



Texas Department of Motor Vehicles
 Business Unit # 60800
 Purchase Order # 0000005870
 Purchase Order Change Notice (# 9)

Payment NET30 **Freight** FOB **Ship Via:** US MAIL **PCC:** S **Date:** 08/29/18 **PO Method:** DG **Dispatch:** Dispatch **Rev Dt:** 09/29/20
Terms: **Terms:** Destination **Dispatch:** Via Print

PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.

Vendor: NEMO-Q LP
 PO BOX 6090
 MCKINNEY TX 75071-5103
 United States

Ship To: See Detail Below

Vendor ID: 1141906060 0

Bill To: 4000 Jackson Avenue
 Austin TX 78731
 United States

Purchaser: Andrew Ortegon
Phone: (512) 465-4177
Fax: 512/465-5641

Bill To Fax:

Email: Andrew.Ortegon@txdmv.gov

Bill To Email: DMV_FIN-INVOICES@TxDMV.gov

PO Information:

Change Orders:
 Change orders will be allowed only if unforeseen conditions arise such as, but not limited to, increasing or decreasing quantities or if the department needs dictate changes. All changes shall be in the scope of original work. No verbal change orders shall be permitted. All change orders must be in writing with a Purchase Order Change Notice (POCN) issued by TxDMV Purchasing Section.

Nemo-Q Contact:
 Michael Bruner
 972-347-1766
 mbruner@nemo-q.com

TxDMV Contact:
 William Diggs
 512-465-4200
 William.Diggs@TxDMV.gov

Installation instructions:
 The unit shall be supplied with complete installation instructions. Instructions shall be as detailed as possible.

Each SVCU (service unit) is priced at \$1.00. A SVCU is a TxDMV internal system unit of measure. Vendor shall invoice at the price(s) for work authorized under the purchase order.

This Contract shall become effective on the date of the awarded purchase order and is valid until all installations and implementations are complete or one (1) year whichever comes first. The ongoing maintenance, support and upgrades may be renewed, in whole or in part, for up to four (4) additional, one (1) year terms).

This award included the initial term and the first renewal period of four.

Awarded per RFP# 608-18-0001. Award includes the Motor Vehicle Network Services (MVN).

Dates of service may need to be adjusted as services are performed.

POCN# 1 PAR 12-31-2018
 Extending the date out until June 30, 2019 because all installations could not be completed before that date.
 PO #5870 included one survey tablet per sight for each of the RSC offices. RSS Executive Management has requested two additional survey tablets for each of our three busiest RSC offices: Dallas, Houston, and Fort Worth.

Authorized Signature

Andrew Ortegon, CTPM, CTCM

09/29/2020



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POCN - 2 by S. Goodnight (6/27/19): To correct the dates of service on Lines 12, 13, 14, and 15. Upgrading Nemo-Q by adding the GALA Software platform to the current system. Quote attached. The GALA software platform is a web based messaging system that will allow customers that have scheduled appointments to check in from their vehicle (using their smart phone) when they arrive at the office, wait in their vehicle (instead of the lobby), and receive a text message informing them when their number has been called and they may enter the office. The use of this system will accommodate social distancing and help to reduce employee and customer exposure to COVID-19 and other pathogens. Nemo-Q annual Fees for FY 2021. Nemo-Q quote showing FY 2021 costs is attached. Nemo-Q customer queuing system is an integral part of operations at all regional service centers. It is a valuable tool for gathering of statistics and with the addition of the GALA software platform, and the remote check-in and messaging capabilities GALA provides, it is also an important tool to aid in social distancing and mitigation of transmission of pathogens. Regional office survey tablet software and support for FY 2021. This purchase request is for Nemo-Q purchase order #5870 changes in conjunction with PR #9438. This cost was missed when PR #9438 was completed. The customer survey tablets are a key component of the regional office queuing systems. The software aggregates customer service survey results from all offices and helps RSS management to gauge customer satisfaction levels and determine how each office is doing in meeting our goal of being customer centric, as shown in the department's FY 2019-2023 Strategic Plan, section 3.2.

