

TEXAS DEPARTMENT OF MOTOR VEHICLES
CUSTOMER SERVICE AND PROTECTION ADVISORY COMMITTEE
MEETING

Texas Department of Motor Vehicles
Lone Star Conference Room
4000 Jackson Ave., Building 1
Austin, Texas 78731

and

via teleconference

Tuesday,
March 12, 2024
9:00 a.m.

COMMITTEE MEMBERS:

KRISTEN HOYT, Presiding Officer
CARROLL SMITH, 1st Vice Chair
CHERYL JOHNSON, 2nd Vice Chair
JOHN AMES
DOROTHY BROOKS
TINA CARTER
LAIRD DORAN
PHIL ELAM
CHRISTOPHER GASTON
RUBEN GONZALEZ
MARK "JIM" HARDICK
RUSSELL HAYTER
CHARLES HICKS
LORI KING
TRACI McCULLAH
MATTHEW NANCE
RAYMOND "RAY" OLAH
JACKIE POLK
JEANETTE RASH
BRUCE STIDHAM
SUSAN SUTTON
FORD WAGNER
CHRISTOPHER WALL

Staff:

DAVID RICHARDS, Associate General Counsel

ON THE RECORD REPORTING
(512) 450-0342

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(512) 450-0342

I N D E X

<u>AGENDA ITEM</u>	<u>PAGE</u>
1. CALL TO ORDER	
A. Roll Call and Establishment of Quorum	6
2. DISCUSSION, BRIEFING, AND ACTION ITEMS	
A. Consider Rule Amendments to 43 TAC Chapter 217, Vehicle Titles and Registration, Chapter 215, Motor Vehicle Distribution, and Chapter 221, Salvage Vehicle Dealers, Necessary to Implement House Bills 718 and 3297 (88th Texas Legislature, Regular Session), and for a Rule Review of 43 Texas Administrative Code (TAC), Chapter 217, Vehicle Titles and Registration (BRIEFING AND DISCUSSION ONLY)	9
B. Recommendations of Advisory Committee on Amendments to 43 TAC Chapter 217, Vehicle Titles and Registration, Chapter 215, Motor Vehicle Distribution, and Chapter 221, Salvage Vehicle Dealers Necessary to Implement House Bills 718 and 3297 (88th Texas Legislature, Regular Session), and for a Rule Review of 43 Texas Administrative Code (TAC), Chapter 217, Vehicle Titles and Registration; for Presentation to the Board (DISCUSSION AND ACTION ITEM)	25
3. PUBLIC COMMENT	none
4. ADJOURNMENT	50

P R O C E E D I N G S

(9:17 a.m.)

1
2
3 MS. HOYT: Good morning. My name is Kristen
4 Hoyt, and I'm pleased to open this meeting of the Customer
5 Service Protection Advisory Committee. For ease of
6 reference, I will refer to this advisory committee as
7 CSPAC, which is the acronym for this committee.

8 It is 9:17 a.m., and I'm now calling the CSPAC
9 meeting of March 12, 2024, to order. I want to note for
10 the record that the public notice of this meeting,
11 containing all items on the agenda, was filed with the
12 Office of Secretary of State on March 4, 2024.

13 This meeting is being held by telephone
14 conference in accordance with Texas Government Code
15 Chapter 551.125. Members of the public may attend this
16 meeting in person at 4000 Jackson Avenue, Building 1, Lone
17 Star Conference Room, Austin, Texas, 78731. Also, members
18 of the public may attend this meeting by clicking on the
19 Webex link in the posted agenda for this meeting and
20 following the instructions to attend the meeting via
21 Webex. In addition, members of the public may attend this
22 meeting remotely by calling the toll-free telephone number
23 which is listed in the posted agenda for this meeting,
24 along with the access code.

25 How many members do we have in person, just

1 one?

2 MS. MORIATY: Laura Moriaty, general counsel.

3 Yes, ma'am, just Member Stidham.

4 MS. HOYT: Thank you.

5 We have one member in person, with the vast
6 majority of advisory committee members participating
7 remotely.

8 At this time I'm asking all attendees to please
9 mute your phone for the entire duration of this meeting
10 unless I recognize you to speak. I'm asking for our
11 meeting host to make sure all participants' phones are
12 muted, except for the advisory committee members and those
13 who are presenting. Callers will be removed for any
14 disruption, including background noise.

15 I would like to remind all participants that
16 this is a conference call meeting. Because this meeting
17 is being held by conference call, there are a few things
18 that will assist in making the meeting run smoother and
19 assist the court reporter in getting an accurate record.
20 Please identify yourselves before speaking. Speak clearly
21 and slowly; remember that there may be a slight delay due
22 to the conference call format so please wait a little
23 longer than usual before responding to participants.

24 Do not speak over others. Please ask the
25 presiding officer to proceed and be sure to get recognized

1 before speaking. And for members participating in the
2 room, please remember to press the button on your
3 microphone to unmute before speaking, then press the same
4 button again to mute after speaking.

5 I would like to also thank our court reporter
6 who is transcribing this meeting.

7 If you are not a member of this advisory
8 committee but wish to address the advisory committee or
9 speak on an agenda item during today's meeting, please
10 complete a speaker's sheet at the registration table prior
11 to the agenda item being taken up by the advisory
12 committee, or send an email to GCO_General@TxDMV.gov to
13 register by providing the required information prior to
14 the agenda item being taken up by the advisory committee.

15 Please identify the specific item you are interested in
16 commenting on, your name and address and whether you are
17 representing anyone or speaking for yourself.

18 If your comment does not pertain to a specific
19 agenda item, we will take your comment during the general
20 public comment portion of the meeting. When addressing
21 the advisory committee, please state your name and
22 affiliation for the record.

23 Before we begin today, I'd like to remind all
24 presenters and those in attendance of the rules of conduct
25 at our advisory committee meetings. I have the authority

1 to supervise the conduct of this advisory committee
2 meeting. This includes the authority to determine when a
3 speaker is being disruptive. Disruptive speakers will be
4 muted, given a warning about disruptive behavior, then
5 removed from the meeting for any continued disruption.

6 Advisory committee members, if you become
7 disconnected from the call, please rejoin as soon as
8 possible. If you encounter technical difficulties, please
9 reach out to our technical support team at
10 Jeff.Templeton@TxDMV.gov, or Zach.Warden@TxDMV.gov.

11 Agenda item number 1, now I'd like to have a
12 roll call of the advisory committee members. Please
13 respond verbally when I call your name; please indicate if
14 you are present.

15 Member Ames, are you present?

16 (No response.)

17 MS. HOYT: Member Brooks?

18 MS. BROOKS: Member Brooks, present.

19 MS. HOYT: Thank you.

20 Member Carter?

21 (No response.)

22 MS. HOYT: Member Doran?

23 MR. DORAN: Member Doran, present.

24 MS. HOYT: Member Elam?

25 (No response.)

