



Texas Department of Motor Vehicles

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Business Unit # 60800

Purchase Order # 0000017808

Purchase Order Change Notice (# 1)

Payment Terms: NET30 **Freight Terms:** FOB Destination **Ship Via:** US MAIL **PCC:** S **PO Date:** 07/20/2026 **PO End Date:** 08/31/2029 **PO Method:** DG **Dispatch:** Dispatch Via Print **Rev Dt:** 07/27/2026
PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.

Vendor: PMCS SERVICES INC
600 CONGRESS AVE FL 14
USA
AUSTIN TX 78701-3263
United States

Ship To: 1P00 - TxDMV Warehouse
4000 Jackson Avenue
Austin TX 78731
United States

Vendor ID: 1205186671 8 *00

Purchaser: Quynh-Nhi Ge
Phone: 512/465-4193
Fax: 512/465-5641

Ship To Attention: Andrew Ortegon

Bill To: 4000 Jackson Avenue
Austin TX 78731
United States

Email: Nhi.Ge@txdmv.gov

Bill To Fax:

Bill To Email: DMV_FIN-INVOICES@TxDMV.gov

PO Information:

POCN 1, Nhi Ge, 7/27/26

Updated end date of PO to match contract. All else remains the same.

Change Orders:

Change orders will be allowed only if unforeseen conditions arise such as, but not limited to, increasing or decreasing quantities or if the department needs dictate changes. All changes shall be in the scope of original work. No verbal change orders shall be permitted. All change orders must be in writing with a Purchase Order Change Notice (POCN) issued by TxDMV Purchasing Section.

Payment:

Payment will be made in accordance with the Texas Prompt Payment Act, TGC, Subtitle F, Chapter 2251. Vendor shall submit one copy of a correct itemized invoice showing the purchase order number, payee ID., remit to address, and phone number on invoice. Vendors may submit an electronic invoice. All electronic invoices shall be sent to DMV_FIN-INVOICES@txdmv.gov (note: There is an underscore "_" between DMV and FIN). All invoices received at the email address will be filed for future reference and you will receive a receipt confirmation email. To avoid the confusion of duplicate invoices, please do not send other copies of this invoice via regular mail, fax or other means. On emails for electronic invoices, include the company name (as it appears on the invoice) and the purchase order number in the subject line to assist in identifying and processing your invoices in a timely manner. TxDMV will not incur any penalty for late payment if payment is made in 30 days or less from receipt of goods or services and a correct invoice, whichever is later.

Note: Warrants will not be issued to a vendor without a current Texas Identification Number.

Special Payment Notes (Advance Payment, Payment Type, etc.)

Quantity(ies):

Quantities are estimated: TxDMV does not guarantee to purchase any minimum or maximum quantity. TxDMV reserves the right to increase or decrease the quantity(ies) of the purchase order at the same original terms and conditions. The vendor will be notified in writing by purchase order change notice of any requirements for any increased or decreased quantity(ies).

Delivery:

Delivery of goods shall be in accordance with the delivery requirements of this purchase order, any underlying or associated contract for the goods being purchased and any other requirements set for by TxDMV or state law. Upon delivery, the bill of lading shall include at a minimum the following information: TxDMV Division and Contact Name, TxDMV Purchase Order number, Delivery Address, Vendor contact information and return address. If the vendor has an updated delivery schedule or more accurate delivery date, the vendor shall notify the TxDMV contact immediately. Enter any other special delivery requirements: Delivery trucks cannot be larger than a 24 box truck due to the construction site and space constraints if delivering to 4000 Jackson Ave.