POCN - 2 by S. Goodnight (6/28/19): To add survey tablets, mounting brackets, and software.

POCN - 2 by S. Goodnight (6/28/19): To change the name of the purchaser from Paula Ramsey (original purchaser) to Shawn Goodnight (secondary purchaser).

POCN - 3 by A.Ortegon (05/19/2020): Added requisition 9133 (lines 19-23 on the PO) for a software upgrade and licenses. Written approval gained through an email from the vendor and gained approval from the program via requisition 9133. Service period for the licenses are 05/19/2020 - 05/18/2021.

POCN - 4 by A.Ortegon (05/19/2020): Changed the buyer name from S. Goodnight to Andrew Ortegon.

POCN - 5 by A.Ortegon (05/19/2020): Added the TxDMV Contract ID Number to lines 16-23. ao

POCN - 6 by A.Ortegon (08/31/2020): Added Requisition 9438 (lines 24-28) to renew the services for year 3 of the purchase order. The service period for lines 24-28 is 10/29/2020 - 08/31/2021. ao

POCN 7 - by Andrew Ortegon (9/4/2020). Added requisition 9523 (line 29) to renew the services for the year 3 of the purchase order. ao

POCN 8 - by Andrew Ortegon (9/10/2020). Added \$.43 to line 24 to cover the invoice. ao

POCN 9 - by Andrew Ortegon (09/29/2020). Canceled line 25 per the program area. Service is not going to be used. ao.

Prepayment allowed for invoices received.

Payment:

Payment will be made in accordance with the Texas Prompt Payment Act, TGC, Subtitle F, Chapter 2251. Vendor shall submit one copy of a correct itemized invoice showing the purchase order number, payee ID., remit to address, and phone number on invoice. Vendors may submit an electronic invoice. All electronic invoices shall be sent to DMV_FIN-INVOICES@txdmv.gov (note: There is an underscore "_" between DMV and FIN). All invoices received at the email address will be filed for future reference and you will receive a receipt confirmation email. To avoid the confusion of duplicate invoices, please do not send other copies of this invoice via regular mail, fax or other means. On emails for electronic invoices, include the company name (as it appears on the invoice) and the purchase order number in the subject line to assist in identifying and processing your invoices in a timely manner. TxDMV will not incur any penalty for late payment if payment is made in 30 days or less from receipt of goods or services and a correct invoice, which-ever is later.

Note: warrants will not be issued to a vendor without a current Texas Identification Number.

Authorized Signature

Chad D. [Signature] CTPM, CTCM

09/29/2020



Texas Department of Motor Vehicles
Business Unit # 60800
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| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|--|-------------------------------|-----------|-----------------------------|---------------|--------------------------------|------------|
| 1-1 | Abilene Regional Service Center Nemo-Q. Cost includes all products and services to install at each location. 8-30-2018 and all installations to be completed before June 30, 2019.1 Year warranty to begin after all locations have been installed. | 605/50 | 1.0000 | LOT | \$9,544.00000 | \$9,544.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$9,544.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 1 | \$9,544.00 |
| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
| 2-1 | Amarillo Regional Service Center Nemo-Q. Cost includes all products and services to install at each location. 8-30-2018 and all installations to be completed before June 30, 2019.1 Year warranty to begin after all locations have been installed. | 605/50 | 1.0000 | LOT | \$9,544.00000 | \$9,544.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$9,544.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 2 | \$9,544.00 |

Authorized Signature

Carol D. [Signature] CTPM, CTCM

09/29/2020



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| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|--|-------------------------------|-----------|-----------------------------|---------------|--------------------------------|------------|
| 3-1 | Beaumont Regional Service Center Nemo-Q. Cost includes all products and services to install at each location. 8-30-2018 and all installations to be completed before June 30, 2019.1 Year warranty to begin after all locations have been installed. | 605/50 | 1.0000 | LOT | \$9,544.00000 | \$9,544.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$9,544.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 3 | \$9,544.00 |

