TEXAS DEPARTMENT OF MOTOR VEHICLES BOARD MEETING

8:30 a.m. Thursday, May 2, 2019

Lone Star Room
Building 1
4000 Jackson Avenue
Austin, Texas

BOARD MEMBERS:

Guillermo "Memo" Treviño, Chair Charles Bacarisse Stacey Gillman Brett Graham Tammy McRae (absent) Gary Painter John M. Prewitt Paul R. Scott Shelley Washburn

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13. The Board may enter into closed session under one or more of the following provisions of the Texas Open Meetings Act, Government Code, Chapter 551:
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MR. TREVIÑO: Good morning, ladies and gentlemen. My name is Guillermo "Memo" Treviño, and I am pleased to open the Board meeting of the Texas Department of Motor Vehicles. It is -- I can't read the clock. Let's --

> FEMALE VOICE: 8:34.

MR. TREVIÑO: 8:34. It is 8:34 a.m., and I'm now calling the Board meeting for May 2, 2019, to order. I want to note for the record that the public notice of this meeting containing all items on the agenda was filed with the Office of Secretary of State on April 23, 2019.

Before we begin today's meeting, please place all cell phones and other communication devices in the silent mode and please, as a courtesy to others, do not carry on side conversations or other activities in the meeting room.

If you wish to address the Board or speak on an agenda item during today's meeting, please complete a speaker's sheet at the registration table. Please identify on the sheet the specific item you are interested in commenting on, and indicate if you wish to appear before the Board and present your comment, or if you only wish to have your comment read into the record.

If your comment does not pertain to a specific

agenda item, we will take your comment during the general public comment portion of the meeting. In accordance with Department administrative rule, comments to the Board will be limited to three minutes.

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To assist each speaker, a timer has been provided. The timer light will be green for the first two minutes, yellow for one minute and then red when your time is over. Individuals cannot accumulate time from other speakers.

Comments should be pertinent to the issues stated on the comment sheet. When addressing the Board, please state your name and affiliation for the record. Before we begin today, I'd like to remind all presenters and those in attendance of the rules of conduct at our Board meetings.

In the Department's rules, Section 206.22, the Board Chair is given authority to supervise the conduct of meetings. This includes the authority to determine when a speaker is being disruptive of the meeting or is otherwise violating the timing or presentation rules I just discussed.

Okay? And now I'd like to roll call -- have a roll call for Board members. Board member Bacarisse?

MR. BACARISSE: Here.

MR. TREVIÑO: Board member Gillman?

ON THE RECORD REPORTING (512) 450-0342

1	MS. GILLMAN: Here.
2	MR. TREVIÑO: Board member Graham?
3	MR. GRAHAM: Here.
4	MR. TREVIÑO: Board member Painter?
5	MR. PAINTER: Here.
6	MR. TREVIÑO: Board member Prewitt?
7	MR. PREWITT: Here.
8	MR. TREVIÑO: Board member Scott?
9	MR. SCOTT: Here.
10	MR. TREVIÑO: Board member Washburn?
11	MS. WASHBURN: Here.
12	MR. TREVIÑO: Good. And let the record reflect
13	that I'm Memo Treviño, and I'm here today. We have a
14	quorum. Also let the record reflect that member McRae is
15	absent today, and we look forward to seeing her at the
16	next meeting.
17	Please all okay. Let's all please stand in
18	honor of our country with the pledges of allegiance.
19	(Whereupon, the U.S. and Texas pledges were
20	recited.)
21	MR. TREVIÑO: Okay. All right. We'll begin
22	with Agenda Item 3-A. On March 26, 2019, Governor Abbott
23	appointed Charles Bacarisse of Houston as a public
24	representative, Stacey Gillman of Houston as a franchised
25	auto dealer representative, Tammy McRae of Conroe as a tax

assessor-collector representative, and Shelley Washburn of Houston as a vehicle manufacturer distribution industry representative.

The terms for members Bacarisse, Gillman, and McRae expire on February 1, 2025, and the term for member Washburn expires on February 1, 2021. The Governor also named me as Chair of the Board. The new members have received Senate confirmation and they have fulfilled the required training.

Also, they have completed all required paperwork, have been duly sworn into office, and have received their commission from the Texas Secretary of State. You can read more about our new Board members on our Department website under the "About Us" section, and I would encourage everyone to take a quick look at that.

It's a very diverse Board with some excellent credentials and we're very lucky to have them. I commend the Governor for his selection in these very, very distinguished representatives. I look forward to working with them.

Please join me in welcoming our new Board members.

(Applause.)

MR. TREVIÑO: The State of Texas has high expectations. Okay. Now, so this is a great meeting

because we are welcoming some fantastic Board members, so it's very exciting, but I'm telling you, it's also very sad, because we will now to move Agenda Item 3-B.

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I want to take this opportunity to thank outgoing members Raymond Palacios, the former Chairman of this Board, Barney Barnwell, whose terms ended with the new appointments. Mr. Palacios served on the Board since August 2011 and was appointed Chair in August 2016.

Mr. Barnwell served on the Board since June 2012. Both Raymond and Barney were actively engaged in many important issues throughout their time on the Board and they will be missed. And I'm a little disappointed that we couldn't encapsulate their record and also their -- what they've given to the State of Texas in this short paragraph, because the time, the energy, what they have put into this for the citizens of Texas, you would need a volume, 3-, 400 pages long to kind of detail what they've been able to give to all the citizens of the State of Texas.

I can't thank them enough for their reasoned approach to problems, but also for their good fellowship. It's really a sad thing for me to say goodbye, but I thank them, and I know that they will be of service in other areas to our state, to our great state.

Okay. So we will now -- should we honor them?

1	FEMALE VOICE: Let's do it.
2	MR. TREVIÑO: Do we honor them?
3	FEMALE VOICE: Yes.
4	MR. TREVIÑO: Let's honor them
5	FEMALE VOICE: Yes.
6	MR. TREVIÑO: because that's appropriate.
7	That's the fun part of the meeting. Okay. Let's do that.
8	(Pause for presentations and photos.)
9	MR. BARNWELL: I'm been wanting to say, Memo
10	MR. TREVIÑO: Yes, sir, Barney. What? Please.
11	MR. BARNWELL: Everybody, I'm going to leave
12	now.
13	MR. TREVIÑO: Stay, stay.
14	MR. BARNWELL: Some of you may want to come
15	along with me, because I'm going back to Houston. I want
16	to say what an honor it's been to know the staff and meet
17	you and see the commitment and dedication all of you have.
18	The Board members I got to know because we were in
19	meetings and talking about the issues of the day and
20	different things.
21	So I know their commitment, but I just wanted
22	to tell you, thank you for your commitment and dedication
23	to this great Department that we have here, and I know the
24	future is going to be even brighter within your continued
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hard work.

And the Board, congratulations to you. Memo, Charles, Brett, Stacey, Paul, and Shelley, and you over there, John Prewitt, thank you all for your commitment and your service, and we'll -- with that, we'll shuffle off into the sunset.

MR. TREVIÑO: Here, here. Well said, well said, well said. Mr. Chairman, please.

MR. PALACIOS: I promise I will be brief. I -when I first signed up for this assignment back in 2011, I
had no idea what DMV did. I just thought we did drivers'
licenses and license plates.

(General laughter.)

MR. PALACIOS: But that's become -- but as -- immediately I got an appreciation for how complex this organization is. I will leave here with a tremendous degree of respect and appreciation for everything that y'all do.

I -- honestly, I -- sometimes government workers don't get all the credit they deserve, but I will tell you this. I want to thank you, all of you, for the commitment and the dedication that you provide the state of Texas.

Texas is better served because of everything that you do and it has been an honor and a privilege to work with you. And so thank you very much for all the

support you've given me. What I'll miss most, honestly, is the camaraderie of the people that I've got to meet, including the Board members.

Congratulations to the new Board members.

MS. GILLMAN: Thank you.

MR. PALACIOS: I will just give you one word of advice here, and this is serious. In the Marine Corps, Jeremiah and Sheriff, you know, there's a motto, lead, follow, or get the heck out of the way, something like that.

You were appointed by the Governor, and the Legislature gives you directives. You only have one choice. You lead. Lead this agency. Do not relinquish that authority or allow it to be usurped. With that, I'll leave.

MR. TREVIÑO: Here, here. Thank you very much. Yeah. I think it was very appropriate for them to recognize staff, but also, you know, having a strong board chair like Chairman Palacios and a good Board member like Barney — this agency is in a good state, has good controls, and that is a testament to their time and service and leadership on this Board, and it is a very sad day for me personally.

I can't speak for the Board. I will never speak for the Board without their permission, so I can

1 only speak for myself, but I will miss them, their leadership, their counsel and their friendship greatly. 2 3 But we'll still see each other, I hope. 4 Mr. Chairman, Barney, thanks again, thanks 5 again. Okay. All right. Everybody take a deep breath. 6 All right. Okay. We have a lot of new faces today, and 7 even though Tracey has been here for a while, it is our great pleasure to move to Agenda Item 3-C regarding our 8 9 new general counsel. At the February 7 Board meeting, the Board 10 11 approved the hiring of Tracey Beaver as the general counsel. Tracey's first official day was February 25. 12 13 Tracey joined us from the Texas Department of Insurance, 14 where she served in positions including assistant general 15 counsel and director in their Legal and General Counsel 16 Divisions. 17 With that, please join me in giving her a warm 18 welcome. 19 (Applause.) 20 MR. TREVIÑO: Tracey, it's great to have you 21 here. Okay. All right. 22 Now, we also have some recognitions as well. Yes, sir? 23 24 MR. GRAHAM: Mr. Chairman --25 MR. TREVIÑO: Yes, sir.

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MR. GRAHAM: -- real briefly, I'd just like to 1 say, thank you to Sarah for her interim work --2 MR. TREVIÑO: Here, here. 3 4 MR. GRAHAM: -- in the interim and the amazing, 5 absolutely amazing job that she did and represented us well and worked with us, the Board, in a great way. 6 7 thank you, Sarah. I just wanted to --MR. TREVIÑO: Here, here. Here, here. 8 9 (Applause.) MR. TREVIÑO: Here, here. Thanks a lot, member 10 11 Graham, for reminding of us of that. She was -- did a 12 great job in the interim and we're very glad that she's 13 still here, because we're --14 MR. GRAHAM: Amen. 15 MR. TREVIÑO: Okay. So now we're going to also 16 recognize -- this is exactly the kind of thing that, you 17 know, member Graham is great at doing, so he's -- we're 18 recognizing him right now, as Texas DMV Board member was honored last month with the "Okay to Say" Leadership Award 19 20 during the Community Behavioral Health Conference in Denison. 21 22 The award is presented to individuals who show 23 an exemplary commitment to raising awareness about mental 24 health and encouraging to talk openly about it. Okay to

Say is an award-winning public health awareness campaign

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initiated by the Meadows Mental Health Policy Institute, which is a non-partisan policy research and development organization that strives to improve mental health services all over Texas.

