \$39.64/hr  
District: 14

Work Location:  
Texas Department of Motor Vehicles, Building 6  
3217 Jackson Avenue  
Austin, TX 78731

Reports To/Timecard Approver:  
Dorothy Struble  
[dorothy.struble@txdmv.gov](mailto:dorothy.struble@txdmv.gov)  
(512) 465-3766

Alternate TxDMV Contact:  
Carol Fallin  
[carol.fallin@txdmv.gov](mailto:carol.fallin@txdmv.gov)  
(512) 465-3789

TxDMV Contract Monitor:  
Renee Israel  
[renee.israel@txdmv.gov](mailto:renee.israel@txdmv.gov)  
(512) 465-1420

Vendor Contact:  
Paige O'Boyle  
[paige.oboyle@peakperformers.org](mailto:paige.oboyle@peakperformers.org)  
(512) 714-3549  
Send PO's To: [tempservicepo@workquest.com](mailto:tempservicepo@workquest.com)

Authorized Signature

*Matthew Windham*

03/28/2025



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Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
1-1	Customer Service Representative II	30501	962/69	824.0000	HR	\$39.64000	\$32,663.36	03/31/2025
							<b>Schedule Total</b>	<b>\$32,663.36</b>
<b>Contract ID:</b> 0000015811				<b>ReqID:</b> 0000016471				
<p>Note: Hours are estimated for FY25. Total estimated hours for entire service term are 1,000 hours.</p> <p>Contractor: Shalnora Worlds Term: 04/07/2025 - 08/31/2025 Title: Customer Service Representative II Experience: Experienced Classification Code: 0134 Pay Rate: \$39.64/hr District: 14</p> <p>Reports To: Dorothy Struble dorothy.struble@txdmv.gov (512) 465-3766</p>								
							<b>Item Total for Line # 1</b>	<b>\$32,663.36</b>

**Total PO Amount** **\$32,663.36**

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

Texas Department of Motor Vehicles Standard Terms and Conditions can be found at: <http://www.txdmv.gov/contractors-vendors>

Authorized Signature

Matthew Windham

03/28/2025