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|--|-------------------------------|-----------|-----------------------------|---------------|--------------------------------|------------|
| 4-1 | Corpus Christi Regional Service Center Nemo-Q. Cost includes all products and services to install at each location. 8-30-2018 and all installations to be completed before June 30, 2019.1 Year warranty to begin after all locations have been installed. | 605/50 | 1.0000 | LOT | \$9,544.00000 | \$9,544.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$9,544.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 4 | \$9,544.00 |

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|---|--|-------------------------------|-----------|-----------------------------|---------------|--------------------------------|------------|
| 5-1 | Longview Regional Service Center Nemo-Q. Cost includes all products and services to install at each location. 8-30-2018 and all installations to be completed before June 30, 2019.1 Year warranty to begin after all locations have been installed. | 605/50 | 1.0000 | LOT | \$9,544.00000 | \$9,544.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$9,544.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 5 | \$9,544.00 |

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|---|-------------------------------|-----------|-----------------------------|---------------|--------------------------------|------------|
| 6-1 | Lubbock Regional Service Center Nemo-Q. Cost includes all products and services to install at each location. 8-30-2018 and all installations to be completed before June 30, 2019.1 Year warranty to begin after all locations have been installed. | 605/50 | 1.0000 | LOT | \$9,544.00000 | \$9,544.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$9,544.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 6 | \$9,544.00 |

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| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|---|-------------------------------|-----------|-----------------------------|---------------|--------------------------------|------------|
| 7-1 | Midland/Odessa Regional Service Center Nemo-Q. Cost includes all products and services to install at each location. 8-30-2018 and all installations to be completed before June 30, 2019. 1 Year warranty to begin after all locations have been installed. | 605/50 | 1.0000 | LOT | \$9,544.00000 | \$9,544.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$9,544.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 7 | \$9,544.00 |

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|--|-------------------------------|-----------|-----------------------------|---------------|--------------------------------|------------|
| 8-1 | Pharr Regional Service Center Nemo-Q. Cost includes all products and services to install at each location. 8-30-2018 and all installations to be completed before June 30, 2019. 1 Year warranty to begin after all locations have been installed. | 605/50 | 1.0000 | LOT | \$9,544.00000 | \$9,544.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$9,544.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 8 | \$9,544.00 |

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| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|---|-------------------------------|-----------|-----------------------------|---------------|--------------------------------|------------|
| 9-1 | San Antonio Regional Service Center Nemo-Q. Cost includes all products and services to install at each location. 8-30-2018 and all installations to be completed before June 30, 2019.1 Year warranty to begin after all locations have been installed. | 605/50 | 1.0000 | LOT | \$9,544.00000 | \$9,544.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$9,544.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 9 | \$9,544.00 |

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|--|-------------------------------|-----------|-----------------------------|---------------|---------------------------------|------------|
| 10-1 | Waco Regional Service Center Nemo-Q. Cost includes all products and services to install at each location. 8-30-2018 and all installations to be completed before June 30, 2019.1 Year warranty to begin after all locations have been installed. | 605/50 | 1.0000 | LOT | \$9,544.00000 | \$9,544.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$9,544.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 10 | \$9,544.00 |

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| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|--|-------------------------------|-----------|-----------------------------|---------------|---------------------------------|------------|
| 11-1 | Wichita Falls Regional Service Center Nemo-Q. Cost includes all products and services to install at each location. 8-30-2018 and all installations to be completed before June 30, 2019. 1 Year warranty to begin after all locations have been installed. | 605/50 | 1.0000 | LOT | \$9,560.00000 | \$9,560.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$9,560.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 11 | \$9,560.00 |

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|---|-------------------------------|------------|-----------------------------|-------------|---------------------------------|-------------|
| 12-1 | Nemo-Q Annual Maintenance for all Regional Service Centers. To start after 1 year warranty ends - the estimated date is July 1, 2020 through June 31, 2021. | 939/21 | 15000.0000 | UNT | \$1.00000 | \$15,000.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$15,000.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 12 | \$15,000.00 |