Brett is a former board chairman of the Texoma

Health Foundation and he was honored for his work to

establish the first Community Behavioral Health Conference

in 2017, and he was also a part of the team that created

the framework for the Texoma Behavioral Health Leadership

Team, a monumental step in the direction of change for the

Texoma community.

Brett's tireless energy and devotion to the people of Texoma has played a major role in the shift in Texoma's culture by creating and embracing a place for mental health and well-being. Please join me in a round for member Graham.

(Applause.)

MR. GRAHAM: Let me -- yeah -- let me just say --

MR. TREVIÑO: Sure. Go ahead.

MR. GRAHAM: -- that, you know, we all -- and we all know people who -- or personally, family, that suffer in some form or fashion from a mental health challenge, whether it's a one-time thing, whether it's a lifelong struggle, and yet, you know, we don't want to

talk about it.

We don't want anybody to know, and you know, if you get sick and you've got to go to the hospital, and you need to have surgery, that's okay, but if you have a mental health challenge, you know, it's taboo. And so this is really important.

It was important to me, to -- you know, I'm a truck guy. I'm in the truck industry, you know. We're supposed to be super tough. We're, you know, tough guys and so it seemed like I was the perfect person to step up and lead the charge and say, you know what?

It is okay to say, you know, I'm having struggles or I'm having a problem. And so it was a real honor to be able to do that. It was -- the timing was amazing. I was in the right place in the right time with the right people, and our community is better off because of the work of everyone, not just me.

I just was the one standing at the front. So anyway, it's okay to say, so don't forget that.

(Applause.)

MR. TREVIÑO: Well said, well said. And the state of Texas is better for having you here, and this is the type of selfless public leadership that this Board represents, and I just want to thank you for doing that.

MR. GRAHAM: Thank you, thank you.

ON THE RECORD REPORTING (512) 450-0342 MR. TREVIÑO: Well said, Brett. Okay. And also, along the same lines, Sheriff Painter, Texas DMV Board member Gary Painter was elected president of the Western States Sheriffs Association last month. WSSA is comprised of sheriffs and their command staff from 17 states.

In the western half of the U.S., with WSSA -I'm sorry -- excuse me. In the western half of the U.S.,
WSSA was formed in 1993 in an effort to allow sheriffs to
assist each other in fulfilling their duties and
obligations related to law enforcement in their respective
counties.

In addition to his duties with the Midland County Sheriffs Office, WSSA, and the Texas DMV Board, Sheriff Painter is also a past president of the Sheriffs Association of Texas with a lifetime membership, and he serves on the Legislative and Technology committees.

He was appointed to the Texas DMV Board by
Governor Abbott after serving seven years on the Texas
Commission of Jail Standards. Please join me in a round
of applause for Sheriff Painter.

(Applause.)

MR. GRAHAM: Sheriff, quick question. We were talking last night about maybe going to New Mexico and hanging out with Raymond Palacios and riding around,

1 shooting guns, having fun. If we get in trouble, does 2 that -- that means that now your reach extends west. 3 Right? So --4 MR. PAINTER: I know some sheriffs in New 5 Mexico. They'll give you a good bed. 6 MR. GRAHAM: All right. Hey, John, we're in 7 business, buddy. MR. TREVIÑO: Okay. Let that be noted in the 8 9 public record. Okay. Yeah. Well, great. How do you follow that? Okay. So congratulations, Sheriff Painter. 10 11 MR. PAINTER: Thank you. Appreciate it. MR. TREVIÑO: All right. Okay. So next, as a 12 13 result of our recent change in Board members and Chair, we 14 are going to make some changes in the committee 15 assignments. Finance and Audit Committee is currently 16 chaired by Brett Graham. 17 He will continue to serve in that capacity. 18 Brett, if you are still willing to serve in --19 MR. GRAHAM: Absolutely. Be glad to. 20 MR. TREVIÑO: Great. Thank you very much. members will consist of Charles Bacarisse, Stacey Gillman, 21 22 and John Prewitt, if you are so inclined to serve. 23 MR. BACARISSE: I am. 24 MR. TREVIÑO: Great. Legislative and Public 25 Affairs will be headed by Gary Painter, if you will serve

1 in that capacity as chair, and members Tammy McRae, Paul 2 Scott, and Shelley Washburn. Projects and Operations, the 3 Projects and Operations Committee will consist of John 4 Prewitt. 5 John, if you're okay with that? 6 MR. PREWITT: Yes, sir. 7 MR. TREVIÑO: Great. And members Tammy McRae, Paul Scott, and Shelley Washburn. We're looking for some 8 9 active leadership in these areas, and I know that they already have plans for their committees to meet and to 10 11 look at some specific objectives for each one of those. 12 So thank you very much for serving. Okay. 13 will now move to Agenda -- so we're good with that. 14 MS. BREWSTER: Yes, sir. 15 MR. TREVIÑO: Are you ready? So we'll move to 16 Agenda Item 4, and I will turn it over to our executive 17 director, Whitney Brewster. 18 MS. BREWSTER: Thank you, Mr. Chairman. Good 19 morning, Board members. At this point, I would like to 20 update the Board on a major initiative going on in the Agency, which is the Sunset process. In front of you, you 21 22 should see a document that looks like this. 23 This is a dashboard of the Agency's current 24 standing with management recommendations. The Sunset

Advisory Commission adopted 33 recommendations, 16 of

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which were management actions, and management actions were effective immediately upon the vote of the Sunset Advisory Commission on August 29.

So the Agency has been moving forward with implementing those, because the effective date was immediate. The statutory recommendations are in our Sunset bill that is making its way through the legislative process, and our Government and Strategic Communications Division director, Caroline Love, will give the Board an update on that during her legislative presentation.

At our last Board meeting in February, I reported that the Department had implemented seven of the management actions. I'm please to report that we, as of today -- we have implemented an additional item, and that is the completion of the study on alternative registration technology required by House Bill 1959 which was in the 85th Legislature.

And I'll be talking about that in more detail shortly. This leaves eight management actions remaining for full implementation, all of which are currently in progress. You will be seeing a couple of these items coming up in the June Board meeting.

So there -- we are set to check off a couple more here in the very near future, but we're making great progress, and just wanted to make sure that the Board was

1 kept up to date, because this is such a big thing for the 2 Agency. 3 With that, I'd be happy to answer any 4 questions. 5 MR. TREVIÑO: So would you say you are on the 6 original time line? Are you guys behind? Are you ahead? 7 Or about where you wanted to be at this point? MS. BREWSTER: I think we're -- I actually 8 9 think that we're ahead in many ways. Some of these things require Board action --10 MR. TREVIÑO: Sure. Of course. 11 MS. BREWSTER: -- and so they need to be set 12 13 for a Board meeting, which I think we're definitely on 14 time with all of the items that had a date specific. Some 15 of them did not have a date specific, but some of them 16 did, and we are on target for all of those. 17 MR. TREVIÑO: Great. Okay. Any other questions? 18 19 (No response.) 20 MS. BREWSTER: All right. Moving on to Item B, House Bill 1959, as I just referenced, from the 85th 21 22 Legislature, required the Agency to conduct a study to 23 assess alternative technologies for registering commercial 24 motor vehicles, to look at the replacement of license

plates, permits, and other existing documentation and

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registration methods used in Texas.

That -- the bill, HB 1959, indicated that we were to do this study by December 1, 2021. However, as a management recommendation by Sunset, there was the recommendation for the Agency to complete that study earlier.

And I just wanted to report that we did turn that in on time. The accelerated due date was March 31, 2019. We were able to submit that early. We contracted with Texas State University and -- to complete the study and then to develop a pilot plan for testing these technologies and the feasibility of them on Texas roadways.

Four alternative technologies with the potential to replace some of the required commercial motor vehicle documentation were identified and analyzed: automated license plate readers, radio frequency identification transmitters, connected license plates, and electronic registration cards.

The legislation, HB 1959, also required us to look at the creation of a possible pilot, which according to the legislation, would be due by December 1, 2022.

Phase 1 -- the proposed pilot had two phases. Phase 1 would be an off-road testing process to determine legibility for both -- to the human eye as well as

license-plate readers in ideal conditions.

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It also would include a brief survey to identify the usefulness of connected plates for law enforcement, and finally, a marketability survey to identify how likely motor carriers would be to adopt connected plates.

Phase 2 would use real-life, on-road testing on a regional basis, and the pilot plan suggested the use of I-45 between Dallas and Houston. The regional on-road test was designed to further understand law enforcement officers' use of the technology and the ability of way stations, the automatic license plate readers, to read connected license plates, and also a test of toll stations' automatic license plate readers as well.

Both phases of the proposed pilot study would be completed for an estimated \$300,000, according to Texas State, and that concludes my update on that item. There is a piece of legislation that is going through the Legislature right now to fully implement digital license plates, also called connected license plates in the study, and Caroline Love will go into more detail about the status of that bill here shortly in her presentation, but I just wanted to let the Board know that that study is complete.

It's been submitted to the Legislature in a

1 timely fashion, and it is posted on the TxDMV's website 2 for review. MR. TREVIÑO: Great. 3 4 MS. BREWSTER: Is there --5 MR. TREVIÑO: Any questions on that? MS. BREWSTER: All right. 6 7 MR. TREVIÑO: All right. MS. BREWSTER: At this time, we would like to 8 9 recognize our recent retirees and employees who have reached a State service milestone. We celebrate these 10 11 employees as a show of our appreciation for their years of service to the citizens of Texas. 12 13 Martha Yancey with our Human Resources Division 14 will read the service announcements. Chairman Treviño and 15 Board members, if you will again arise and join me at the 16 front of the dais to recognize these employees, I would 17 appreciate it. 18 MS. YANCEY: Good morning. I'm Martha Yancey, Human Resources Division, and Ms. Brewster and -- she 19 20 forgot something. And what I was going to say was, I'd like you and Chairman Treviño in the center if possible 21 22 for the pictures. 23 Thank you. Okay. Here we go. The following 24 employees have reached 20 years of State service.

of all, we have Kenneth Fatheree. Here he comes.

