



Texas Department of Motor Vehicles
 Business Unit # 60800
 Purchase Order # 0000007967
 Purchase Order Change Notice (# 2)

Payment NET30 **Freight** FOB **Ship Via:** US MAIL **PCC:** I **Date:** 02/13/20 **PO Method:** CP **Dispatch:** Dispatch **Rev Dt:** 12/21/20
Terms: **Terms:** Destination **Via Print**

PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.

Vendor: CONVERGEONE INC
 NW 5806
 PO BOX 1450
 MINNEAPOLIS MN 554851450
 United States

Ship To: 1P00 - TxDMV Warehouse
 4000 Jackson Avenue
 Austin TX 78731
 United States

Vendor ID: 1411763228 2

Bill To: 4000 Jackson Avenue
 Austin TX 78731
 United States

Purchaser: Andrew Ortegon
Phone: (512) 465-4177
Fax: 512/465-5641

Bill To Fax:

Email: Andrew.Ortegon@txdmv.gov

Bill To Email: DMV_FIN-INVOICES@TxDMV.gov

PO Information:

POCN 2, By: Andrew Ortegon, Dated 12/21/2020
 POCN 2 to extend the service period from 12/31/2020 to 08/31/2021. Also added a cyber security training clause. There is also a name change from North American Communications Resource to ConvergeOne. ConvergeOne does business as north American Communications Resource, but the DIR contract is listed under ConvergeOne. ao

POCN 1, By: Andrew Ortegon, Dated: 08/07/2020
 Description: POCN 1 to extend the service period from 8/31/2020 to 12/31/2020 in order to complete current projects. Also, administrative change to the start of the service period to reflect the last signature of the contract date (DIR). Updated the start date from 2/4/2020 to 2/12/2020 per the DIR approval signature. ao

Cybersecurity Training: Contractor must ensure that any Contractor employee or subcontractor employee who has access to a state computer system or database completes a cybersecurity training program certified under Government Code, Section 2054.519. Such training is required to occur during the contract term and the renewal period. Contractor must provide TxDMV with verification of the completion of the requisite training.

Change Orders:
 Change orders will be allowed only if unforeseen conditions arise such as, but not limited to, increasing or decreasing quantities or if the department needs dictate changes. All changes shall be in the scope of original work. No verbal change orders shall be permitted. All change orders must be in writing with a Purchase Order Change Notice (POCN) issued by TxDMV Purchasing Section.

Payment:
 Payment will be made in accordance with the Texas Prompt Payment Act, TGC, Subtitle F, Chapter 2251. Vendor shall submit one copy of a correct itemized invoice showing the purchase order number, payee ID., remit to address, and phone number on invoice. Vendors may submit an electronic invoice. All electronic invoices shall be sent to DMV_FIN-INVOICES@txdmv.gov (note: There is an underscore "_" between DMV and FIN). All invoices received at the email address will be filed for future reference and you will receive a receipt confirmation email. To avoid the confusion of duplicate invoices, please do not send other copies of this invoice via regular mail, fax or other means. On emails for electronic invoices, include the company name (as it appears on the invoice) and the purchase order number in the subject line to assist in identifying and processing your invoices in a timely manner. TxDMV will not incur any penalty for late payment if payment is made in 30 days or less from receipt of goods or services and a correct invoice, which-ever is later.

Note: warrants will not be issued to a vendor without a current Texas Identification Number.

Texas Department of Motor Vehicles Standard Terms and Conditions can be found at: <http://www.txdmv.gov/contractors-vendors>

This procurement is governed by the terms and conditions in DIR Contract Number DIR-TSO-4308

Per executed solicitation number 608-19-004

Authorized Signature

Andrew Ortegon CTOD, CTCM

12/21/2020



Texas Department of Motor Vehicles
Business Unit # 60800
Purchase Order # 0000007967
Purchase Order Change Notice (# 2)

Service Period: 02/12/2020 - 12/31/2020

TxDMV Contact: Biswajit (Jit) Das, 512-465-1487, Biswajit.Das@TxDMV.gov

Vendor Contact: Mark Schoonmaker, 512-758-7290, MSchoonmaker@ConvergeOne.com

Line-Sch:	Line Description:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
1-1	Install and configure Windows VMS, SQL, server and NICE Software	920/46	1.0000	EA	\$42,343.32000	\$42,343.32	02/13/2020