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| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|--|---|-------------------------------|------------|-----------------------------|-------------|---------------------------------|-------------|
| 13-1 | Nemo-Q Same Day Reservation Software Annual Cost. 8/30/18 through 8/29/19. | 208/88 | 19000.0000 | UNT | \$1.00000 | \$19,000.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$19,000.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 13 | \$19,000.00 |

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|--|--|-------------------------------|-----------|-----------------------------|-------------|---------------------------------|------------|
| 14-1 | Nemo-Q Ventus Appointment Software Annual Cost. 8/30/18 through 8/29/19. | 208/88 | 5000.0000 | UNT | \$1.00000 | \$5,000.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$5,000.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| | | | | | | Item Total for Line # 14 | \$5,000.00 |

Authorized Signature

Carol D. [Signature] CTM, CTM

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| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|--|--|-------------------------------|------------|-----------------------------|-------------|---------------------------------|--|
| 15-1 | Nemo Q Recurring Costs for all 16 Regional Service Centers. Software & maintenance costs. Estimated period of service 8/29/19 through June 30, 2022. | 939/21 | 39000.0000 | UNT | \$1.00000 | \$39,000.00 | 12/31/2018 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | <input type="text" value="\$39,000.00"/> |
| Contract ID: 0000005870 | | | | ReqID: 0000005553 | | | |
| These charges are: Annual Maintenance (\$15,000.00), Annual Same Day Reservation Software (\$19,000.00) Annual Ventus Appointment Software (\$5,000.00). | | | | | | | |
| | | | | | | Item Total for Line # 15 | <input type="text" value="\$39,000.00"/> |

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|--|-------------------------------|-----------|-----------------------------|-------------|---------------------------------|---|
| 16-1 | iPad tablets for customer surveys in RSC Offices | 204/54 | 6.0000 | EA | \$549.00000 | \$3,294.00 | 07/12/2019 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | <input type="text" value="\$3,294.00"/> |
| Contract ID: 0000005870 | | | | ReqID: 0000007744 | | | |
| Add tablets as new line item to PO #5870. | | | | | | | |
| | | | | | | Item Total for Line # 16 | <input type="text" value="\$3,294.00"/> |

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| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|--|-------------------------------|-----------|-----------------------------|-------------|---------------------------------|------------|
| 17-1 | Tablet holders for RSC Office survey iPads | 204/54 | 6.0000 | EA | \$199.00000 | \$1,194.00 | 07/12/2019 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$1,194.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000007744 | | | |
| Add tablet holders as new line item to PO #5870. | | | | | | Item Total for Line # 17 | \$1,194.00 |

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|--|---|-------------------------------|-----------|-----------------------------|-------------|---------------------------------|------------|
| 18-1 | Customer Survey Software for RSC Survey iPads | 208/80 | 6.0000 | UNT | \$600.00000 | \$3,600.00 | 07/12/2019 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$3,600.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000007744 | | | |
| Add annual software costs for RSC customer survey tablets as new line item for PO #5870. | | | | | | Item Total for Line # 18 | \$3,600.00 |

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|--|--|-------------------------------|-----------|-----------------------------|-------------|---------------------------------|------------|
| 19-1 | FY 2020 NQ GALA Software SMS Branch License | 920/46 | 4950.0000 | USD | \$1.00000 | \$4,950.00 | 05/19/2020 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$4,950.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000009133 | | | |
| Nemo-Q GALA Software platform to be added to current Nemo-Q system. License for up to 150,000 SMS messages per RSC office. Cost is for FY 2020 only. A new request will be needed for FY 2021. Quote attached. | | | | | | | |
| Service Period: 05/19/2020 - 05/18/2021 | | | | | | | |
| | | | | | | Item Total for Line # 19 | \$4,950.00 |
| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
| 20-1 | Nemo-Q GALA C Centralized Software | 208/34 | 3000.0000 | UNT | \$1.00000 | \$3,000.00 | 05/19/2020 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$3,000.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000009133 | | | |
| Nemo-Q GALA Software platform to be added to current Nemo-Q system. Initial purchase of GALA C Centralized Server Software. This initial cost includes licensing for FY 2021. | | | | | | | |
| | | | | | | Item Total for Line # 20 | \$3,000.00 |