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thank you. Kenneth is in the Enforcement Division and has been an investigator for TxDMV since 2009.

He conducts investigations on motor carriers and assists in serving and protecting both citizens and industries against dishonest practices. Recently, he was instrumental in assisting in one of the Department's largest consumer protection cases against a moving company.

The results of this case assisted federal law enforcement agencies to indict several individual with moving fraud and racketeering charges. Kenneth also trains moving companies on compliance, and he trains law enforcement how to recognize unlicensed motor carriers.

Kenneth is an avid outdoorsman. He also a State-registered beekeeper and thinks he's immune to bee stings. Congratulations on 20 years, Kenneth.

(Applause.)

MS. YANCEY: And next, we have Janie Bustos, Juanita Bustos, who goes by Janie. Come on up. Janie began her career with Vehicle Titles and Registration Division in 1999 and transferred to the Department of Motor Vehicles in November 2009.

She has worked in all areas of the San Antonio Regional Service Center learning each task and becoming very proficient in everything she does. She is now a lead

1 and serves as a trainer for the new hires, a lead expert 2 for IRP, and assigned and reassigned numbers. 3 She was part of the RTS re-factoring efforts 4 and has served -- and served three months testing the new 5 RTS system in Austin. She has plans to retire at the end 6 of August. We are so thankful to have Janie as part of 7 our team for the last 20 years. 8 Congratulations, Janie. 9 (Applause.) 10 MS. YANCEY: And the following employees have 11 reached a State service milestone, but were unable to join 12 us this morning. Twenty years, Lee Gradney, Motor Carrier 13 Division. Thirty years, Alice Carmona, Office of 14 Administrative Hearings. Thirty-five years, Alicia Beck, Motor Carrier 15 16 Division. And last, Carl Cave from Motor Carrier 17 Division, recently retired from the Agency. Thank you. 18 (Applause.) (Pause.) 19 MR. TREVIÑO: All right. Executive Director 20 Brewster, are you done with your report? 21 MS. BREWSTER: Yes, sir. Thank you very much. 22 MR. TREVIÑO: Thank you very much for the 23 succinct and great presentation. So now, moving right along, we are going into closed session. It is now 9:05 24

a.m. on May 2, 2019. We will go into closed session under

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Texas Government Code, Sections 551.071, 551.074 and 551.089.

For those of you in the audience, I anticipate being in the executive session for approximately 30 minutes. Tracey, do you agree with that? About 30 minutes, and we will reconvene in open session after that. With that, we are recessed from the public meeting, and we are going into executive session.

Thank you.

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(Whereupon, at 9:05 a.m., there was an executive session.)

12 (9:35 a.m.)

MR. TREVIÑO: Ladies and gentlemen, we -- it is approximately 9:35 a.m., and the Board of the Texas DMV is back in open session. There are no actions arising from the executive session that the Board must act upon in open session pursuant to Section 551.102 of the Texas Government Code.

Okay. So now, we're moving into Agenda Item No. 6, contested cases. Daniel Avitia and Robert Rice will now address Agenda Item No. 6, contested case.

Gentlemen, good morning.

MR. AVITIA: Chairman, members, Ms. Brewster, good morning. For the record, Daniel Avitia, director of the Motor Vehicle Division. With me this morning is Mr.

Rob Rice. Mr. Rice is an attorney with the Enforcement Division and provided the legal support at the State Office of Administrative Hearings on this matter.

Agenda Item 6, which can be found on page 5 of your Board books, is a contested case regarding the Texas Department of Motor Vehicles versus the Barnett Motor Company, Inc., dba Barnett Motors. Staff is asking the Board this morning to issue a final order which concurs with the Administrative Law Judge's proposal for decision to deny renewal and revoke Mr. Barnett Motors -- I'm sorry -- to revoke Barnett Motors Company's general distinguishing number, or GDN, license.

The ALJ in this case concluded that, based on the evidence presented and considering the applicable factors for licensure, this application should be denied. The ALJ found that the Board has the authority and legal grounds for denying the application due to the respondent's criminal history, which includes a conviction for a sexual crime committed while on a test drive with a female customer.

Specifically, the ALJ found the following factors do not weigh in favor of licensure for Mr. Barnett. The nature of Mr. Barnett's past criminal history and direct relationship to the duties and responsibilities of a license holder and the lack of

evidence presented by Mr. Barnett regarding his rehabilitative efforts.

The respondent, Mr. Barnett, did not file exceptions to the ALJ's proposal for decision contesting the Judge's findings of fact or conclusions of law. Staff believes the ALJ's analysis of the law and the evidence presented in this case is thorough and that the conclusions of law reached in this case are reasonable and filed exceptions only to correct the respondent's name.

The ALJ subsequently issued an exceptions letter correcting the respondent's name. Therefore, staff again asks that the Board issue an order adopting the Judge's corrected finding of fact and conclusions of law and the Judge's recommendation, which is to revoke Barnett Company's GDN license.

The owner, Mr. Barnett, did receive notice of this meeting this morning, and has opted not to be present for this matter or to address the Board. Members, this concludes my remarks. I'm happy to answer any questions you may have.

 $$\operatorname{MR.}$$ TREVIÑO: We'll now open up to questions from members of the Board.

MR. GRAHAM: Do we need a motion first or -- $\text{MR. TREVI\~NO:} \quad \text{No.} \quad \text{We can ask questions, I}$ believe, of --

1 MR. GRAHAM: Okay. MR. TREVIÑO: -- staff --2 MR. GRAHAM: Okay. 3 4 MR. TREVIÑO: -- and then after the motion, 5 then we can discuss the motion, I believe, of staff. MS. BREWSTER: Yes. 6 7 MR. TREVIÑO: Correct if I'm correct -- if I'm 8 incorrect. 9 MR. GRAHAM: Okay. Yeah. Just a couple of questions. First of all, I support the decision. It's an 10 unfortunate situation, and it's -- as a franchise dealer, 11 12 I believe it's critical that we uphold the reputation and 13 the requirements that are set for our dealers, and so I 14 think that's really important. 15 It's always unfortunate in situations like this 16 where there is an existing business, or you know, employees that are impacted, and so really, my question, 17 18 my only question is, does someone else in the family have 19 the ability to apply for the GDN to continue the 20 operation? I know it's not really relevant to this 21 22 decision. I just -- does that happen? I mean, for the 23 employees impacted, is that possible? 24 MR. AVITIA: It depends on the nature of the 25 crime and the specific situation. I don't want to make a

1	hypothetical statement
2	MR. GRAHAM: Sure.
3	MR. AVITIA: certainly. I believe in this
4	case Mr. Barnett simply will not be in business any
5	further. He did have options and opted not to choose
6	those options.
7	MR. GRAHAM: Okay. All right. Thank you.
8	MR. TREVIÑO: Great question, member Graham.
9	So unless there's any further discussion, I would like to
10	entertain a motion.
11	MR. PREWITT: Mr. Chairman, I'd move that the
12	Board enter a final order adopting findings of facts and
13	conclusions of law as stated in the proposal for a
14	decision, and ordering the penalties and sanctions
15	recommended by the Administrative Law Judge.
16	MR. TREVIÑO: Great. We have a motion from
17	member Prewitt. Do we have a second?
18	MR. PAINTER: Second.
19	MR. TREVIÑO: All in favor?
20	(A chorus of ayes.)
21	MR. TREVIÑO: Okay. So let the record show
22	FEMALE VOICE: Was that if everybody could
23	raise their hand when they say aye?
24	(A show of hands: Members Bacarisse, Gillman,
25	Graham, Painter, Prewitt, Scott, Treviño, Washburn.)

1 FEMALE VOICE: Thank you. 2 MR. TREVIÑO: Okay. So okay. And so that -- I believe that's a unanimous decision. Is that correct? 3 4 MALE VOICE: Yes. MR. TREVIÑO: Okay. The vote is unanimous. 5 6 Thank you very much. Barbara Jordan and Heather Pierce 7 will now address Agenda Item No. 7, another contested 8 case. 9 MS. BEAVER: Mr. Chairman, actually before they 10 start, this is Tracey Beaver, general counsel. 11 wanted to let the Board that Ms. Jordan and Ms. Pierce are 12 going to start, and then Mr. Waggoner will give his 13 presentation. 14 They've been given ten minutes to present their information, and they're going to make sure their comments 15 16 don't go into information outside of the record. 17 question from the Board is asked, the speaker will tell 18 you whether or not it's in the record, since you wouldn't 19 be able to use any information outside of the record 20 anyway. MR. TREVIÑO: Okay. So do we have a public 21 22 comment from Mr. Waggoner. Is that correct? Is that --23 MR. WAGGONER: Yes. 24 MR. TREVIÑO: Great. Okay. So we start with 25 public comment. Is that -- a comment from Mr. Waggoner?

1	What is the
2	MS. BEAVER: Actually, we start with the
3	Department. So
4	MR. TREVIÑO: Okay. Great.
5	MS. BEAVER: Ms. Jordan, do you need to use
6	my
7	MR. TREVIÑO: Ms. Jordan?
8	MS. JORDAN: Hello.
9	MR. TREVIÑO: How are you?
10	MS. JORDAN: Just fine.
11	MR. TREVIÑO: Good morning. Okay.
12	MS. JORDAN: Okay. So the action item before
13	you is consideration and approval of a final order in
14	contested case styled Department of Motor Vehicles versus
15	Dorsha Motors of Texas. So the hearing was held on July
16	23, 2018. The PFD was issued in September, and the ALJ
17	found six of the 12 violations pled.
18	This case was initially noticed for a Board
19	meeting earlier in the year, but was continued at the
20	request of the respondent, and so he did receive proper
21	notice of the hearing today and obviously is here to
22	respond to the allegations.
23	So the we did recommend some changes to the
24	PFD. If you look in your Board book starting on page 30,

you can see the violations that were substantiated are

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related to attaching a buyer's temporary tag to a motor vehicle. It did not have a valid report of inspection.