1 MS. HOYT: Member Gaston?
2 MR. GASTON: Member Gaston, present.
3 MS. HOYT: Thank you.
4 Member Gonzalez?
5 MR. GONZALEZ: Member Gonzalez, present.
6 MS. HOYT: Thank you.
7 Member Hardick?
8 (No response.)
9 MS. HOYT: Member Hayter?
10 (No response.)
11 MS. HOYT: Member Hicks?
12 (No response.)
13 MS. HOYT: Member Hoyt, I'm here present.
14 Member Johnson?
15 MS. JOHNSON: Member Johnson, present.
16 MS. HOYT: Thank you.
17 Member King?
18 MS. KING: Member King, present.
19 MS. HOYT: Thank you.
20 Member McCullah?
21 MS. McCULLAH: Member McCullah, present.
22 MS. HOYT: Member Nance?
23 MR. NANCE: Member Nance, present.
24 MS. HOYT: Thank you.
25 Member Olah?

1 MR. OLAH: Member Olah, present.

2 MS. HOYT: Thank you.

3 Member Polk?

4 (No response.)

5 MS. HOYT: Member Rash?

6 (No response.)

7 MS. HOYT: Member Smith?

8 (No response.)

9 MS. HOYT: Member Stidham?

10 MR. STIDHAM: Member Stidham, present.

11 MS. HOYT: Thank you.

12 Member Sutton?

13 (No response.)

14 MS. HOYT: Member Wagner?

15 (No response.)

16 MS. HOYT: Member Wall?

17 MR. WALL: Member Wall, present.

18 MS. HOYT: Okay. So including myself, we do

19 have 13 members, so it does look like we have a quorum.

20 The purpose of this committee is to assist the

21 department in obtaining feedback regarding important

22 legislation, policymaking and rulemaking. The CSPAC

23 advises the department concerning issues related to

24 improving and enhancing customer service and consumer

25 protection by the department.

1 Members, I will now move on to agenda item
2 number 2.A, and turn the meeting over to Annette Quintero,
3 director of the Vehicle Titles and Registration Division,
4 for an overview of the department's implementation plans
5 for House Bill 718 and House bill 3297.

6 MS. QUINTERO: Good morning, members. I am
7 Annette Quintero, the Vehicle Titles and Registration
8 Division director. It is my pleasure to provide an
9 overview of the implementation plans for HB 718 and HB
10 3297.

11 The implementation of HB 718 includes the
12 elimination of the following paper tags and permits:
13 dealer vehicle-specific, the dealer agent, one-trip and
14 30-day permits, converter tags and buyer's tags, to
15 include internet down tags. To replace these paper tags
16 and permits, the department is creating three new metal
17 license plates: the out-of-state buyer plate, the
18 temporary registration plate, and the dealer temporary
19 license plate.

20 The department is currently working on
21 developing the plate designs. One of the things that are
22 at the forefront of plate design is to ensure that we are
23 designing those new plates in a way that is easily
24 distinguishable.

25 HB 718 also requires that all dealers use

1 webDEALER to submit transactions to the department. We
2 have developed and deployed webDEALER 101 training; it is
3 offered both in person and virtual on a biweekly basis.
4 Dealers can go to our website under Upcoming Events to
5 sign up.

6 To facilitate the distribution and tracking of
7 license plates, the department is currently seeking a
8 technology solution and inventory management system that
9 will make it easier for dealers and county tax assessor-
10 collectors to order inventory. This solution should track
11 orders, shipments, facilitate forecasting inventory needs,
12 and inventory ordering and much more.

13 The department is also seeking formal
14 integration of the vehicle transfer notification process
15 into our webDEALER platform to be initiated when a motor
16 vehicle is sold or transferred to facilitate the notice of
17 transfer required by the dealer by 501.147.

18 The department is also currently reviewing
19 three options to support license plate distribution. One
20 model we are reviewing is maintaining the distribution
21 model we have today, shipping to the tax assessor-
22 collectors and the tax assessor-collectors get plates to
23 the dealers. Or a hybrid where we store plates in a
24 distribution warehouse, ship to the tax assessor-
25 collectors and then to the dealers. And then the third is

1 we ship directly from our distribution warehouse to
2 dealers and tax assessor-collectors.

3 The department is also currently working
4 through the implementation of HB 3297. This bill
5 eliminates the Texas Department of Public Safety's safety
6 inspection program for non-commercial vehicles and creates
7 a replacement fee for those vehicles previously required
8 to obtain a safety only inspection. The department is
9 required to collect the new \$7.50 replacement fee at the
10 time of registration.

11 We have bi-monthly, soon to be monthly, tri-
12 agency meetings with the Texas Commission on Environmental
13 Quality and the Texas Department of Public Safety where we
14 are ensuring coordination and collaboration across
15 agencies. We are also in the beginning stages of framing
16 our internal programming enhancements that will ensure
17 that our system continues to validate emissions
18 inspections in the 17 counties where these are required
19 and for commercial vehicles.

20 Our team is diligently working to align our
21 resources, engage with our stakeholders and explore
22 solutions that can ensure a smooth and efficient
23 implementation process.

24 That concludes my overview of HB 718 and HB
25 3297.

1 MS. HOYT: Thank you, Ms. Quintero.

2 Members, just as a reminder, if you want to
3 comment or ask questions, please unmute yourself and ask
4 for the floor, then wait to be recognized before speaking.

5 Are there any questions for Ms. Quintero?

6 (No response.)

7 MS. HOYT: Seeing none, thank you, Ms.
8 Quintero, for your presentation.

9 Now we'll turn to Monique Johnston, the
10 director of the Motor Vehicle Division, to brief us on the
11 plate allocation.

12 MS. JOHNSTON: Thank you, Chair.

13 My name is Monique Johnston. I am the director
14 of the Motor Vehicle Division, and I'm just going to
15 expand a little bit on the new dealer demo plate that's
16 going to be replacing the agent and vehicle-specific tags.

17 The new dealer temporary plate can be used for
18 the same purposes a dealer currently uses their agent and
19 vehicle-specific tags: test drives, transporting vehicles
20 to and from auction, taking vehicles to be repaired and
21 conditions, et cetera. The dealer metal plate cannot be
22 used for personal use, this new plate cannot, so the
23 dealers will need to retain their current dealer plates
24 for that purpose.

25 Issuance and distribution of the new dealer

1 plates will be maintained and mailed by the Motor Vehicle
2 Division, similar to how the current dealer plates are
3 handled. Our goal is to keep the process consistent to
4 what our dealers are already used to with their current
5 dealer metal plates, such as requesting plates with new
6 applications, reporting their current inventory of plates,
7 and requesting additional plates with renewal
8 applications, and utilizing a plate application process to
9 request additional plates in between renewals, allowing
10 dealers to provide sales documentation or other additional
11 information to support the business need of additional
12 plates outside the allotted amount.

