

**AGENDA**  
**CONSUMER PROTECTION ADVISORY COMMITTEE MEETING**  
**TEXAS DEPARTMENT OF MOTOR VEHICLES**  
**OPEN MEETING VIA**  
**TELEPHONE CONFERENCE CALL\***  
**PURSUANT TO GOVERNOR'S MARCH 16, 2020, TEMPORARY SUSPENSION OF**  
**CERTAIN OPEN MEETING PROVISIONS\*\***  
**THURSDAY, APRIL 23, 2020**  
**1:30 P.M.**

**THIS MEETING WILL BE HELD REMOTELY VIA TELEPHONE CONFERENCE CALL\***

Teleconference Instructions:

Phone number for accessing the meeting via phone:  
United States Toll Free: 1-(844)-740-1264  
Meeting number/Access code: 281 613 964

Link to April 23, 2020, TxDMV Consumer Protection Advisory Committee Meeting Documents: <https://www.txdmv.gov/general-counsel>

\*The public can listen to the meeting via the toll-free number listed above. If you have any technical questions about accessing the meeting, please send an email to [Board.Tech.Help@txdmv.gov](mailto:Board.Tech.Help@txdmv.gov).

\*\*Action by Governor Greg Abbott pursuant to Texas Government Code Section 418.016

<https://gov.texas.gov/news/post/governor-abbott-allows-virtual-and-telephonic-open-meetings-to-maintain-government-transparency>

All agenda items are subject to possible discussion, questions, consideration, and action by the Consumer Protection Advisory Committee of the Texas Department of Motor Vehicles (Advisory Committee). Agenda item numbers are assigned for ease of reference only and do not necessarily reflect the order of consideration by the Advisory Committee. A quorum of the Board of the Texas Department of Motor Vehicles (board) may be present at this meeting for information-gathering purposes and discussion. However, board members will not vote on any Advisory Committee agenda items, nor will any board action be taken.

- 1. CALL TO ORDER**
  - A. Roll Call and Establishment of Quorum

- B. Welcoming Remarks and Introduction of Advisory Committee Members - Whitney Brewster

## **2. DISCUSSION, BRIEFING, AND ACTION ITEMS**

- A. Purpose, General Information, and Scope of the Advisory Committee - TxDMV Office of General Counsel
- B. Nominations and Selection of Advisory Committee Presiding Officer - TxDMV Office of General Counsel
- C. Nominations and Selection of First Vice Chair to Act as the Presiding Officer When the Presiding Officer is Not Available and to Make Presentations to the Board - Presiding Officer
- D. Nominations and Selection of Second Vice Chair to Act as the Presiding Officer When the Presiding Officer and the First Vice Chair Are Not Available and to Gather and Organize Presentations to the Board – Presiding Officer
- E. Recommendations of Advisory Committee for Presentation to the Board - TxDMV Office of General Counsel and Presiding Officer
- F. Implementation Plan for Advisory Committee Recommendations - TxDMV Enforcement Division
  - Title When Motor Vehicle Dealer Goes Out of Business
  - Protecting DPPA Information
  - Refunds by Motor Vehicle Dealers and Motor Carriers Transporting Household Goods
  - Temporary Tags
- G. Future Meeting Schedule – Presiding Officer

## **3. PUBLIC COMMENT**

## **4. ADJOURNMENT**

The Advisory Committee will allow an open comment period to receive public comment on any agenda item or other matter that is under the jurisdiction of the Advisory Committee. No action will be taken on matters that are not otherwise part of the agenda for the meeting. For subjects that are not otherwise part of the agenda for the meeting,

Advisory Committee members may respond in accordance with Government Code Section 551.042 and consider the feasibility of placing the matter on the agenda for a future meeting, or referring it to the board.

If you want to comment on any agenda item (including an open comment under Item #3), you must send an email to [GCO\\_General@txdmv.gov](mailto:GCO_General@txdmv.gov) with one of the following prior to the agenda item being taken up by the Advisory Committee:

1. a completed registration form (available on the TxDMV webpage for the Board and other public meetings: <https://www.txdmv.gov/about-us/txdmv-board-meetings>); or
2. the following information:
  - a. the agenda item you wish to comment on;
  - b. your name and address, including your city, state, and zip code; and
  - c. who you are representing.

You must wait for the presiding officer to call on you before you verbally make your comment. Each speaker will be limited to three minutes, and time allotted to one speaker may not be reassigned to another speaker.

Agenda items may be presented by the named presenters or other Advisory Committee members.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify the department as far in advance as possible, but no less than two days in advance, so that appropriate arrangements can be made. Contact David Richards by telephone at (512) 465-1423.

I certify that I have reviewed this document and that it conforms to all applicable Texas Register filing requirements.

CERTIFYING OFFICIAL: Tracey Beaver, General Counsel, (512) 465-5665.