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Offering for sale a motor vehicle that did not display the FTC's Buyers Guide. Failing to remove and properly dispose of Texas license plates or registration insignia. And failing to have the dealer or a bona fide employee present at the dealer's location during business hours.

So anyway, I can walk through the changes in the final order or to the PFD in the final order. They are actually procedural in nature. They don't necessarily relate to the findings, other than they relate to the authority under which the Board can issue sanctions or penalties against the respondents.

So for example, in the -- in conclusion of law No. 4, it was originally written by the ALJ that the staff has the burden to prove by a preponderance of the evidence that respondent committed the alleged violations, that the sanctions it recommended were appropriate.

However, the authority cited by the ALJ does not require the staff to prove that the sanctions that it recommended were appropriate. It only refers to the burden of proof the staff has, which is why we recommend a change to that conclusion of law.

The rest of the conclusions of law relate to

the fact that the Board has two statutes under which it can recommend sanctions. The statute in the Transportation Code has a ceiling of \$1,000 per violations, and the statute in the Occupations Code has a ceiling of \$10,000 per violation.

The ALJ only cited to the Transportation Code in the PFD, and so the conclusions of law were amended to include both citations. This is important because, even though we're not recommending a penalty that goes above the Transportation Code, we don't want to set a precedent for that proposition.

The Board has authority under both codes, and both codes should be cited whenever an ALJ is discussing our sanctioning authority. And then finally, we did recommend a higher penalty than the ALJ. The ALJ recommended a civil penalty totaling \$1,200 based on four violations.

However, the ALJ found six violations and based on evidence in the record, the amount proposed doesn't meet the -- would you say -- the guidelines or the policy and practice of the Enforcement Division. And so the penalty recommended by the Enforcement Division is \$6,000, or \$1,000 per violation, which is lower than recommended by the affidavit entered in the record, based on the fact that not all of the violations were substantiated by the

1 ALJ. However, it is in line with the factors that 2 the Enforcement Division considers when assessing or 3 4 charging a civil penalty against a respondent. And I will 5 yield the rest of my time for rebuttal, and I can answer 6 any questions that you might have about the changes to the 7 PFD. MR. TREVIÑO: Great. Any questions from the 8 9 members at this point? 10 (No response.) MR. TREVIÑO: So next, I quess we'll hear from 11 12 Mr. Waggoner? Mr. Waggoner, good morning. Welcome. 13 MR. WAGGONER: Yes. How are you doing today? 14 MR. TREVIÑO: Great. Thank you. Thank you for 15 being here today. 16 MR. WAGGONER: Yeah. 17 MR. TREVIÑO: And Mr. Waggoner, before you 18 start, and just be aware there is a timer and I believe 19 we're assessing 10 minutes. Correct? Right. 20 MR. WAGGONER: Okay. MR. TREVIÑO: Thank you very much. 21

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13 violations. He went through and found six, and if you

MR. WAGGONER: I actually came down today to

It was supposed to be

I went to -- we had an ALJ go

22

23

24

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defend myself somewhat.

over everything before.

look at the violations, what they are, the ALJ stated that, you know, he didn't see that I pose a threat to the public.

I see that, you know, they're asking for my license to be revoked, and you know, these fines to be, you know, astronomical, and to me, it doesn't make any sense. Like I said, the ALJ recommended \$1,200 based off of six violations that was in the report, and 13 of them wasn't -- you know, he didn't fine me on 13.

The violations that I received were, I would say, from like 2015 up until present, but I got all of them at once. Like, I didn't know I was getting any of these violations. In order to correct them, if I would have knew -- you know, this was one of my violations, I could have corrected it, you know, going forward, but I got a packet about this thick with violations.

So I'm trying to go through, trying to figure out what's going on, but you know, I feel like the Administrative Law Judge was fair in his judgment and I feel like he used a lot of common sense. He looked at what the violations were, you know, what I was doing and what I wasn't doing, and he made his ruling.

I was kind of confused when I had to come back here, this again. It just didn't make any sense to me. So that's it.

1	MR. TREVIÑO: Great. Are you done with your
2	MR. WAGGONER: Yes. I'm done.
3	MR. TREVIÑO: comments?
4	MR. WAGGONER: Yes.
5	MR. TREVIÑO: Great. Well, thank you very
6	much, Mr. Waggoner. Is there a discussion now? Does any
7	of the members of the Board have any questions for Mr.
8	Waggoner?
9	(No response.)
10	MR. TREVIÑO: So with that
11	MR. BACARISSE: I just have a since I'm new,
12	I have a
13	MR. TREVIÑO: Sure, Charles.
14	MR. BACARISSE: sorry.
15	MR. TREVIÑO: Yes, sir.
16	MR. BACARISSE: I have
17	MR. TREVIÑO: Member Bacarisse, question. I
18	know it's kind of hard sometimes, but
19	MR. BACARISSE: I have a general question,
20	since I'm new to the Board. When a business is notified
21	that there are issues and as he was mentioning, some of
22	them go back several years, but then he was notified of
23	them all at once, technically, how does that work, with
24	I don't know who I'm addressing this to, necessarily,
25	perhaps our counsel staff.

You know, how do we go about deciding when -what's the timing of when people are noticed when they've
had violations, multiple, single, you know, just help me
understand how that works, how the process works.

MS. JORDAN: You want to hear about the enforcement process?

MR. BACARISSE: Sure.

MS. JORDAN: Okay. We're a complaint-based division. So we receive complaints through our web portal or through one of our partners. We open an investigation, and then we have an investigator who collects the evidence and will write up potential findings.

It's referred to an attorney. And the first step in the enforcement process is a notice of Department decision that lays out for the first time, from the respondent's perspective, the violations, and so it should be a plain-language description of the conduct that constituted a violation and then a reference to the portion of our statutes and rules that were violated, and then the respondent has 26 days to request a hearing, as is noted in this case.

After that, the respondents and the Department can engage in negotiations to try to settle the matter, but if we're not able to reach a agreement, the case is docketed at the State Office of Administrative Hearings.

1	MR. BACARISSE: It goes to SOAH. Right.
2	MS. JORDAN: Right.
3	MR. BACARISSE: Just curious to know as well,
4	is there a statute of limitations on when a member of the
5	public can make a claim? I mean, do they have to make a
6	claim in a certain amount of years or time, or could it be
7	from something happened to me five years ago at a dealer
8	and I'm just now making a complaint?
9	I mean, how does that work?
10	MS. JORDAN: I'm not aware of a statute of
11	limitations. However, there is a fixed amount of time
12	that a dealer is required to keep records
13	MR. BACARISSE: Okay.
14	MS. JORDAN: which is a practical
15	limitation
16	MR. BACARISSE: Sure.
17	MS. JORDAN: on when we could investigate a
18	complaint.
19	MR. BACARISSE: And what is that period
20	typically?
21	MS. JORDAN: Like, I want to say four years-
22	ish.
23	MR. BACARISSE: Okay. Right. Thank you.
24	That's for my education.
25	MR. TREVIÑO: Thank you very much, Mr.

1 Bacarisse. Mr. Graham, one more question though. I've 2 got another. Ms. Washburn, could you explain to Mr. 3 Waggoner why he's back here reviewing this case? So he 4 says he wasn't sure why he's here. 5 Could you explain to him the rules governing 6 our responsibility to review this case? 7 MS. JORDAN: Yes. Mr. Waggoner spoke with Ms. 8 Pierce and myself --9 MR. TREVIÑO: Great. MS. JORDAN: -- and I understand his 10 frustration --11 MR. TREVIÑO: Sure. 12 13 MS. JORDAN: -- because when you go in front of 14 a judge, you think maybe you're going to get all of the issues settled at the hearing, but administrative 15 16 procedure is a little different, and we do have the second 17 part of the case, which is the assessment of any penalties 18 or sanctions, which is, by law, the purview of the Board. So yeah. 19 So I understand the frustration on 20 the part of a respondent to have to come to a second hearing, but that's administrative procedure, and we've 21 22 done our best to educate the respondent on that. 23 MR. TREVIÑO: Great. I just wanted to make 24 sure that the record is clear, and Mr. Washburn, we

really -- it's by statute and by law that we have to do

25

this. It's not something that we enjoy doing by any stretch of the imagination.

I wanted to make sure that you're aware of that. So okay. All right. Do we have any other questions or --

MR. GRAHAM: I do.

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MR. TREVIÑO: Go ahead, member Graham.

MR. GRAHAM: So following up on a previous question, from the time that you -- the Department received the complaint, were all of the complaints -- well, actually, I think I know that answer. There was a complaint or two filed with the Agency.

It began an investigation, and then in the course of the investigation the 12 or 13, or however many complaints there were, were found during the -- how long did that investigation take? How many -- how long was that?

MS. JORDAN: So that's certainly a complicated question in that there's several issues there. There's, first of all, that each -- that the allegations in this particular case came from more than one investigation. So the time line is extended because several investigations were collecting, and then one notice went out talking about the violations found in multiple investigations.

But essentially, if -- the other complicating

factor is that, at the time this case was investigated, the Enforcement Division had a backlog of investigations to be completed, and so the time line of investigations were -- was elongated because of the -- of -- each investigator had more cases than they could timely complete.

But my understanding is -- yeah. We don't actually have the information here. We can find it for you. When the complaints were received. But in this particular case, the notice was sent in -- well, it was amended, but the notice was initially sent in October 2017.

The case went to hearing in the summer of 2018.

MR. GRAHAM: Okay. So the investigative part was probably six months or a few months?

MS. JORDAN: Some of the violations go back to 2015, which tells me that there was a period -- most of these investigations -- or most of these allegations were -- had dates of violation in 2017, but there was one older case.

That went back to 2015. But the majority of the allegations cited in the notice of Department decision happened in the spring and summer of 2017. And so spring and summer of 2017 are the main violation dates. There obviously was an older investigation that had an older

1 date of violation. The notice was sent out in the fall of 2017, 2 3 and then the hearing proceeded a year later in 2018. 4 MR. GRAHAM: Okay. Is it unusual in an 5 enforcement case to have, you know, half of the --6 whatever you officially call a violation turned over or 7 reversed? MS. JORDAN: It really depends on the ALJ, how 8 9 the evidence is presented, how they perceive the witnesses, how they perceive the evidence, but in my 10 11 experience trying cases, it is not unusual for the ALJ to only find some of the violations that were alleged. 12 13 MR. GRAHAM: Because that's a big swing, from 14 loss of your business and \$25,000 to 1,200, is like this, 15 and so I'm just trying to get my head around how we 16 started here and got there, and so anyway, that's a big 17 deal. 18 Yeah. Okay. Thank you. MR. TREVIÑO: All right. Does any of the 19 20 members have any further questions or comments? MR. SCOTT: Yes. So the ALJ's recommendation, 21 22 bottom line, is that what? 23 MS. JORDAN: \$1,200. 24 MR. SCOTT: Total?