13 The initial allocations allowed for the new
14 dealer plates are higher than the current dealer plates,
15 based on industry knowledge, how our regulated community
16 operates, and the allowed uses of the plates. The goal
17 with the proposed allocations was to account for business
18 needs while also putting in limits as part of anti-fraud
19 efforts.

20 This concludes my remarks for the new dealer
21 demo plate, if anybody has any questions.

22 MS. HOYT: Are there any questions for Ms.
23 Johnston?

24 (No response.)

25 MS. HOYT: I know I have one. This is Member

1 Hoyt.

2 The tax assessor-collectors had a question in
3 regards to the liability on tax assessor-collectors for
4 this allocation. Is that something that will be addressed
5 in a later presentation?

6 MS. JOHNSTON: Are you talking about the
7 allocation for the dealer metal plates or the allocations
8 for the general issue plates?

9 MS. HOYT: Both, I guess.

10 MS. JOHNSTON: So the dealer demo plate
11 allocations, those are allocations that are allotted to
12 franchised and GDN dealers and our other dealers. And
13 those allocations they can request at the time of
14 application when they submit a new application. And they
15 will be distributed directly by us still, the Motor
16 Vehicle Division.

17 These will not go through the tax assessors.
18 It will maintain the same as what is for our current
19 dealer metal plate, the process.

20 MS. HOYT: Okay. Thank you.

21 Any other questions for Ms. Johnston?

22 (No response.)

23 MS. HOYT: Seeing none, I'll hand it over to
24 Corrie Thompson, the director of Enforcement, to tell us
25 about compliance issues, including new data entry

1 requirements and storage requirements.

2 MS. THOMPSON: Thank you, Presiding Officer
3 Hoyt. Corrie Thompson, director of the Enforcement
4 Division. And yes, there are some enforcement activities
5 associated with the implementation of House Bill 718 that
6 directly pertain to our licensees.

7 So to ensure that our systems reflect the most
8 current record vehicle information, dealers will be
9 securing new general issue plates to the vehicles that
10 they sell from their dealerships and they'll be entering
11 license plate information into the system upon
12 consummation of sales to consumers for vehicles that are
13 going to be registered in Texas. Dealers are also now
14 going to be required, as Annette said a moment ago, to
15 enter a vehicle transfer notice as applicable.

16 These acts by the dealers and this entry into
17 the system is going to ensure that our system contains the
18 most accurate and up-to-date information for use by law
19 enforcement, and it also serves to protect consumers who
20 have purchased vehicles from our licensed dealers. And
21 for dealers, of course, this means there's also going to
22 be new recordkeeping requirements regarding that vehicle
23 transfer notification filing.

24 Dealers are also going to be required, as part
25 of this implementation, to ensure the security of the

1 plate inventory that they maintain by storing that
2 physical plate inventory in a secured locked safe or steel
3 cabinet. And we have some rule language as part of the
4 discussion today that covers that.

5 And dealers are also going to maintain
6 responsibility for the use and access to that vehicle
7 plate inventory that's going to be in their possession, as
8 well as the use and access to the actual license plate
9 system itself. And so, whereas, a year or so ago we
10 implemented requirements regarding system maintenance and
11 security on the part of dealers, updating passwords,
12 updating users, removing people who should no longer have
13 access, that will carry over into the metal plate
14 inventory as well.

15 Thank you, Presiding Officer Hoyt.

16 MS. HOYT: Thank you, Ms. Thompson.

17 Are there any questions for Ms. Thompson?

18 (No response.)

19 MS. HOYT: Seeing none, we'll turn to the
20 specific rule amendments that we'll be discussing today.
21 I'll turn it over to Deputy General Counsel Ashley Healy
22 to lay out those rule amendments for us.

23 MS. HEALY: Good morning, Presiding Officer
24 Hoyt, members. For the record, I'm Ashley Healy, deputy
25 general counsel.

1 Today I'm presenting the draft rules to
2 implement House Bill 718, which includes edits to TAC
3 rules 215, 217 and 221. In addition, it was time for the
4 regular rule review under Government Code Section 2001.039
5 of Chapter 217, so there are additional draft edits in 217
6 for this purpose. You'll see any draft edits that are
7 related to rule review as underline changes, and anything
8 related to the bills that we're implementing as
9 highlighted changes.

10 And just to note, in 215, anything that is
11 underlined as part of a rule review is the rule review
12 that went before the Board in December and will actually
13 be up for adoption by the Board next month. Also,
14 finally, House Bill 3297, we're also implementing that,
15 which is the bill related to elimination of certain safety
16 inspections in non-emissions counties. It must be
17 implemented prior to the effective date in the rule. And
18 so it made sense to do these things at the same time so
19 that we didn't have to bring that back to you guys two
20 months after we get these other changes implemented.

21 We presented these rules to VTRAC three weeks
22 ago; we presented them to the MVIRAC last week. And we
23 intend to work with this committee, as well as the others,
24 to help us improve upon these drafts and bring these rule
25 packages to the Texas DMV Board for their consideration at

1 the June Board meeting.

2 And I want to thank all of you for your review
3 and attention to these draft changes we've made here. I
4 know it was very voluminous. So in the interest of time,
5 rather than go through these section by section, we're
6 going to discuss what the department has identified as the
7 major changes or those that would have a substantial
8 impact on our external stakeholders, many of which you've
9 already heard about from the other ladies up here today.

10 And then additionally, during our next agenda
11 item after I finish speaking, you guys will have the
12 opportunity to make motions for any changes that you guys
13 want to suggest to the Texas DMV Board. And keep in mind
14 that you guys are seeing the first draft of these rules
15 that's gone public. And so if there's anything that's a
16 small clerical error or something that just requires a
17 little change, we can go ahead and make those things
18 without requiring a full motion. We've already actually
19 addressed several renumbering and clerical changes
20 throughout these as we've been working with the advisory
21 committees.

22 Okay. So I'm going to jump into the rules now.

23 So one thing that you already heard talked about was
24 allocation and storage; Monique covered those. So under
25 Section 503.0633 of the Transportation Code, it requires

1 us to set these numbers for the allocation for the new
2 dealers.

3 You can find the rule that we've edited on this
4 on page 56, line 21 of your materials. And that's under
5 Rule 215.152, Obtaining dealer-issued license plates. So
6 that's where we talk about the allocation numbers for new
7 dealers, and so we just wanted to highlight that section
8 as something that would be of interest.

9 Additionally, we talked about storage
10 requirements. This is something that has been of interest
11 to the other advisory committees; we knew that it would
12 be. And this is a new requirement, so we welcome any
13 suggested changes here.

14 This is Rule 215.140 and it starts on page 20,
15 line 12, with the relevant portion on page 26, line 1.
16 And I wanted to note that that's contained in a couple of
17 different sections throughout for different types of
18 establishments, but it's going to be the same. The
19 language is the same throughout 215.