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|---|---|-------------------------------|------------|-----------------------------|-------------|---------------------------------|-------------|
| 21-1 | Nemo-Q GALA C. Branch Software | 208/34 | 24000.0000 | UNT | \$1.00000 | \$24,000.00 | 05/19/2020 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$24,000.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000009133 | | | |
| Nemo-Q GALA Software platform to be added to current Nemo-Q system. Initial purchase of GALA C Branch Software. This initial cost includes licensing for FY 2021. | | | | | | | |
| | | | | | | Item Total for Line # 21 | \$24,000.00 |
| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
| 22-1 | Nemo-Q GALA software Platform Touchscreen License | 920/46 | 1000.0000 | UNT | \$1.00000 | \$1,000.00 | 05/19/2020 |
| Ship To: 1P12 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$1,000.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000009133 | | | |
| Nemo-Q GALA Software platform to be added to current Nemo-Q system. Initial purchase of GALA Touchscreen License up to 30 screens per RSC office. This initial cost includes licensing for FY 2021. | | | | | | | |
| Service Period: 05/19/2020 - 05/18/2021 | | | | | | | |
| | | | | | | Item Total for Line # 22 | \$1,000.00 |

Authorized Signature

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 Purchase Order # 0000005870
 Purchase Order Change Notice (# 9)

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: | |
|--|----------------------------------|-------------------------------|-----------|-----------------------------|-------------|-----------------------|---------------------------------|------------|
| 23-1 | Nemo-Q Installation Fee for GALA | 963/39 | 3250.0000 | UNT | \$1.00000 | \$3,250.00 | 05/19/2020 | |
| Ship To: 1P12 | | Delivery Instructions: | | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | | |
| | | | | | | Schedule Total | \$3,250.00 | |
| Contract ID: 0000005870 | | | | ReqID: 0000009133 | | | | |
| Nemo-Q GALA Software platform to be added to current Nemo-Q system. Installation fee is a one-time only cost applicable only to FY 2020. | | | | | | | Item Total for Line # 23 | \$3,250.00 |

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: | |
|--|--|-------------------------------|-----------|-----------------------------|----------------|-----------------------|---------------------------------|-------------|
| 24-1 | Nemo-Q prorated system maintenance costs for FY 2021 | 939/21 | 1.0000 | YR | \$12,614.63000 | \$12,614.63 | 08/31/2020 | |
| Ship To: 1P00 | | Delivery Instructions: | | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | | |
| | | | | | | Schedule Total | \$12,614.63 | |
| Contract ID: 0000005870 | | | | ReqID: 0000009438 | | | | |
| First year of queuing system maintenance was included with system installation, which was complete on 10/28/19. Annual maintenance fee of \$15,000 prorated for FY 2021, period 10/29/20 through 8/31/2021. Line item # 12 of current PO # 5870. | | | | | | | Item Total for Line # 24 | \$12,614.63 |

Authorized Signature

Carol D. [Signature] CTPM, CTCM

09/29/2020



Texas Department of Motor Vehicles
 Business Unit # 60800
 Purchase Order # 0000005870
 Purchase Order Change Notice (# 9)