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MS. JORDAN: Yes.

25

MR. SCOTT: And forfeiture --

MS. JORDAN: We did not change any of the ALJ's recommendations when it came to which violations to cite.

MR. SCOTT: Right.

MS. JORDAN: The only portion of the -- other than the changes that we recommended from the standpoint of the authority that enables us to assess penalties and sanctions, the only change we made was to raise the penalty from \$1,200 to \$6,000, and that is -- so the same six violations found by the ALJ.

It's the same findings of fact and conclusions of law as found by the ALJ. It's just the -- as a matter of law, the ALJ is merely making a recommendation to the Board, and the ALJ does not have the -- or chose not to consider the evidence before him that talked about what the appropriate sanction would be from the standpoint of other cases and other investigations where similar violations were found, and so essentially, what we would argue is that \$6,000 is more in line with where we would expect to end up with a respondent with whom or for whom or against whom we charged those six violations.

And so that's what the difference is when it comes down to the substantive matter of the PFD and the changes that the staff was recommending.

MR. SCOTT: So there's a difference between the

fine -- there's - in neither case are there sanctions on the license?

MS. JORDAN: Well, we're not recommending revocation. I know that was part of the initial case, where there were 12 alleged violations and the initial sanction and penalty. Right now, based on the findings of fact and conclusions of law found by the ALJ and the six violations that we're discussing, we're talking about what is the appropriate penalty for those six violations, and it's — there is — I just want to make sure that we all understand that it's not about whether respondent is a threat to the public.

The sanctions are about what is the appropriate fine for failing to -- let's see here. Let's go through the allegations today. We have displaying buyers' temporary tags on vehicles when they did not have a valid inspection, failing to display an FTC Buyer's Guide on a vehicle, failing to remove a registration sticker plate from a vehicle when it was offered for sale, and then failing to have an owner or a bona fide employee present at the dealership during its posted business hours.

MR. SCOTT: Okay. So they extended the sanctions, as -- there's no action --

MS. JORDAN: Penalty.

MR. SCOTT: -- there's no --

1	MS. JORDAN: Yeah.
2	MR. SCOTT: action on the license or
3	MS. JORDAN: Right. So a sanction would be
4	revocation
5	MR. SCOTT: Okay.
6	MS. JORDAN: or denial of an applicant.
7	MR. SCOTT: Right.
8	MS. JORDAN: A penalty is an assessment of
9	essentially a fine.
10	MR. SCOTT: Okay. Thank you.
11	MS. JORDAN: Yes, sir.
12	MR. TREVIÑO: And there's no suggestion that
13	Mr. Waggoner is a danger to the public. Right?
14	MS. JORDAN: Definitely not one of the findings
15	in the PFD.
16	MR. TREVIÑO: Very good. And the penalties fit
17	into the internal Department matrix. Is that what you're
18	suggesting? That there is precedent for these penalties
19	based on other cases that we have opined on?
20	MS. JORDAN: I would what I would say is
21	that the penalties recommended by staff do, in our
22	estimation, fit into the you know, where this case
23	would fall on the spectrum, whereas the \$1,200 recommended
24	by the ALJ is not something that we would find for a case
25	like this without some accompanying mitigating factors,

1 and the Judge didn't find any mitigating factors in this 2 case. MR. TREVIÑO: I see. Okay. Is there any 3 4 further discussion, any further questions? 5 (No response.) 6 MR. TREVIÑO: With that, I would entertain a 7 motion from members of the Board. MR. GRAHAM: I'll make a run at it. 8 9 MR. TREVIÑO: All right. Give it a shot, and if you need a moment to talk with counsel --10 11 MR. GRAHAM: I think I've got it. MR. TREVIÑO: You've got it? 12 13 MR. GRAHAM: Yeah. I mean, I recognize and 14 certainly understand that -- you know, the importance of 15 making sure what is expressed, what my motion is must be 16 done so clearly so as not to set future precedent. I 17 understand that in this case what the ALJ has recommended 18 most likely does not line up with what we as a department 19 or an agency apply for violations. 20 I -- and so my intent of this motion is not to disregard those existing penalties. Rather, it is to 21 22 recognize that this was a rather unique case in which there were -- half of the violations were deemed to 23 24 actually not apply.

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I am sure -- I am certain that this gentleman,

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1 Mr. Waggoner, understands the importance of following 2 every detail now. So with that and with that background, 3 I'll make a motion to adopt the findings of fact and 4 conclusions of law stated in the proposal for decision and 5 order the penalties recommended by the Administrative Law 6 Judge, with the intent to not disregard this Agency's 7 existing penalties. MR. TREVIÑO: Great. And would -- so okay. 8 9 Good. 10 MR. PREWITT: So do you need a second? Do we need a second for this? MR. TREVIÑO: 11 MR. PREWITT: 12 Yes. 13 MR. TREVIÑO: Do we need a second? 14 MR. PREWITT: I'll second that. 15 MR. TREVIÑO: Got a second. Okay. 16 discussion? Member Scott, did you have a comment or 17 question or --MR. SCOTT: I would like to make a different 18 motion. 19 20 MS. BEAVER: At this time you can ask if the person who did the second would like to withdraw or you 21 22 can amend the original motion. 23 MR. TREVIÑO: Okay. Amend the motion. 24 we -- would the member like to amend it, and I guess we 25 need a second for that or something, or he just says he's

1	okay with amending it?
2	MS. BEAVER: You can withdraw the second and
3	then propose a new motion, an amended motion, if you'd
4	like.
5	MR. TREVIÑO: Member Prewitt?
6	MR. PREWITT: I'd like to recess for a moment.
7	MR. TREVIÑO: For?
8	MR. PREWITT: For some discussion about
9	MR. TREVIÑO: Well, member Scott can discuss
10	anybody can discuss individually with legal counsel
11	MR. PREWITT: Okay.
12	MR. TREVIÑO: but we cannot adjourn and
13	discuss as a Board. Everything has to be discussed here.
14	MR. PREWITT: I will withdraw the motion.
15	MR. TREVIÑO: We have a motion to withdraw
16	or member Prewitt withdraws his motion. Is that do we
17	need a second for that?
18	MS. WASHBURN: Second.
19	MR. TREVIÑO: We have a second, someone?
20	MS. WASHBURN: Second.
21	MR. TREVIÑO: We've got a second. Okay. So we
22	vote on that? Is that correct on that, that piece, the
23	withdrawal or
24	MS. BEAVER: No. Then you just go ahead
25	andthere's a motion

1	MR. TREVIÑO: We've got a
2	MS. BEAVER: and there was a second.
3	MR. TREVIÑO: second.
4	MS. BEAVER: The second was withdrawn.
5	MR. TREVIÑO: Right.
6	MS. BEAVER: and so then somebody could do
7	an amended
8	FEMALE VOICE: then the motion dies.
9	MS. BEAVER: the motion dies.
10	MR. GRAHAM: Yeah. The motion dies.
11	MS. BEAVER: There's no second.
12	MR. TREVIÑO: Okay. The motion dies.
13	MS. BEAVER: And you can do a new motion.
14	MR. TREVIÑO: Okay. We the motion dies.
15	MR. GRAHAM: Motion is dead.
16	MR. TREVIÑO: The motion is dead. Okay. We're
17	starting with a clean slate here. And now, member Scott,
18	I think you have a different motion. Is that correct?
19	MR. SCOTT: I move that the Board enter staff's
20	proposed final order which modifies the PFD by amending
21	conclusion of law 4 because the ALJ did not properly
22	interpret the Department's rules, amending conclusions of
23	law 11, 16, and 18 because the ALJ misapplied the law, and
24	deleting conclusions of law 19 and 23 because the ALJ
25	misapplied the law.

The Board is the decision-maker concerning 1 penalties and the ALJ failed to cite the Board's 2 3 authority. The ALJ limited our ability to assess 4 appropriate penalties. The penalties in the PFD are too 5 low to be effective. The ALJ recommended a penalty 6 totaling \$1,200 for four violations. 7 However, the ALJ did not assess any penalties for two violations. The penalties of \$1,000 per violation 8 9 are appropriate for -- to deter future violations. MR. TREVIÑO: Okay. So we have a motion, 10 11 member Scott. Okay. And so we need a second for that? MALE VOICE: Uh-huh. 12 13 MR. TREVIÑO: Do we have a second? 14 MR. PAINTER: Second. 15 MR. TREVIÑO: We've got a second. Discussion? 16 MR. BACARISSE: Just a question again from the 17 newbie. Member Scott's motion -- I'm asking counsel --18 really takes into consideration the area of law that we 19 have operated under as a Board that the ALJ ignored in 20 their finding. Is that correct? I mean, they were making a 21 22 finding under one section of law and ignoring another that 23 this Board has purview under, and we don't want to lose 24 that purview. Is that -- am I reading this correctly?

MS. BEAVER: Tracey Beaver, general counsel.

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1 Yes. The staff's proposed final order did recommend correcting the ALJ's conclusions of law because they 2 3 misapplied the law in that they didn't include a section 4 that would permit the Board to have additional penalty 5 authority. 6 MR. BACARISSE: Right. Thank you. 7 MR. TREVIÑO: Great. And so the motion from member Scott is to make certain that we do not give up any 8 9 of that authority to set the fines as we see fit based on precedent, but it's to assess the full amount of the fines 10 based on the staff's recommendation. Is that correct? 11 MR. SCOTT: Yes. 12 13 MR. TREVIÑO: Which essentially is a \$6,000 14 fine. 15 MR. SCOTT: Yes. That's correct. That's my 16 motion. 17 MR. TREVIÑO: Okay. And we have a second from 18 member Painter. 19 MR. PAINTER: Yes, sir. 20 MR. TREVIÑO: Any further discussion on this? 21 (No response.) 22 MR. TREVIÑO: Okay. We have a motion and a 23 second, so all in favor -- we have a motion from the 24 Board, second from a Board member. Any further 25 discussion?