Schedule Total

Contract ID:
000000096

ReqID:
0000007709

Item Total for Line # 1

Line-Sch:	Line Description:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
2-1	NICE Software: Playback Portal Implementation	920/46	1.0000	EA	\$6,049.05000	\$6,049.05	02/13/2020

Schedule Total

Contract ID:
000000096

ReqID:
0000007709

Item Total for Line # 2

Line-Sch:	Line Description:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
3-1	NICE Software: WFM Implementation	920/46	1.0000	EA	\$43,855.58000	\$43,855.58	02/13/2020

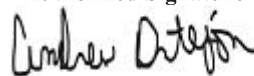
Schedule Total

Contract ID:
000000096

ReqID:
0000007709

Item Total for Line # 3

Authorized Signature

 CTOD, CTCM

12/21/2020



Texas Department of Motor Vehicles
Business Unit # 60800
Purchase Order # 0000007967
Purchase Order Change Notice (# 2)

Line-Sch:	Line Description:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
4-1	NICE Software: RTI Upgrade (PCI Compliance)	920/46	1.0000	EA	\$18,147.14000	\$18,147.14	02/13/2020
						Schedule Total	\$18,147.14
Contract ID: 000000096				ReqID: 0000007709			
						Item Total for Line # 4	\$18,147.14
5-1	Sentinel Technical Consulting	918/95	1.0000	EA	\$15,122.61000	\$15,122.61	02/13/2020
						Schedule Total	\$15,122.61
Contract ID: 000000096				ReqID: 0000007709			
						Item Total for Line # 5	\$15,122.61
6-1	Project Management - WFM	958/77	1.0000	EA	\$12,098.09000	\$12,098.09	02/13/2020
						Schedule Total	\$12,098.09
Contract ID: 000000096				ReqID: 0000007709			
						Item Total for Line # 6	\$12,098.09
7-1	Project Management - ENGAGE	958/77	1.0000	EA	\$13,610.35000	\$13,610.35	02/13/2020
						Schedule Total	\$13,610.35
Contract ID: 000000096				ReqID: 0000007709			
						Item Total for Line # 7	\$13,610.35

Authorized Signature

Amber Otey CTCO, CTCM

12/21/2020



Texas Department of Motor Vehicles
Business Unit # 60800
Purchase Order # 0000007967
Purchase Order Change Notice (# 2)

Line-Sch:	Line Description:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
8-1	End User Training - ENGAGE QM Delta Training	208/81	1.0000	EA	\$24,369.23000	\$24,369.23	02/13/2020
						Schedule Total	\$24,369.23
Contract ID: 000000096				ReqID: 0000007709			
						Item Total for Line # 8	\$24,369.23
9-1	End User Training - WFM Delta Training	208/81	1.0000	EA	\$12,692.31000	\$12,692.31	02/13/2020
						Schedule Total	\$12,692.31
Contract ID: 000000096				ReqID: 0000007709			
						Item Total for Line # 9	\$12,692.31
10-1	End User Training - Teal Time Tag/ Trig Training	208/81	1.0000	EA	\$13,707.69000	\$13,707.69	02/13/2020
						Schedule Total	\$13,707.69
Contract ID: 000000096				ReqID: 0000007709			
						Item Total for Line # 10	\$13,707.69
11-1	Air Channel SW and playback portal SW. Includes AIR Voice Capture (262 each), AIR Screen Capture (66 each), and NICE Playback Portal (1 each).	920/46	1.0000	EA	\$80,798.40000	\$80,798.40	02/13/2020
						Schedule Total	\$80,798.40
Contract ID: 000000096				ReqID: 0000007709			
						Item Total for Line # 11	\$80,798.40

Authorized Signature

Andrew Otey CTCO, CTCM

12/21/2020



Texas Department of Motor Vehicles
Business Unit # 60800
Purchase Order # 0000007967
Purchase Order Change Notice (# 2)

Line-Sch:	Line Description:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
12-1	Annual Support for new AIR Channel SW and playback portal SW. Includes AIR Voice Capture (262 each), AIR Screen Capture (66 each), and NICE Playback Portal (1 each)	920/45	1.0000	EA	\$24,760.80000	\$24,760.80	02/13/2020
						Schedule Total	\$24,760.80
Contract ID: 000000096				ReqID: 0000007709			
						Item Total for Line # 12	\$24,760.80

Total PO Amount \$307,554.57

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

Texas Department of Motor Vehicles Standard Terms and Conditions can be found at: <http://www.txdmv.gov/contractors-vendors>

Authorized Signature
Amber Otey CTCD, CTCM
12/21/2020