



Texas Department of Motor Vehicles  
 Business Unit # 60800  
 Purchase Order # 0000012014

**Payment Terms:** NET30    **Freight Terms:** FOB Destination    **Ship Via:** US MAIL    **PCC:** I    **PO Date:** 12/01/2022    **PO End Date:** 11/30/2023    **PO Method:** DG    **Dispatch:** Dispatch Via Print    **Rev Dt:**

**PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.**

**Vendor:** VOICE PRODUCTS INC  
 8555 E 32ND ST N  
 WICHITA KS 672262611  
 United States

**Ship To:** 1P00 - TxDMV Warehouse  
 4000 Jackson Avenue  
 Austin TX 78731  
 United States

**Vendor ID:** 1481085093 4

**Bill To:** 4000 Jackson Avenue  
 Austin TX 78731  
 United States

**Purchaser:** Quynh-Nhi Ge  
**Phone:** 512/465-4193  
**Fax:** 512/465-5641

**Bill To Fax:**

**Email:** Nhi.Ge@txdmv.gov

**Bill To Email:** DMV\_FIN-INVOICES@TxDMV.gov

**PO Information:**

**Change Orders:**

Change orders will be allowed only if unforeseen conditions arise such as, but not limited to, increasing or decreasing quantities or if the department needs dictate changes. All changes shall be in the scope of original work. No verbal change orders shall be permitted. All change orders must be in writing with a Purchase Order Change Notice (POCN) issued by TxDMV Purchasing Section.

**Payment:**

Payment will be made in accordance with the Texas Prompt Payment Act, TGC, Subtitle F, Chapter 2251. Vendor shall submit one copy of a correct itemized invoice showing the purchase order number, payee ID., remit to address, and phone number on invoice. Vendors may submit an electronic invoice. All electronic invoices shall be sent to DMV\_FIN-INVOICES@txdmv.gov (note: There is an underscore "\_" between DMV and FIN). All invoices received at the email address will be filed for future reference and you will receive a receipt confirmation email. To avoid the confusion of duplicate invoices, please do not send other copies of this invoice via regular mail, fax or other means. On emails for electronic invoices, include the company name (as it appears on the invoice) and the purchase order number in the subject line to assist in identifying and processing your invoices in a timely manner. TxDMV will not incur any penalty for late payment if payment is made in 30 days or less from receipt of goods or services and a correct invoice, whichever is later.

Note: Warrants will not be issued to a vendor without a current Texas Identification Number.

Special Payment Notes (Advance Payment, Payment Type, etc.)

**Quantity(ies):**

Quantities are estimated: TxDMV does not guarantee to purchase any minimum or maximum quantity. TxDMV reserves the right to increase or decrease the quantity(ies) of the purchase order at the same original terms and conditions. The vendor will be notified in writing by purchase order change notice of any requirements for any increased or decreased quantity(ies).

**Delivery:**

Delivery of goods shall be in accordance with the delivery requirements of this purchase order, any underlying or associated contract for the goods being purchased and any other requirements set for by TxDMV or state law. Upon delivery, the bill of lading shall include at a minimum the following information: TxDMV Division and Contact Name, TxDMV Purchase Order number, Delivery Address, Vendor contact information and return address. If the vendor has an updated delivery schedule or more accurate delivery date, the vendor shall notify the TxDMV contact immediately. Enter any other special delivery requirements.

Texas Department of Motor Vehicles Standard Terms and Conditions can be found at: <http://www.txdmv.gov/contractors-vendors>

This procurement is governed by the terms and conditions in DIR Contract Number DIR-CPO-5060

Vendor Quote Number: 45632MSG

Term: 12/1/2022 - 11/30/2023

Renewals are as follows, unless terminated sooner in accordance with the terms of the purchase order/contract.

In addition, the department, in its sole discretion, may extend any contract for up to 90 days, in whole or in part.

Option to Renew for Two One-Year Terms:

1st Renewal: FY24 12/1/2023 - 11/30/2024

Authorized Signature

11/14/2022



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2nd Renewal: FY25 12/1/2024 - 11/30/2025

All quantities are estimates only and the department reserves the right to increase and/or decrease the quantities to meet the departments need. At each renewal option, the parties may negotiate agree on a price reduction or escalation.

**TxDMV Contact:**

Joe Grace  
 Joe.Grace@txdmv.gov  
 Phone #512-465-5862

**Vendor Contact:**

Marisa Shideler  
 mshideler@voiceproducts.com  
 Phone #(316) 616-1111

Line-Sch:	Line Description:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
1-1	NICE - Direct Support Term: 12/01/2022 - 11/30/2023	920/45	1.0000	YR	\$447,927.00000	\$447,927.00	11/15/2022
						<b>Schedule Total</b>	<b>\$447,927.00</b>
<b>Contract ID:</b> 0000012014					<b>ReqID:</b> 0000012730		

Includes: SR- NIM 4.1 (prev System) - Enhanced 24/7 (328Lisc), WFM 6.4 RTI (prev system) Enhanced 24/7 - (262WFM lisc) (TagTrig RTI 48 lisc); (Contract 116928) Engage 6.15, WFM7.2. APA (262 WFM Lisc upg) (66 Air Screen Capture +262 Air Voice Capture) (Playback Portal)

**Item Total for Line # 1** **\$447,927.00**

**Total PO Amount** **\$447,927.00**

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

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Authorized Signature

11/14/2022