1	(No response.)
2	MR. TREVIÑO: Hearing none, I call for a vote.
3	All those in favor please signify by raising your hand.
4	All those opposed, same sign.
5	(A show of hands: Members Bacarisse, Graham,
6	Painter, Prewitt, Scott, Washburn.)
7	MR. TREVIÑO: So in favor, we have one, two,
8	three, four members, five members? No. One, two, three,
9	four members, five members? We have five members.
10	MS. BREWSTER: It's six.
11	MR. TREVIÑO: Six members?
12	MS. BREWSTER: Yes.
13	MR. TREVIÑO: And opposed?
14	(A show of hands: Members Gillman and
15	Treviño.)
16	MR. TREVIÑO: Two members. Okay. So the
17	motion passes six-two, and so that's it. That's the
18	decision of the Board. Okay. Mr. Waggoner, thank you
19	very much. Thank you, Counsel and staff.
20	MALE VOICE: That's very unusual.
21	MR. TREVIÑO: Okay. All right. We will now
22	move to Agenda Item 8, finance and audit. I will turn it
23	over to Sandra Menjivar-Suddeath, Linda Flores, and Renita
24	Bankhead.

MS. MENJIVAR-SUDDEATH: Good morning, Board

25

members. For the record, Sandra Menjivar-Suddeath,

Internal Audit director, and I'm presenting Item 8-A,
which begins on page 87 of your Board book, and it's the
Internal Audit Division status update.

This is a briefing item only, so there's -we're only providing information. The Board does not need
to take any action. For some background information, the
Internal Audit Division status update is provided at each
Board meeting, and gives information on the activities of
the Internal Audit Division.

The status always includes an update on the annual internal -- on the progress towards the Internal Audit Plan, which is the Agency Division's work plan for the year. It may include information on external coordination efforts, such as external audits that the Division is facilitating or coordinating, as well as any divisional updates.

The May update includes the annual audit plan status. The external coordination efforts and divisional updates, which are all found on page 89 of your Board book, as well as in the presentation, if you want to follow along.

From a summary perspective, the Division is currently working on eight internal engagements. Two engagements are in the reporting phase, which means we've

done all the testing. Right now, we're just working with the divisions on writing the results and providing the results to management for responses.

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Three engagements are in field work, which means we're actually doing the testing and actually trying to answer the audit objective. Three engagements are in planning, which means we're trying to get an understanding of the process information so we can answer the objective of the engagement.

In addition, we have three external coordination efforts that we have actually been working on over the past few months, and we have three divisional updates on things that the staff are participating on. So for the reporting engagements that are in the reporting phase, the first one is the Enterprise Project Management Advisory Service.

So an advisory service is a little bit different than an audit. The nature and the scope of the advisory service is actually decided upon before we get into the project with the requesting division. So in this case, the Information Technology Services Division requested that we look at our governance project process, and the governance project process is used for large enterprise projects.

For example, when we are -- when we re-factored

the Registration and Titling System, also known as RTS, this governance process was used to manage and facilitate the project and achieve outcomes. So the goal of the objective was evaluate the project management governance process.

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In addition, Internal Technology Services requested that we evaluate the roles and responsibility in that governance process, as well as identify potential governance models that could be used to supplement the one we're doing now.

We are in the reporting phase. We actually received comments back from the division last night, and so we will be sending it off to Ms. Brewster for her review before we release it to the Board, and then the Board will probably receive it mid-May for review.

In addition, we are working on the information security risk management audit. This audit is evaluating -- excuse me -- the objective of the audit was to determine whether the Department had sufficient processes in place to monitor and identify information security threats.

We have been working with the divisions on getting responses for any issues that we identified in the audit, and we -- and it has been sent to Ms. Brewster and Ms. Mellott for review. This is a confidential audit

1 which means that this audit will not be presented in the 2 public meeting due to its nature. 3 We also anticipate that being sent to the Board 4 in the next couple of weeks. 5 MR. TREVIÑO: Great. Ms. Menjivar-Suddeath, do you have access to internal audits from other State 6 7 agencies, in terms of sort of a horizontal look at information technology similar to what you're doing in 8 9 other agencies? 10 MS. MENJIVAR-SUDDEATH: No, because most of the information technology audits are all confidential. 11 MR. TREVIÑO: Uh-huh. 12 13 MS. MENJIVAR-SUDDEATH: If -- we can look at 14 their audit plans and obtain information on what they're doing, but because of the nature, usually those aren't 15 16 released publicly. 17 MR. TREVIÑO: Right. MS. MENJIVAR-SUDDEATH: We can look at and see 18 19 what's on their plan, and so we do do that when we look 20 at -- when we're planning for audit year, we look at what other agencies are doing related to information security 21

MR. TREVIÑO: Great. Thank you.

at the same things as well.

or information technology, what they have on their plan,

so that way, we can evaluate if we're sufficiently looking

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MS. MENJIVAR-SUDDEATH: Uh-huh. For the field work engagements, we are looking at our procurement and contract management. This audit is to evaluate those processes. We anticipate the report will be released in August.

We're also doing an accounts receivable and advisory service. This was requested, actually, from the Finance and Administrative Services Division, as well as Ms. Brewster, to evaluate our accounts receivable function of the Department.

We bill for certain things in the Department, and so we want to make sure that we have sufficient processes to ensure that that's an appropriate process and we have controls in place for that. We also anticipate that being released by August 2019.

And finally, we are doing a fiscal year 2019 internal audit follow-up. We're required by our standards to follow up on the implementation status of all audit recommendations. At the end of the year, we provide a status on the external and internal recommendations, but throughout the year, we're continuously monitoring the internal audit recommendations.

For the second quarter, which was December 1, 2018, through February 28, 2019, we reviewed 20 internal audit recommendations, and the Department had implemented

80 percent of them. So for those who are not familiar with implementation rates, that's actually significantly high.

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Most agencies usually are about 60, 50 percent. So the fact that the Agency is about 80 percent and pretty much tracks towards that, is a good thing. It shows a good ability to address concerns that are identified. This chart gives you the information related to where the audit recommendations came from.

The 20 audit recommendations came from 11 audit reports. They're categorized between the ones that were closed, the ones that were started, and then the different priority levels, and that information is also in your Board book on page 91.

From this chart, the most important thing to note is that 16 were closed, four were open. Those four that stayed open, we've been working with management to address, and we do anticipate that they'll be closing in the next few months.

In addition, you can tell we issued two audits in the past few months, employee classification and Lemon Law investigation, and they've already -- the divisions have already started working on addressing most of those issues, and they've already closed many of them.

And then on the planning phase, we --

MR. TREVIÑO: So coming back to that, you would 1 2 characterize staff as being responsive to Internal Audit's 3 recommendations? 4 MS. MENJIVAR-SUDDEATH: MR. TREVIÑO: Great. Good. And those charts 5 6 are also excellent. Great work, great work. 7 MS. MENJIVAR-SUDDEATH: On the planning phase, we've kicked off two -- well, three engagements. 8 9 first is the Compliance and Investigations Division. 10 in the past legislative sessions, we requested an 11 exceptional item for Compliance and Investigations to set up that unit to deal with fraud. 12 13 So this is -- this audit is now evaluating 14 whether we actually achieved our desired outcomes with that. We literally just kicked it off yesterday, so we do 15 16 anticipate, though, having that released by August 2019. 17 And then we have a payment card industry compliance audit. 18 So we accept credit cards for some of our items 19 that we -- like permits, things to that regard. Because 20 of that, we are required to follow PCI, the Payment Card Industry Standards. So this division evaluates our 21 22 compliance with that. 23 We take aspects of the PCI compliance 24 requirements -- there's 12 in total -- and evaluate one

each year. For this year, we're evaluating their --

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whether their -- whether we have systems in place to ensure that we're protected against malware as well as we're keeping up with our anti-virus protection.

And then finally, we are preparing for next year with our internal audit plan. At this point, we're only gathering information on potential risk. The next step will be the evaluation of that risk. We will come back to this Board in August and request approval on the high-risk areas we see, and that will be the work plan for next year.

And then on the external coordination side, the State Auditor's Office in February completed an audit on contract management. They reviewed two specific contracts, and they found overall compliance with the contracts.

However, they did issue nine recommendations related to revenue collection, subcontracting requirements, third-party agreements, and required reporting that we have to provide to the Legislative Budget Board.

The divisions impacted by this audit were the Finance and Administrative Division, Office of General Counsel, and Vehicle Titles and Registration. All three divisions are working on addressing those recommendations, and we anticipate full implementation by November 30,

2019.

The Texas Comptroller of Public Accounts has begun an audit on us as well, on reviewing our promotional items. That is a specific type of code that we have in our system, things that we buy, DMV cups, things to that regard.

They're evaluating our compliance with statutory requirements as well as our processes for ensuring that those things were properly paid. This is a desk audit, which means they -- we are just providing them information and they will get back to us whenever they see fit on the results of the audit.

And finally, the fiscal year 2019 quarter two coordination investigation letter. So we send a letter to the State Auditor's Office every quarter on any efforts that we're doing on internal fraud, waste and abuse, as well as providing a response on any hotline complaints that we receive from them.

In February, we submitted the letter to the State Auditor's Office. We provided an update on 14 complaints, as well as nine internal fraud, waste and abuse allegations. And finally, the divisional update --

MS. WASHBURN: I have a quick question. Sorry about that. On the last one. So the external audits -- so promotional items --

1	MS. MENJIVAR-SUDDEATH: Uh-huh.
2	MS. WASHBURN: why pick that? I mean, is
3	there something that caused that?
4	MS. MENJIVAR-SUDDEATH: No.
5	MS. WASHBURN: Okay.
6	MS. MENJIVAR-SUDDEATH: We haven't done
7	anything that would cause it at this point. It's each
8	agency has their own risk appetite. They choose
9	MS. WASHBURN: Yeah.
10	MS. MENJIVAR-SUDDEATH: what they think is
11	concerning.
12	MS. WASHBURN: Uh-huh.
13	MS. MENJIVAR-SUDDEATH: The I believe the
14	notice of intent said that they had done some data
15	analysis, and they found that our number for promotional
16	items was a little was potentially high
17	MS. WASHBURN: Okay.
18	MS. MENJIVAR-SUDDEATH: and so they wanted
19	to come in and evaluate it, but unfortunately, with any
20	external audits, we don't receive notification of that
21	audit or what they consider high risk until
22	MS. WASHBURN: Right.
23	MS. MENJIVAR-SUDDEATH: we receive the
24	entrance conference notice.
25	MS. WASHBURN: Okay.