20 And so this is talking about how these plates
21 are stored when they're at the dealerships. And so the
22 language that we have in there right now talks about how
23 they have to be stored in a safe that is bolted to the
24 floor or to a wall. Just to note, the other advisory
25 committees have both suggested that we also allow that to

1 be also a locked room or a secure room for those that
2 might have more plates that are able to be stored in a
3 safe. So that's something that we talked about with the
4 other committees as well.

5 Anybody have any questions on those sections or
6 want to get clarification on that?

7 (No response.)

8 MS. HEALY: Okay. So the next thing that we
9 wanted to highlight for you guys is a fee. So Section
10 503.063 of the Transportation Code requires the department
11 to set a registration fee of not more than \$5 for buyer's
12 temporary tags -- that's what it currently does -- which
13 those are the paper tags that are issued when somebody
14 purchases a vehicle at a dealership that are going away.
15 So this section is amended by House Bill 718 beginning on
16 July 1 of 2025.

17 So the amended 503.063(g) requires the
18 department to prescribe a fee to be charged by the dealer
19 to the buyer for the metal license plates that will be
20 issued to the buyer upon purchase and will stay with the
21 vehicle, because buyer's temporary tags will no longer be
22 issued. So the registration fee is to be credited into
23 the Texas DMV Fund which is used to fund legislatively
24 appropriated programs, initiatives and operations.

25 Currently the department is determining what

1 dollar amount is necessary to ensure the solvency of the
2 DMV Fund, given changes in operational requirements. So
3 you'll see an X in the actual documents. That one is on
4 page 78, line 1 of your materials. Right now we have some
5 Xs to indicate that we have not yet set that number. The
6 new registration fee is expected to be at least \$10 and
7 not more than \$15.

8 So the third thing that we wanted to highlight
9 for you guys that Corrie has already spoken about, our
10 data entry requirements. So this is on page 17 starting
11 on line 6, but page 19, line 1 has the specifics that
12 you'll want to get into. So this is in Rule 215.138, Use
13 of metal dealer's license plates, and this is where we
14 have a modernization of the recordkeeping requirements.

15 We're proposing that the dealer enter all the
16 dealer standard and temporary license plate data into the
17 license plate system which is going to allow toll
18 authorities, law enforcement officers have immediate
19 access to the specific vehicle that a license plate is
20 being used on and then also who is in control of that
21 vehicle.

22 I will note that MVIRAC did make some edits to
23 this -- they did not make the edits -- they suggested some
24 edits to this that we're taking under consideration.

25 So I spoke earlier about how we're implementing

1 other things other than 718. So the next thing we wanted
2 to highlight for you is actually something from House Bill
3 3297. So House Bill 3297 is eliminating some of the
4 safety inspections in non-emissions counties.

5 So one thing that arose as part of that is VIN
6 authentication for out-of-state vehicles that are coming
7 into those non-emissions counties. So what we've done is
8 we've looked at 217.4(d)(4) and we've amended -- the
9 amendment eliminated the requirement for the physical
10 vehicle inspection, but we wanted to have a way to verify
11 that. And so in the event that the inspection can't be
12 done electronically, the original vehicle inspection
13 report can be submitted as proof of inspection or the
14 vehicle identification number inspection. So for a
15 vehicle not subject to Chapter 548, self-inspection is
16 available.

17 So right now what we have in that rule is that
18 we would allow self-certification through a form to be
19 prescribed by the department. So that's what's changed
20 there is allowing that self-certification for those
21 vehicles that are coming in from out-of-state in those
22 counties that will not require a safety inspection for
23 that.

24 So then finally, we wanted to talk about some
25 of the rule review changes that we made in 217. So

1 Section 218.84, which is the application for a non-
2 repairable or salvage vehicle title -- that's starting on
3 page 246, line 4. So that rule 217.84(b)(5), there's a
4 new provision that we added to that that requires the
5 insurance companies, in addition to the information that
6 they already had to provide, that they disclose which
7 major component parts must be repaired or replaced as a
8 result of the damage to the vehicle. So that is just an
9 additional fraud prevention measure that we've added into
10 217 as part of the rule review of that section.

11 The other change that we've made to 217 as part
12 of the rule review is a change to 217.9(a)(1) and (e)(7).

13 These are starting on page 117, line 5 of your materials.

14 So this one for bonded titles, the statute which is Texas
15 Transportation Code 501.053(a)(3), requires a release of
16 all liens with bond, meaning a release of liens to ensure
17 the secured creditors are not harmed by these bonded
18 titles and a bond to ensure the current owner is not
19 harmed.

20 So the rule currently allows bonded title
21 applicants to get a just large enough bond to cover the
22 liens, but that doesn't meet the requirements of the
23 statute and could harm secured creditors with perfected
24 secured liens who have to then sue to get payment under
25 the bond. So what we've done here is we've just updated

1 the rule to align with the statutory requirements and what
2 statutory limitations are there.

3 So those are the changes that we wanted to
4 highlight. I will take questions, if anybody wants
5 questions or clarification, or if not, then I am done with
6 my presentation and we can move on to the next agenda
7 item.

8 MS. McCULLAH: This is Member McCullah. I have
9 a question.

10 MS. HEALY: Yes, ma'am.

11 MS. McCULLAH: How would this pertain to
12 personalized plates, with the dealership now handling
13 these? Would they just still do the transfer like they
14 normally would do?

15 MS. QUINTERO: Good morning, Member McCullah.
16 This is Annette Quintero, VTR director.

17 You are correct, they would still be handled
18 the same way they are handled today.

19 MS. McCULLAH: Okay, all right. And I only
20 asked that because I have a personalized plate and that
21 just came to mind. Thank you.

22 MS. HOYT: Thank you, Ms. Healy.

23 David, are there any public comments on item
24 2.A?

25 MR. RICHARDS: No, there are not.

1 MS. HOYT: Then, members, we'll now move on to
2 agenda item 2.B.

3 Now that the committee has been briefed by
4 TxDMV staff on proposed amendments to Chapters 215, 217
5 and 221, it is time to discuss and vote on any
6 recommendations that we as an advisory committee want to
7 present to the TxDMV Board.

8 To assist the court reporter in getting an
9 accurate record, please cite to the blue page numbers at
10 the top right-hand side of your written materials and the
11 line numbers located on the left-hand side of the draft
12 amendments to Chapters 215, 217 and 221, when discussing
13 any portions of the provisions in the written materials
14 the TxDMV staff provided to you. Any recommendations from
15 this advisory committee should be made in the form of a
16 motion that this advisory committee votes on, unless TxDMV
17 staff are willing to accept an informal comment.

18 An example of a motion is: I move that this
19 advisory committee recommend to the TxDMV Board that the
20 proposed amendments to Section 215.120 should be modified
21 to add a clause that says X.

