Internal Customer Satisfaction Survey

Fiscal Year 2024

November 13, 2023 - November 30, 2023

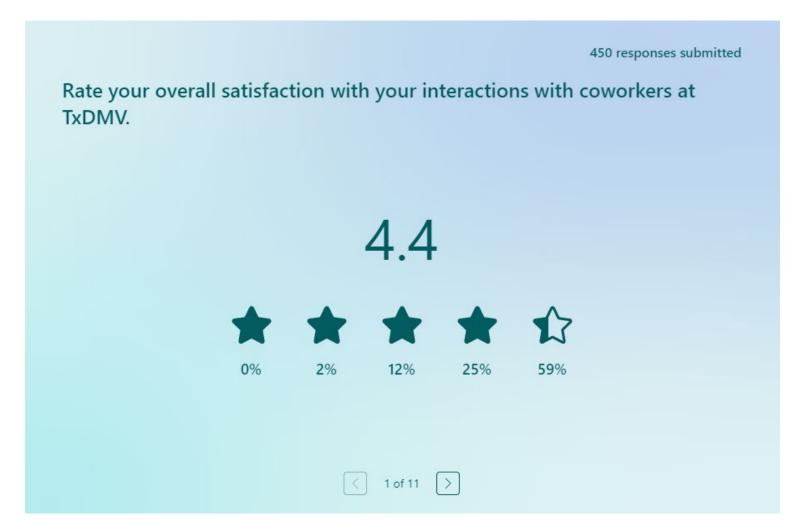


HELPING TEXANS GO. HELPING TEXAS GROW.

Statistics

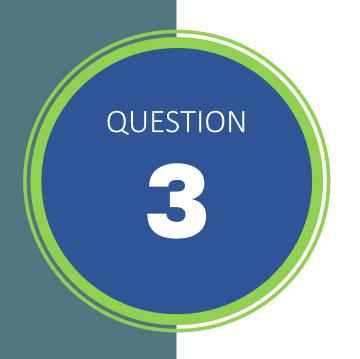
- 450 responses during 12 business days
- 55% responding
- 10 Questions plus comment/suggestion option
- Facilitated through Microsoft Forms







450 responses submitted I receive the information I need from coworkers when, where and how I need it. 4.2 * * * * 2% 3% 14% 30% 49% < 2 of 11 >



450 responses submitted I receive the services I need from coworkers when, where and how I need them. 4.2 * * * * 3% 13% 28% 52% < 3 of 11 >