1 MR. TREVIÑO: But all agencies were reviewed on 2 this issue, weren't they? It wasn't specific to us, was 3 it? 4 MS. MENJIVAR-SUDDEATH: Yeah. No. Most 5 agencies are reviewed on a regular basis by the 6 Comptroller on these items. 7 MS. WASHBURN: Okay. MR. TREVIÑO: Thank you. 8 9 MS. MENJIVAR-SUDDEATH: Uh-huh. And finally, 10 Division update. So our Division participates in 11 organizations that actually we have to be part of per our standards. The first one is the Internal Audit Leadership 12 13 Development Program. 14 So Derrick Miller, who is sitting over there -he's one of our senior auditors -- was accepted into the 15 16 Internal Audit Leadership Development Program, which 17 basically prepares him to -- it's for the next generation of internal auditors. 18 19 It gives them leadership abilities, prepares 20 them for potentially being a manager or a director in another State agency. It's groomed just for State 21 22 agencies, and last week, he got the pleasure of pretending 23 to present in front of a board of other internal audit 24 directors. So --

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MR. TREVIÑO: That's great. I think that

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1 deserves a round of applause. Derrick, well done. 2 (Applause.) MR. TREVIÑO: Moving the ball forward. 3 4 MS. MENJIVAR-SUDDEATH: Yeah. And then Jacob 5 Geray is one of our internal auditors. He was actually 6 asked to participate with the Government Accountability 7 They actually set one of our standards. reviewing their website from end user perspective to 8 9 ensure it's meeting the needs of all end users, including auditors. 10 11 And then finally, I was nominated and told to serve on the Institute of Internal Auditors, Austin 12 13 chapter. So the Institute of Internal Auditors is our 14 other board that sets our standards, and we have a local 15 chapter, and we participate in that, and I was requested 16 to be a secretary for them. 17 So I will be doing that for the next year. 18 MR. TREVIÑO: Great job, great job. 19 (Applause.) 20 MS. MENJIVAR-SUDDEATH: And finally, the most exciting thing about my update is that May is Internal 21 22 Audit Month. So --23 MR. TREVIÑO: Of course it is. Why, of course 24 it is. 2.5 MS. MENJIVAR-SUDDEATH: -- hug your auditor.

1	Tell them how great they are. But we will be doing some
2	activities in the Department to celebrate Internal Audit
3	Month, including having, you know, open house next week,
4	where we invite staff to come in and meet with us and talk
5	to us, and just get to know us.
6	MR. TREVIÑO: So just remember, that if there's
7	any parties associated with Internal Auditor Month, you
8	still have to be here on time the next day. I just want
9	to stress
10	MR. GRAHAM: Wait a minute, wait a minute.
11	There's no one knows about Internal Audit Month.
12	MS. MENJIVAR-SUDDEATH: Well, we actually got a
13	proclamation from the Governor. So someone knew.
14	MR. GRAHAM: Somebody.
15	MS. MENJIVAR-SUDDEATH: Somebody knew
16	something.
17	MR. TREVIÑO: Proclamation
18	MR. GRAHAM: That was his joke, not mine.
19	MR. TREVIÑO: And there we go, there we go.
20	MS. MENJIVAR-SUDDEATH: But don't worry. I've
21	been giving really bad auditor jokes for the last month.
22	MR. TREVIÑO: Okay.
23	MS. MENJIVAR-SUDDEATH: Ms. Brewster can attest
24	to that.
25	MR. TREVIÑO: So you can submit those in

1 writing in the public record later. The internal audit 2 Anyone interested, please say so. 3 MS. MENJIVAR-SUDDEATH: Yeah. And so that 4 concludes my update. Is there anything, any questions? 5 MR. TREVIÑO: Any other questions? 6 (No response.) 7 MR. TREVIÑO: It's a great report. So you feel 8 you have sufficient resources to maintain the safety and 9 soundness of this organization? MS. MENJIVAR-SUDDEATH: 10 Yes. MR. TREVIÑO: And management has been 11 12 responsive in your findings? 13 MS. MENJIVAR-SUDDEATH: Yes. And --14 MR. TREVIÑO: Great. 15 MS. MENJIVAR-SUDDEATH: -- just for the new 16 Board members, I will say that this is probably the best 17 partnership I've ever had with an executive team. 18 see us as a strategic partner, which is how it should be, 19 and so we work very collaboratively to make sure that the 20 Agency is achieving its objectives, and I wish other internal audit functions and other State agencies would 21 22 take this model. 23 MR. TREVIÑO: Duly noted and I think that's a 24 very progressive way to look at the Agency and thank you 25 very much for your service. It's not simply being

1 accounting. It's actually making the enterprise stronger. 2 So thank you very much. 3 MS. MENJIVAR-SUDDEATH: Thank you. 4 MR. GRAHAM: Mr. Chairman, I might just add 5 that I believe the Finance and Audit Committee will look 6 at August, maybe, for the next -- for a Board -- I mean, a 7 committee meeting. MR. TREVIÑO: Yeah. 8 9 MR. GRAHAM: Yeah. MR. TREVIÑO: And I would like to commend 10 member Graham for all his hard work in that committee as 11 12 well, doing that. So thank you very much. Okay. We will 13 move to Ms. Flores' report. Is that correct? Great 14 MS. FLORES: This is Item No. -- Agenda Item No. 8-B, and it begins on page 130 of your Board book. 15 16 For the record, my name is Linda Flores. I'm the chief 17 financial officer for the Agency. We do not have a 18 presentation, but I would ask you to consider and take action on this Board item. 19 20 We are requesting your approval to modify the 21 contract approval procedures document. This document, the 22 last time it was revised, was in November. 23 MR. TREVIÑO: Ms. Flores, can I -- sorry to 24 interrupt you, but do you know what page we're on in the

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Board --

1	MS. FLORES: Page 130
2	MR. TREVIÑO: 130. Thank you very much.
3	MS. FLORES: of your Board book.
4	MR. TREVIÑO: Sorry to interrupt you.
5	MR. GRAHAM: It's 131 on mine.
6	MR. TREVIÑO: Okay. So between 130 and 131.
7	MS. FLORES: Sorry.
8	MR. TREVIÑO: Thank you. Great.
9	MS. FLORES: The contract approval procedures
10	document lays out what will brought to the Board for
11	approval as well as other routine contracts that the
12	Agency, in collaboration with Ms. Brewster, will execute
13	throughout the year.
14	The last time this was modified was November
15	2016. You will see on within the 132 page of the Board
16	book a red line of the changes that we're proposing. They
17	are basically date and a signature block for the new
18	Chair, but the other item I would point you to is an
19	exclusion from Board consideration, and that has to do
20	with security services.
21	This Agency, for the last 10 years, has been
22	reliant on TXDOT for providing routine services. We are
23	slowly but surely taking over those functions and
24	establishing our own contracts, but because this will be a

routine kind of contract, we will be working with external

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1 parties such as the Comptroller's Office, the Texas Industries for the Blind and Handicapped, TIBH, to procure 2 3 some of those services. 4 We do anticipate that we'll -- it will be a 5 large dollar value, in excess of \$100,000, but it will be 6 a routine contract that we will process from year to year. 7 We are asking that that particular contract be excluded from Board consideration. 8 9 And that concludes my changes. I'm happy to 10 address any questions. MR. TREVIÑO: Great. Okay. Any discussion? 11 12 Anybody have any questions for Ms. Flores? 13 (No response.) 14 MR. TREVIÑO: Hearing none, I would entertain a motion. 15 16 MS. WASHBURN: I move to approve the contract 17 approval procedures as presented today and rescind the prior contract approval procedures dated November 3, 2016. 18 MR. TREVIÑO: Correct. 19 20 MR. BACARISSE: Second. MR. TREVIÑO: We have a motion from member 21 22 Washburn, a second from member Bacarisse. Any further discussion? 23 24 (No response.) 2.5 MR. TREVIÑO: Hearing none, I call for the

1	vote. All those in favor, please signify by raising your
2	hand.
3	(A show of hands: Members Bacarisse, Gillman,
4	Graham, Painter, Prewitt, Scott, Treviño, Washburn.)
5	MR. TREVIÑO: All those opposed, same sign.
6	(No response.)
7	MR. TREVIÑO: Unanimous? Okay. Let the record
8	that it's a unanimous decision, and Ms. Flores, you have
9	your approval.
10	MS. FLORES: Thank you.
11	MR. TREVIÑO: Okay. So do you would you
12	like to continue?
13	MS. FLORES: Would you like me to go on?
14	MR. TREVIÑO: Yes, please.
15	MS. FLORES: Sure. Item Agenda Item 8-C.
16	And with me, to my right, is Ms. Renita Bankhead. She is
17	the assistant chief financial officer, and she'll be
18	presenting the second quarterly report to the Board.
19	MS. BANKHEAD: Good morning, everyone.
20	MR. TREVIÑO: Good morning.
21	MS. BANKHEAD: I'm Renita Bankhead.
22	MALE VOICE: Good morning.
23	MS. BANKHEAD: Okay. I think you can hear me.
24	MR. TREVIÑO: Yeah.
25	MS. BANKHEAD: Okay. These materials start on

page 136 of your materials, this presentation. This is a briefing item. We are not requesting any Board action. So for the benefit of the new Board members, the State fiscal year begins on September 1, 2018, with the second quarter ending February 28, 2019.

The finance staff provides a year-to-date summary of revenue collections and expenditures at the end of each quarter. This summary is a little different than an annual financial report which includes your financial statement and balance sheets and income statements.

So this is a little different than that. It's kind of a snapshot of our position at the end of a quarter. Page 138 of your materials -- TxDMV revenue collections are deposited into three funds, State Highway Fund, General Revenue, and the TxDMV Fund.

The total revenue collections for all funds at the end of the second quarter was \$889.1 million, an increase of 3.9 over the same period last year. Vehicle registrations and oversize and overweight permitting fees, particularly in Fund 0006, constitutes the majority of the revenues collected.

Moving on to page 144 of your materials. The Department is supported by the -- by Texas DMV fund revenues, with the exception of the Automobile Burglary and Theft Prevention Authority, ABTPA, and that's

supported by fees deposited in the General Revenue.