22 Members, do you have any recommendations to
23 present to the TxDMV Board regarding the draft amendments
24 to Chapter 215, Motor Vehicle Distribution?

25 (No response.)

1 MS. HOYT: I'm seeing none. Is that correct?
2 Any recommendations for Chapter 215?

3 MR. GONZALEZ: Permission to speak? Member
4 Gonzalez speaking.

5 MS. HOYT: Yes, Member Gonzalez.

6 MR. GONZALEZ: Yes. On page 49 dealing with
7 webDEALER electronic titling and registration systems, on
8 page 49, I have a county that we have privately contracted
9 offices. I want to make sure that there's no
10 misinterpretation.

11 And I would like to recommend and suggest to
12 the Board if they add a number (3) to the use of
13 electronic titling systems language -- add a number (3),
14 language to the effect that a full-service deputy, acting
15 on behalf of a licensed GDN holder, may utilize webDEALER
16 if approved by the county tax assessor-collector to use
17 the web-based title application known as webDEALER.

18 MS. HEALY: Ashley Healy, general counsel.

19 Can you repeat that, please?

20 MR. GONZALEZ: Are you speaking to me?

21 MS. HEALY: The actual language that you were
22 looking for.

23 MR. GONZALEZ: The language? Yes, let me
24 repeat it. Okay?

25 Item (3), a full-service deputy, acting on

1 behalf of a licensed GDN holder, may utilize webDEALER if
2 approved by the county tax assessor-collector to use the
3 web-based title application known as webDEALER.

4 MS. HOYT: Ms. Healy, I might need your help.
5 I'm not seeing it on my page 49, but we have a motion from
6 Member Gonzalez.

7 MS. HEALY: I think I found it on page 49
8 towards the bottom, starting on line 14 in the section
9 about webDEALER.

10 MS. MORIATY: Laura Moriaty, general counsel.

11 We've got it on the screen right now, but the
12 problem is he's adding a new (3), so it doesn't show up
13 here. This is just the context for where it would be.

14 MR. GONZALEZ: That's correct.

15 MS. HEALY: If you're looking to add it in
16 after the highlighted section (2), License Plate System,
17 it would be new section (3) there.

18 MS. JOHNSON: I second that motion for the
19 purposes of discussion.

20 MS. HOYT: So we have a motion from Member
21 Gonzalez and a second from Member Johnson. This is adding
22 an item (3) on page 49. Is there any discussion?

23 I'd like for someone, maybe Ms. Healy, to
24 clarify exactly what that would be. And, Mr. Gonzalez,
25 you may have to repeat that to get it again verbatim as

1 you wish.

2 MR. GONZALEZ: Yes, ma'am. The purpose or the
3 intent is to make sure that there may be language already
4 in other parts of the rulemaking process that will allow a
5 tax assessor-collector to allow a deputy to utilize the
6 webDEALER program. And I think there is language in other
7 parts of this rule.

8 However, since this is dealing specifically
9 with the use of department electronic titling and
10 registration systems, I want to make sure that there is no
11 doubt that a full-service deputy, for those counties that
12 have private contracted offices, to be able to be
13 incorporated in this program, keeping the intent of House
14 Bill 718 in place to be able to utilize this electronic
15 system, with the permission of the county tax collector,
16 to include them in the program to assist counties that
17 have private contracted offices when the bulk of these
18 dealer applications are being processed by the dealers.

19 MR. LUNA: Presiding Officer Hoyt, may I be
20 recognized? This is Roland Luna, deputy executive
21 director with DMV.

22 MS. HOYT: Yes, Mr. Luna.

23 MR. LUNA: Thank you, ma'am.

24 I'd like to provide some context around the
25 suggested language for Member Gonzalez. Today, with the

1 way that the department administers its regulatory
2 environment, tax assessor-collectors enter into an
3 agreement with a private entity that serves as a full-
4 service deputy. Full-service deputies today receive an
5 allotment of plates and stickers and have the same
6 authority as the elected tax assessor-collector. The tax
7 assessor-collectors today own the relationship with any
8 private entity that they enter into an agreement with.

9 What Mr. Gonzalez is suggesting is that if we
10 would fast forward to July 1 of 2025, one of the
11 provisions in House Bill 718 requires that all tax
12 assessor-collectors use webDEALER, as well as all dealers
13 use webDEALER. Today, full-service deputies do not have
14 access to webDEALER. So what he is suggesting is that we
15 specifically spell out in the rules that full-service
16 deputies have access to webDEALER.

17 I would also like to add that there is a number
18 of webDEALER enhancements that other advisory committees
19 have recommended, as well as staff internally, on ways to
20 improve the functionality of webDEALER and make it more
21 customer-centric for all of our stakeholders, whether
22 they're dealers, tax assessor-collectors, or anyone else.

23 Thank you.

24 MS. HOYT: Thank you, Mr. Luna.

25 I understand the intent from Member Gonzalez.

1 I'm not sure, Ms. Healy, if you have official language
2 after hearing all of that. I have my own draft, but it's
3 pretty simple.

4 Is there any other discussion in the meantime?

5 MR. DORAN: Presiding Officer Hoyt, this is
6 Member Doran. I had a question.

7 MS. HOYT: Sure, Member Doran.

8 MR. DORAN: This may be more to staff than to
9 Member Gonzalez. So just for sake of clarity, since we
10 have this up on the screen, when we're referring to the
11 license plate system, are we referring to webDEALER?

12 MS. QUINTERO: Good morning. Annette Quintero,
13 VTR director.

14 Not specifically, not specifically. We are
15 unsure how our license plate management system and
16 webDEALER will have integration and whether initially we
17 will be able to accomplish integration. And so that's why
18 you see in the rule that we've delineated a license plate
19 system versus webDEALER, in the event that there isn't an
20 integration of those two systems and we have to use the
21 license plate system independent of webDEALER initially.

22 MS. HEALY: Deputy General Counsel Ashley
23 Healy.

24 We're currently in a procurement stage and so
25 we're not entirely sure what the final product would be.

1 We should know at some point pretty soon in the future and
2 we could update everybody as we find out those things.
3 But while in the procurement stage, it's hard to say for
4 sure.

5 MR. DORAN: This is Member Doran, and I have no
6 issue with Member Gonzalez's motion. But I think he's
7 kind of given me a thought-starter here, and that is we're
8 talking about potentially opening up access to webDEALER
9 for people other than dealers, which could include
10 manufacturers, distributors, et cetera.

11 MS. HEALY: Again, Ashley Healy, general
12 counsel.

13 I wanted to call your attention to page 232,
14 line 15. We may already have something in here that is
15 going to cover your concerns. So this is 217.74 related
16 to access to and use of webDEALER.