Additionally, this Purchase Order is governed by the current TxDMV Contract Affirmations and TxDMV Contract Terms and Conditions, unless modified by Supplemental Conditions approved and provided by TxDMV. If this PO contains goods or services purchased from a DIR Cooperative Contract, the purchase is governed by the current TxDMV Supplemental Terms and Conditions with Affirmations for Purchases through the DIR Cooperative Contracts Program. These documents can be found at: <http://www.txdmv.gov/contractors-vendors>. For the avoidance of doubt, unless expressly stated otherwise in this Purchase Order or a TxDMV signature document, in the event of a conflict, ambiguity, or inconsistency between or among any Purchase Order documents, all TxDMV documents take precedence over the Contractors documents, if any.

Authorized Signature

07/27/2026



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Procured under SOW 608-26-92004-ITSM

This procurement is governed by the terms and conditions in Contract No. 608-26-0000017808

Term of Contract:

07/30/2026 - 08/31/2029

Renewal Options

Renewals are as follows, unless terminated sooner in accordance with the terms of the purchase order/contract.

In addition with at least 30 calendar days advance written notice to Contractor, at the end of the initial term or any renewal period, TxDMV, at its sole and absolute discretion, may extend this Contract as necessary to ensure continuity of service, to process a new solicitation, to secure a new contract, for transiting to a new vendor, or as otherwise determined by TxDMV to serve the best interest of the state of Texas for up to 12 months, at the then-current contract rate(s) (if applicable) as modified during the term of this Contract.

TxDMV, at its sole discretion, and subject to terms and conditions mutually agreeable to the Parties, may extend or renew the Contract for any period (s) of time, provided the Contract term, including all extensions or renewals, does not exceed five full Texas state fiscal years.

All quantities are estimates only and the department reserves the right to increase and/or decrease the quantities to meet the departments need.

At TxDMV's sole discretion or by mutual agreement of the Parties as authorized under this Contract, may amend the total not-to-exceed amount, budget, or fee(s).

This TxDMV Purchase Order (PO) is issued in accordance with and governed by the terms and conditions of the TxDMV Contract Terms and Conditions (TxDMV Terms).

The following documents are incorporated herein by reference and comprise the contract under this PO. Unless stated otherwise in this PO, in the event of a conflict, ambiguity, or inconsistency between or among the contract documents as defined below, the following documents, including any amendments or modifications thereto, shall control in the specified order of precedence:

1. TxDMV Contract
3. DIR Contract No. DIR-CPO-5905
2. This Purchase Order.

Performance under this PO is acceptance of, and agreement to, the contract documents and the control order as set forth above. All Contractor terms and conditions, if any, not addressed by the TxDMV Terms or PO are deemed to not be incorporated into the contract. Notwithstanding any provision of this contract to the contrary, the terms of this contract supersede any clickwrap, shrinkwrap, browserwrap, terms of service, or similar agreement which may accompany the products or services provided by the Contractor under the contract.

POC:

Primary: Darrell Tomkins; Darrell.Tomkins@TxDMV.gov

Secondary: Jeffrey Armstrong; Jeffrey.Armstrong@TxDMV.gov

Contract Monitor: ITS Operations

ITS-Operations@TxDMV.gov

Vendor Contact:

Madhu Basu, CEO

(512) 948-3144 x101

dir@pmcsservices.com

POC:

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Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
1-1	Implementation of the BMC Helix IT Service Management System. Service is associated with the RTS Modernization Project	39508	920/37	1.0000	UNT	\$1,928,875.0000	\$1,928,875.00	07/08/2026
							Schedule Total	\$1,928,875.00
Contract ID: 0000017808					ReqID: 0000018819			
							Item Total for Line # 1	\$1,928,875.00

Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
2-1	Post BMC Helix Implementation Services.	39508	920/45	1.0000	UNT	\$70,000.00000	\$70,000.00	07/08/2026
							Schedule Total	\$70,000.00
Contract ID: 0000017808					ReqID: 0000018819			
							Item Total for Line # 2	\$70,000.00

Total PO Amount	\$1,998,875.00
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All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

Texas Department of Motor Vehicles Standard Terms and Conditions can be found at: <http://www.txdmv.gov/contractors-vendors>

Authorized Signature

07/27/2026