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|--|-------------------------------|-----------|-----------------------------|----------------|---------------------------------|------------|
| 25-1 | Nemo-Q Same Day Reservation Software Annual Fee | 208/34 | 1.0000 | YR | \$15,979.35000 | \$0.00 | CANCEL |
| Ship To: 1P00 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$0.00 |
| Contract ID: 0000005870 | | | | ReqID: 0000009438 | | | |
| Nemo-Q Same Day Reservation Software (WaitAnywhere) prorated annual fee. First year of software cost was included with system installation, which was complete on 10/28/19. Annual software fee of \$19,000 prorated for FY 2021, period 10/29/20 through 8/31/2021. Line item # 13 of current PO # 5870. | | | | | | | |
| | | | | | | Item Total for Line # 25 | \$0.00 |
| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
| 26-1 | Nemo-Q Appointments (Ventus) prorated software costs for FY 2021 | 208/34 | 1.0000 | YR | \$4,202.83000 | \$4,202.83 | 08/31/2020 |
| Ship To: 1P00 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | \$4,202.83 |
| Contract ID: 0000005870 | | | | ReqID: 0000009438 | | | |
| Nemo-Q Appointment Software (Ventus) prorated annual fee. First year of software cost was included with system installation, which was complete on 10/28/19. Annual software fee of \$5,000 prorated for FY 2021, period 10/29/20 through 8/31/2021. Line item # 14 of current PO # 5870. | | | | | | | |
| | | | | | | Item Total for Line # 26 | \$4,202.83 |

Authorized Signature

Carol D. [Signature] CTPM, CTCM

09/29/2020



Texas Department of Motor Vehicles
 Business Unit # 60800
 Purchase Order # 0000005870
 Purchase Order Change Notice (# 9)

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: | |
|--|---|-------------------------------|------------|-----------------------------|----------------|-----------------------|---------------------------------|-------------|
| 27-1 | Nemo-Q GALA software SMS messaging services for FY 2021 | 962/58 | 1.0000 | YR | \$19,800.00000 | \$19,800.00 | 08/31/2020 | |
| Ship To: 1P00 | | Delivery Instructions: | | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | | |
| | | | | | | Schedule Total | \$19,800.00 | |
| Contract ID: 0000005870 | | | | ReqID: 0000009438 | | | | |
| Nemo-Q GALA software platform SMS messaging services for FY 2021. 150,000 SMS messages per month. This is a Covid-19 related item. This software platform enables customers to self check-in from outside of the building and wait outside or in their vehicle, thereby aiding in social distancing and mitigating the potential for transmission of Covid-19. | | | | | | | Item Total for Line # 27 | \$19,800.00 |
| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: | |
| 28-1 | Nemo-Q GALA software SMS messaging overage reserve | 962/58 | 45455.0000 | UNT | \$0.01100 | \$500.01 | 08/31/2020 | |
| Ship To: 1P00 | | Delivery Instructions: | | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | | |
| | | | | | | Schedule Total | \$500.01 | |
| Contract ID: 0000005870 | | | | ReqID: 0000009438 | | | | |
| Nemo-Q GALA software platform SMS messaging services overage reserve. SMS messages over 150,000 per month will be charged at a rate of \$.011per message. This is a Covid-19 related item. This software platform enables customers to self check-in from outside of the building and wait outside or in their vehicle, thereby aiding in social distancing and mitigating the potential for transmission of Covid-19. | | | | | | | Item Total for Line # 28 | \$500.01 |

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Texas Department of Motor Vehicles
 Business Unit # 60800
 Purchase Order # 0000005870
 Purchase Order Change Notice (# 9)

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|---|--|-------------------------------|-----------|------|---------------|---------------------------------|---|
| 29-1 | RSC Survey Tablet Software and Support | 920/45 | 1.0000 | YR | \$6,600.00000 | \$6,600.00 | 09/04/2020 |
| Ship To: 1P00 | | Delivery Instructions: | | | | | |
| 4000 Jackson Avenue Austin TX 78731 United States | | | | | | | |
| | | | | | | Schedule Total | <input type="text" value="\$6,600.00"/> |
| | | | | | | ReqID: 0000009523 | |
| Regional office survey tablet software and support for FY 2021. This purchase request is for purchase order changes in conjunction with PR #9438. This cost was missed when PR #9438 was completed. Prorated service period 10/29/2020 - 08/31/2021 | | | | | | | |
| | | | | | | Item Total for Line # 29 | <input type="text" value="\$6,600.00"/> |

Total PO Amount

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

Texas Department of Motor Vehicles Standard Terms and Conditions can be found at: <http://www.txdmv.gov/contractors-vendors>

Authorized Signature

Carol D. [Signature] CTPM, CTCM

09/29/2020