17 And line 15, this is language that exists
18 already: a county tax assessor-collector may authorize a
19 deputy appointed by the county tax assessor-collector, in
20 accordance with Subchapter H of this chapter related to
21 deputies, to utilize webDEALER. So I think we already
22 have some language in there that covers your concern.

23 MR. DORAN: This is Member Doran.

24 So it sounds like -- well, maybe I didn't
25 understand. He's talking about ensuring that designated

1 representatives on behalf of the tax assessor's office
2 have access to webDEALER, and I'm asking --

3 MS. HEALY: Specifically other entities.

4 MR. DORAN: Right, because I've always operated
5 under the premise that the department's position was that
6 only dealers had access to webDEALER. And it sounded like
7 the answer was TBD on whether we're going to have two
8 different systems, right. We'll have to make the IT
9 investment necessary to have a separate system.

10 But if we don't, then you have a situation
11 where you have manufacturers and distributors and
12 potentially other licensees that would be getting into the
13 webDEALER system. And I think that raises a whole host of
14 questions that you would get from different industry
15 stakeholders.

16 MS. HEALY: We'll defer to our deputy executive
17 director on that one.

18 MR. LUNA: Member Hoyt, may I be recognized?
19 This is Roland Luna.

20 MS. HOYT: Yes, Mr. Luna.

21 MR. LUNA: Member Doran, I want to try to
22 provide some context to your question. Excellent question
23 about the risk involved with providing access to
24 webDEALER.

25 The webDEALER access that full-service deputies

1 are provided is as a result of an agreement that the
2 elected tax assessor-collector enters into with a private
3 entity that specializes in title and registration
4 transactions. Those entities are required to be bonded.
5 There is a specific statute in the Transportation Code
6 520.0072 that talks about the liability for county tax
7 assessor-collectors in certain acts and for their
8 deputies.

9 And I'm paraphrasing -- a county tax assessor-
10 collector may not be held liable for any offense or
11 damages arising from the misuse of license plates or any
12 fraudulent activity. That is why the elected tax
13 assessor-collector enters into an agreement and then
14 requires that that entity be bonded.

15 How this plays out in practice. A full-service
16 deputy helps complete transactions for registration and
17 title work, so their webDEALER access is very different
18 than a dealer who is selling a car. They are performing
19 the same level of transactions that an elected tax
20 assessor-collector performs, so their webDEALER access is
21 a little different.

22 So I hope that that makes sense and I'm happy
23 to answer any follow-up questions that you have.

24 MR. DORAN: This is Member Doran.

25 No, I think I understand that it would be the

1 agency's intent then to the extent webDEALER access is
2 expanded to any other stakeholders to limit it
3 accordingly. This has come up in the context of Member
4 Gonzalez's specific concern, but I'm talking about the
5 more global issue, given what the license plate system is
6 bound to be.

7 MR. LUNA: Yes, sir. And with your comment and
8 question around RTS, registration and title system, and
9 how that connects with webDEALER, our registration and
10 title system is our repository for motor vehicle records.

11 So when a vehicle is sold or it is titled here in Texas,
12 that's our master repository.

13 The webDEALER system in particular serves as
14 the conduit to complete transactions for our stakeholder
15 groups that are in the dealer community. It's an
16 electronic means of submitting transactions that can then
17 be completed and memorialized by the tax assessor-
18 collectors.

19 The new technology that we hope to procure in
20 the future will help us with inventory management and help
21 all of those systems connect. We haven't determined
22 exactly how that's going to look or how it's going to
23 play out in practice. But we have a number of other state
24 agencies that tie into some of our systems, like the
25 Department of Public Safety. When a law enforcement

1 officer runs a registration check, they are tapping into
2 our data to be able to provide that information to the
3 officer.

4 So we're still working through the logistics
5 and the technology on that, but I wanted to provide that
6 information as well. So hopefully that makes a little bit
7 more sense.

8 MR. DORAN: Thank you. Again, it's Member
9 Doran.

10 I really appreciate that explanation. And I
11 feel, as a member of the advisory committees, that my job
12 is to point out things, potential pitfalls for the
13 department to the extent that they can be avoided. So if
14 the timeline for these rules is that the agency would like
15 to bring them before the Board in June, just trying to
16 anticipate that the Board and stakeholders may have
17 questions about how that's going to work. And if the
18 questions about who would have access to the system and
19 what that looks like, the contours of that -- if that
20 could be communicated prior to the June Board meeting,
21 then you could avoid some questions, perhaps, in a more
22 formal setting on that.

23 MS. HEALY: This is Ashley Healy, deputy
24 general counsel.

25 We're absolutely aware of that. One fun thing

1 about House Bill 718 is that it requires all the rules to
2 be passed by December 1 of 2024, yet the implementation is
3 not required until July of 2025. And so we didn't have
4 very long to implement major technology projects and
5 actually know fully where they're going to be before the
6 timelines require we actually presented these rules to the
7 Board.

8 So we anticipate there may be some tweaks to
9 these things as we learn more about the technology systems
10 and what's going to be available to us through the
11 procurement process, but we have to follow that full
12 procurement process. And so there are some unanswered
13 questions at this point and we're fully aware of that.
14 And as we get that information, we're going to be sharing
15 it.

16 These guys go on some road shows and share
17 information all the time, so that information is going to
18 be shared as soon as we do know that. But our timelines
19 are such that we don't know quite everything at this point
20 because we've got to get these rules passed well before
21 the actual implementation.

22 MR. DORAN: Thank you. Appreciate the
23 explanation.

24 MS. HOYT: Do we have any further discussion on
25 the motion that was made from Member Gonzalez?

1 MR. NANCE: This is Member Nance. Could I be
2 recognized for a question for staff?

3 MS. HOYT: Yes, Member Nance.

4 MR. NANCE: Okay. So this is for staff. I
5 just want to make sure I'm understanding the motion before
6 us would amend -- if I've got this right, got to scroll up
7 a little bit -- Section 215.144. And I get the sense that
8 the subject matter of this rule is records that dealers
9 have to maintain, and this seems to basically be a rule
10 about requirements on dealers.

11 So my question for staff is: is that a fair
12 understanding of what the subject matter of this rule is?

13 MS. MORIATY: This is Laura Moriatty, general
14 counsel.

15 So the provision that this motion is about is
16 only about full-service deputies acting with TACs. It
17 doesn't involve dealers. Dealers already have access to
18 webDEALER.

19 And as Deputy General Counsel Healy pointed
20 out, the full-service deputies already have access to
21 webDEALER to the extent their TACs allow them. So staff's
22 concern about this motion is that it's redundant with a
23 rule that we already have in place.

24 MR. NANCE: Well, Member Nance again.

25 Thank you, that's helpful. I think I

1 understood that about the language that would be added. I
2 think I share a similar concern to staff.

3 But I've also got a concern that we're putting
4 this language in a place that doesn't make a lot of sense
5 to me. So my question was about the rule where this
6 language would go: what is the subject matter of that
7 rule generally? Am I correct that this language would be
8 added into a rule that's generally about requirements on
9 dealers?

10 MS. HEALY: Deputy General Counsel Ashley
11 Healy.

12 So the language is actually already contained
13 within 217 which is in your materials on page 232, line
14 15. And this is language that's not even being added or
15 edited at all. This language has always been there.

16 And it's very similar to the language that was
17 suggested and it's related to the access and use of
18 webDEALER, specifically talking about the county tax
19 assessors and their access and use. And I believe the
20 motion was that we would allow a tax assessor-collector
21 who could then have access to it, and that is the exact
22 language that's already contained in 217.

23 MR. NANCE: Okay. Is this a motion to add
24 language to Section 215.144?

25 MS. HEALY: Yes.

1 MS. MORIATY: Member Hoyt, this is Laura
2 Moriaty, general counsel.

3 I just want to say that Member Nance does have
4 a good point. 215.144 is really about dealers'
5 obligations regarding how we transfer the records through
6 a dealer. So he does have a point, this is an odd place
7 to put it.

8 General Counsel Healy also has a point. It
9 already exists somewhere else.

10 MR. NANCE: Okay. I wanted to make sure I was
11 correct about the second point. So for both of those
12 reasons, then I'm happy to hear Member Gonzalez's
13 feedback. It looks like he's got his hand raised.

14 But it seems to me that this is both redundant
15 to another rule and the language would be inserted in a
16 place that has more to do with what dealers have to ensure
17 they comply with when they use webDEALER.

18 That was my comment. Thank you.

19 MS. HOYT: Thank you, Member Nance.
20 Member Gonzalez.

21 MR. GONZALEZ: Thank you, Chair.

22 I saw the language also on 217.74, but I just
23 wanted to make sure and get assurance that the
24 authorization and the flexibility was there to allow
25 counties, such as mine, to be able to utilize the full-

1 service deputies for the purpose of supporting this
2 program. So if that is acceptable and I have that
3 assurance, then my recommendation can go away. Okay?

4 MS. HOYT: Okay. So, Ms. Moriaty or Ms. Healy,
5 I don't know what reassurance you can give Member
6 Gonzalez, but you are saying that this is --

7 MS. QUINTERO: Annette Quintero, VTR director.
8 I'm sorry, Member Hoyt, can you repeat your question?

9 MS. HOYT: Member Gonzalez was just wanting
10 assurance that this was not needed. Sounds like he's
11 willing to withdraw his motion if he can get some
12 reassurance that this is already taken care of in 217.

13 MS. QUINTERO: Thank you, Member Hoyt. Annette
14 Quintero, VTR director.

15 He is correct. It is addressed in 217.74,
16 subsection (d). Additional language is not needed.

17 MS. HOYT: Member Gonzalez, would you like to
18 withdraw your motion?

19 MR. GONZALEZ: Yes, ma'am. If that's the
20 assurance and the understanding with all my support, my
21 consideration, I do withdraw my motion. Thank you.

22 MS. HOYT: Thank you, Member Gonzalez.

23 Does the advisory committee have any other
24 formal recommendations to present regarding Chapter 215,
25 Motor Vehicle Distribution?

1 MR. WALL: This is Member Wall. I have a
2 question.

3 MS. HOYT: Member Wall.

4 MR. WALL: Yes. I just wanted to, regarding
5 page 26, line 1, the definition of a secure area to store
6 plates, I know in the summary it was mentioned that there
7 have already been recommendations to expand that to
8 include the ability to store in a secure storage room or
9 facility. I just didn't know if that needed to be -- do
10 we need to make that motion here as well, or is that
11 already in for consideration?

12 MS. HEALY: Deputy General Counsel Ashley
13 Healy.

14 You are welcome to make a motion for that, but
15 we are definitely taking it under consideration from the
16 other committees already.

17 MS. HOYT: Can you clarify what the other
18 committees have recommended?

19 MS. HEALY: I'll let Ms. Moriarty find that
20 language so she can read that back to you.

21 MS. MORIATY: Okay. So they were similar, but
22 slightly different. The first thing to note is that this
23 language occurs not just in this particular spot but in
24 several.

25 So MVIRAC, when they met last week, wanted to

1 have it read that it would be a locked, secured storage
2 room, safe or steel cabinet that cannot be readily
3 removed. And VTRAC, when they met previously, only added
4 the words "secured storage room or facility" and kept the
5 existing language about safes or cabinets bolted to the
6 floor.

7 MS. HEALY: Deputy Regional Counsel Ashley
8 Healy.

9 I think the difference is whether or not they
10 use bolts for a safe. One is not readily removed and one
11 is requiring bolting, but both allow storage rooms or
12 facilities as well.

13 MS. HOYT: Member Wall, would you like to make
14 a motion?

15 MR. WALL: I mean, I look at situations where
16 it's a larger dealership or maybe centralized accounting
17 offices that don't allow for storage to fit in a storage
18 cabinet. So maybe this is what was said, but my thought
19 would be is that if you have a secure storage room, that
20 in and of itself would be sufficient to satisfy the secure
21 requirement and not require that it be in a safe or
22 cabinet bolted to the floor.

23 MS. HEALY: Deputy General Counsel Ashley
24 Healy.

25 Yes, if you'd like to make that motion, we

1 could entertain that motion. But I think what the other
2 committees currently are saying is that it could be either
3 a safe or a room, so those would both be options.

4 We want to provide options because we know that
5 everyone is a little different. There are different sizes
6 of dealers and things. And so for some people a safe
7 might be appropriate, for some people a storage cabinet
8 might be appropriate, and some people might need an entire
9 room. So we wanted to be as flexible as possible while
10 still allowing for the security that's necessary.

11 MR. WALL: Thank you for that explanation.

12 I will make a motion that the secure area to
13 store plates will include a secure storage room or the
14 safe or storage cabinet bolted to the floor.

15 MS. MORIATY: This is Laura Moriatty, general
16 counsel.

17 I just wanted to see if we could construct that
18 in the form that's in here, just to smooth it out a little
19 bit. Could we say: At least one securely locked storage
20 room, safe or steel cabinet that is bolted or affixed to
21 the wall or floor in such a way that the safe or steel
22 cabinet cannot be readily removed?

23 Member Wall, would that language work for you?

24 MR. WALL: Yes, I believe it would. Thank you.

25 MS. HOYT: We have a motion from Member Wall,

1 Ms. Moriaty has read through that. Do we have a second
2 for that motion?

3 Member Stidham has his hand raised.

4 MR. NANCE: This is Member Nance. I'll second
5 for discussion purposes.

6 MS. HOYT: Thank you, Member Nance.

7 Am I permitted to make a motion, because I
8 would also support this motion?

9 MS. MORIATY: This is Laura Moriaty, general
10 counsel.

11 Member Hoyt, typically the chair does not, so
12 that's how it usually works.

13 MS. HOYT: Okay, great. Thank you, I
14 appreciate that.

15 We have a motion from Member Wall and a second
16 from Member Nance on the language in Section (e), this is
17 page 23, Chapter 215.

18 And, Ms. Moriaty, if you'd like to read that
19 back, I have some of it written down, but if you would
20 like to read it back and then we'll take a vote.

21 MS. MORIATY: Okay. And again, staff's
22 recommendation would be that the motion allow this change
23 to be made wherever this language occurs in the draft
24 rules. And the other caveat to that is that there are
25 often second clauses to this sentence, as you see in this

1 one, that will differ by the location of where it is, but:

2 At least one locked secure storage room, safe or steel
3 cabinet bolted or affixed to the floor or wall in such a
4 way that the safe or steel cabinet cannot be readily
5 removed.

6 MS. HOYT: Do we have any further discussion
7 before we go to a vote?

8 MR. NANCE: This is Member Nance. The way that
9 that's phrased, like the grammar, makes it a little
10 confusing about what requirements apply to the safe and
11 what requirements apply to the room. And if staff has a
12 way to do this, I'd be open to it, but maybe like (e)
13 could be: at least one of the following that is of
14 sufficient size to store all license plates in a dealer's
15 possession, including both assigned plates for vehicles
16 for inventory and unissued buyer's license plates: (1) a
17 locked storage room, or (2) a safe or steel cabinet bolted
18 or affixed to the floor.

19 I'm open to staff feedback on that, but it
20 seems like the room, the safe or the cabinet needs to be
21 of sufficient size but it doesn't need to be bolted or
22 affixed. I don't know. I'm open to staff feedback on
23 that and maybe I'm getting too in the weeds on that.

24 MS. HEALY: Ashley Healy, general counsel.

25 I think we definitely understand, from speaking

1 with all three advisory committees, that everybody wants
2 to include a room. And so we're definitely going to work
3 to make those changes and we'll do it in a way that's
4 grammatically correct.

5 MS. MORIATY: This is Laura Moriaty, general
6 counsel.

7 I mean, when I read it, a storage room cannot
8 be bolted or affixed, so it feels like it can only modify
9 the safe or steel cabinet, but we can definitely
10 restructure it when the time comes. If we want to try to
11 vote on the concept right now, staff can work on massaging
12 it as we get closer to getting a draft.

13 MS. HOYT: Is there any further discussion?

14 (No response.)

15 MS. HOYT: Okay. Seeing none, I will now call
16 for a vote.

17 Members, when I call your name, please state
18 your name for the record and whether you support the
19 motion or not. If you support the motion, please respond
20 by saying support, and if you do not support the motion
21 please respond by saying no.

22 Member Ames is not present.

23 Member Brooks?

24 MS. BROOKS: Member Brooks, support.

25 MS. HOYT: Member Carter?

1 (No response.)

2 MS. HOYT: Member Doran?

3 MR. DORAN: Member Doran supports the motion.

4 MS. HOYT: Member Elam?

5 (No response.)

6 MS. HOYT: Member Gaston?

7 (No response.)

8 MS. HOYT: Member Gonzalez?

9 MR. GONZALEZ: Support.

10 MS. MORIATY: Madam Chair, you are muted.

11 MS. HOYT: Member Johnson?

12 MS. JOHNSON: (No audible response.)

13 MS. HOYT: Member King?

14 MS. KING: Member King supports.

15 MS. HOYT: Member McCullah? Member McCullah?

16 MS. McCULLAH: (No audible response.)

17 MS. HOYT: Member Nance?

18 MR. NANCE: Member Nance, support.

19 MS. HOYT: Member Olah?

20 MR. OLAH: Supports the motion.

21 MS. HOYT: Member Stidham?

22 MR. STIDHAM: Member Stidham supports the

23 motion.

24 MS. HOYT: And Member Wall?

25 MR. WALL: (No audible response.)

1 MS. HOYT: And I, Kristen Hoyt, also support
2 the motion.

3 I see we have seven members in support and none
4 opposed, so this motion has passed.

5 MS. JOHNSON: Member Johnson wishes to be
6 recognized, please.

7 MS. HOYT: Member Johnson.

8 MS. JOHNSON: You were muted when you were
9 calling the names and I could not hear you. I support
10 that motion. And you're muted again.

11 MS. HOYT: I'm sorry. We have ten members in
12 support and none opposed so the motion has passed.

13 Do we have any other recommendations for
14 Chapter 215?

15 (No response.)

16 MS. HOYT: Do we have any recommendations to
17 present to the TxDMV Board regarding the draft amendments
18 to Chapter 217, Vehicle Titles and Registration?

19 (No response.)

20 MS. HOYT: I see no hands raised, so it seems
21 that there are no recommendations regarding Chapter 217,
22 so the advisory committee does not have any formal
23 recommendations for the department requiring a vote. Is
24 there any discussion regarding 217?

25 (No response.)

1 MS. HOYT: We'll now move on to the draft
2 amendments to Chapter 221, Salvage Vehicle Dealers.

3 Members, do you have any recommendations to
4 present to the TxDMV Board regarding Chapter 221, Salvage
5 Vehicle Dealers?

6 I'm seeing no hands raised; I'll give it a
7 little bit more time. Any recommendations for Chapter
8 221, Salvage Vehicle Dealers?

9 (No response.)

10 MS. HOYT: So we have no recommendations for
11 Chapter 221.

12 I will now move on to agenda item number 3,
13 public comment.

14 David, are there any comments from the public?

15 MR. RICHARDS: No public comments. Thank you.

16 MS. HOYT: We will now move on to agenda item
17 number 4 that is adjournment.

18 Unless there's any other further business, we'd
19 like to entertain a motion to adjourn.

20 MR. STIDHAM: Member Stidham. Motion to
21 adjourn.

22 MR. GONZALEZ: Second the motion.

23 MS. HOYT: We have a motion by Member Stidham,
24 a second by Member Gonzalez to adjourn this meeting. All
25 in favor?

1 (A chorus of ayes.)

2 MS. HOYT: Let the record reflect that the vote
3 is unanimous. It is now 10:20 a.m., and we are adjourned.

4 Thank you all. Thank you TxDMV staff, and
5 thank you, members, for attending.

6 (Whereupon, at 10:20 a.m., the meeting was
7 adjourned.)

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C E R T I F I C A T E

MEETING OF: TxDMV Customer Service and Protection
Advisory Committee

LOCATION: Austin, Texas

DATE: March 12, 2024

I do hereby certify that the foregoing pages,
numbers 1 through 52, inclusive, are the true, accurate,
and complete transcript prepared from the verbal recording
made by electronic recording by Nancy H. King before the
Texas Department of Motor Vehicles.

DATE: March 25, 2024

/s/ Nancy H. King
(Transcriber)

On the Record Reporting
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