The graph on the right of our visual here shows that our revenue collections through February more than cover our Department expenditures for the same period. The revenue collections shown on this graph, they do not include our beginning fund balance.

We started the year with a balance of \$85.7 million. If you include that beginning fund balance, plus the revenues we collected, less expenditures, we will end at February 28 with \$108 million fund balance. Any fund balances that we have at the end of the fiscal year, they remain in the TxDMV Fund, and they're used to fund future appropriations.

Moving on to page 146, this graph -- this visual, at the top, it shows the difference between 18 and 19. That's the top box to the left. Actual and -- FY '18 actuals and FY '19 actuals, a comparison. The bottom box shows FY '19 projections compared to FY '19 actuals for collections through February 28.

So we are -- overall, our collections are higher than our projections and where we were last year. We had a few little blips. Number one was the title revenue. Our actuals for '19 are higher than '18, but that's because we had an uptick in '18 because of the hurricane.

Our biggest performer is oversize and overweight permitting. It's over what we collected in '18, and it also exceeds our projections, and that's because of the strong performance in the oil and gas industry. Our miscellaneous revenues continue to exceed FY'18 collections and projections and this is due to the increase in the interest rates during that period plus those interest rates being applied to a higher fund balance.

The largest component of the DMV fund revenues are related to collections for the process and handling fees, and even though our collections are a little bit down from our actuals in '18, we are anticipating that we will meet our projections by the end of the fiscal year.

Let's move on to our budget highlights. That begins on page 50 -- 150. Sorry. The total operating budget for the Department as of February 28, 2019, was 194.7 million. The year-to-date obligations total 110 million, which includes \$55.5 million in expenditures, 6 million in online service fees for Texas.gov, and that's related to online vehicle registration payments, and \$49.1 million in encumbrances, and the State uses encumbrance budgeting.

That means that we set aside purchases. Once we process a purchase requisition, the funds are set aside

in the budget as an obligation. So we call those encumbrances. At mid-year, our obligations are within expected level.

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We don't have any real surprises as far as our expenditures are concerned. Most of our expenditures are in those major categories that you see there: salary-related items to support 705 filled positions; the grants, those are ABTPA grants to local entities; professional fees related to capital projects, which we'll talk about in just a second; and contract services related to our core mission for plate production, printing and mailing of registration materials and titles.

The budget staff recently completed our midyear review in which available balances were identified
within Division budgets and those balances were
reallocated to fund one-time purchases within the
Division.

Finally, our capital budget. That's on page 151 of your material. The capital budget -- the Legislature specifically appropriates funds to agencies in a capital budget, and those funds are for capital acquisitions, construction projects, IT infrastructure and software services.

So our -- the TxDMV capital budget is \$35.1 million, and the obligations so far for that are

5.6 million in technology projects, and encumbrances of 12.5 also in technology and the DMV Automation Project. The majority of the capital budget is allocated to technology projects, specifically the contract with the Department of Information Resources for data center consolidation services, and that's management of hardware and software applications and technology services.

We have a contract with the Department of Information Resources for that. The Automation Project consists of initiatives to automate Department services, which includes, as I think Sandra mentioned earlier, the final phase of the project to refactor the Registration and Title System, RTS Refactoring.

Note that our Automation Projects are funded from an automation fee of 50 cents assessed as part of the process and handling fees for each vehicle registration.

Other capital projects -- that's the final -- the little, tiny box down there to the right, far right -- is \$4.2 million, and most of that is allocated for maintenance of Department headquarters.

We are still in the planning phases for many of those projects, so we have not had any expenditures. Also included in this category is funding for a security and badging system, which we're still working through, and vehicles.

1 We have purchased 13 new vehicles this year. 2 So that concludes my presentation. I'm happy to answer 3 any questions. 4 MR. TREVIÑO: Great. Is there any comments or 5 questions from the members? 6 (No response.) 7 MR. TREVIÑO: I have one, Ms. Bankhead or Ms. In the process and handling fee, the online 8 9 portion of it doesn't seem to be responding very well. Any thoughts on why it's not -- if you look in every other 10 sector, every other industry, online adoption is, you 11 know, growing significantly. 12 13 Any thoughts? 14 MS. BANKHEAD: I'm going to try to --15 MS. BREWSTER: If I may --MR. TREVIÑO: Staff --16 17 MS. BREWSTER: -- Whitney Brewster, executive 18 director. Texas.gov has looked at that, and they are continuing to look at that, both for our Agency as well as 19 20 other agencies, specifically DPS for renewal of driver licensing online, to determine why there isn't greater 21 22 participation in online usage. 23 They are preparing a more aggressive campaign

coming up here in the next several months to hopefully

address that, and we internally as an Agency are also

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1 looking to work with them in concert to do another online 2 push here at the Agency to hopefully move that forward. 3 But I will tell you, the initial results from 4 Texas.gov on why people are not participating was not due 5 to awareness, that folks were aware. They really wanted 6 to be able to go in and tangibly get that document by 7 going into an office. And so we have our work cut out to address 8 9 that, and to really promote online usage and address any 10 concerns from the public from going online to seek 11 services through us. We need to be able to explain to 12 them that they can do it securely, safely, and their 13 information will be protected. 14 MR. TREVIÑO: Great. Okay. 15 MS. BREWSTER: But I'm happy to provide an update --16 17 MR. TREVIÑO: Yeah. I think it would be useful. 18 19 MS. BREWSTER: -- the Board, as we move 20 forward. MR. TREVIÑO: That's an important piece. 21 22 MS. BREWSTER: I agree. 23 MR. TREVIÑO: Yeah. So yeah. Great. We need to get some more background on that when available. 24 So --

MS. BREWSTER: Absolutely.

1 MR. TREVIÑO: -- all right. Any other 2 questions? 3 (No response.) 4 MR. TREVIÑO: Good. Do you think -- so 5 especially the overweight portion of our -- overweight and 6 oversize -- does the trend -- do you feel that it's going 7 to continue? What are the indications? MR. ARCHER: For the record, Jimmy Archer, 8 9 director, Motor Carrier Division. Mr. Treviño, it looks like it will continue. I mentioned yesterday in the 10 11 training that if we stay on the current pace we're on now, we should issue approximately over 850,000 permits this 12 13 year, oversize/overweight permits. 14 MR. TREVIÑO: Excellent. 15 MR. ARCHER: Last year, we issued 809,113 16 The year before that, we issued around 700,000. permits. 17 So the trend is going on. I don't see any indication 18 right now that it's going to go the other way, but it's 19 the economy. 20 MR. TREVIÑO: It's really difficult to tell as far as the economy goes. The only reason I raise the 21 22 question is, are you able to keep up with the work, 23 because that's a significant increase, and that's a lot 24 more work in your area.

MR. ARCHER: Yes, sir. I mean, it's a

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1 challenge, but we're able to keep up. 2 MR. TREVIÑO: Great, great, Mr. Archer. 3 you very much. Thank you for your hard for the citizens 4 of Texas. 5 MR. ARCHER: Thank you, sir. 6 MR. TREVIÑO: Okay. Any other questions? 7 (No response.) MR. TREVIÑO: All right. 8 9 MS. FLORES: All right. Our next agenda item 10 is a briefing item only. It is Item 8-D, and the actual 11 material should begin on page -- I'm sorry -- 161 of your Board book. 12 13 MR. TREVIÑO: 161. 14 MS. FLORES: This is an update of where the 15 Agency is in the legislative appropriations request 16 process. So for the sake of the new Board members, I will 17 just kind of give a real quick background on the Agency's 18 appropriations request. 19 We compiled and submitted an appropriations 20 request last summer, in August. It was deliberated by the Legislative Budget Board and what was the outcome was 21 22 titled, House Bill 1, and that was introduced in January. 23 Since then, that house bill has moved over to the Senate. 24 The Senate tacked on its own amendments, and

now it is called Committee Substitute for House Bill 1.

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The two versions between the House and the Senate approvals are different, and this table kind of shows you a comparison between the two versions.

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The introduced version was a base request of 300.9 million for the two years for the 2021 biennium. Neither — the introduced version did not approve any of the Agency's exceptional items. An exceptional item is something that the Agency currently does not contain in its appropriations.

So anything beyond and above that is considered exceptional. We had a total of nine items -- actually, it was seven. So when the introduced version came out, we were given an opportunity to revise our exceptional items, and we did that.

We came up with seven exceptional items. There was a new item that was included in the exceptional item request. We have a list of narrative included on page 163, if you're interested in seeing what those exceptional items specifically were.

But the House bill committee substitute -- what was approved by the House is 314.5 million. They approved all of the Agency's exceptional items that were funded by the TxDMV Fund. So because we do support ourselves, they took that into consideration.

There were two exceptional item for the Auto

Burglary and Theft Prevention program that were not recommended. Those were pushed off into something called Article 9, and it's items that are not funded, but it leaves room for continued discussion.

The Senate version only approved so many exceptional items. They did not include the approval for the HQ maintenance item that we had to the tune of \$5.1 million. They did not include either of the Auto Burglary and Theft Prevention exceptional items.

And they partially funded two of our exceptional items related to IT and to the consumer relations request. So they are still in play. I will tell you that. They have named the conferees.

I believe they're meeting without informing agencies, because if nothing else, this Legislature has to approve a general appropriations act by the end of -- May 27, which is what we called sine die, the end of the session.

They have to have an appropriations bill passed. So the conferees have been named. We do believe they're meeting. We have gotten a couple of questions in this last week regarding the HQ exceptional item and the consumer relations exceptional item.

We provided that. So we do believe that, you know, some of our requests will make it all the way

1 through. For those items that are in Article 9 -- I'm 2 sorry -- 11 -- that is considered a wish list for the 3 State of Texas, and that wish list is very, very long. 4 So what comes out of there remains to be seen. 5 So I'm happy to answer any questions. That's my 6 briefing. 7 MR. TREVIÑO: Great. Any other --MR. GRAHAM: Ouestion. 8 MR. TREVIÑO: Member Graham? 9 10 MR. GRAHAM: So when -- I'm specifically 11 looking at the Senate version, what came out of -basically came out of committee or --12 13 MS. FLORES: Yes, sir. 14 MR. GRAHAM: -- right. And so are any of you involved in the discussions of -- with the committee as to 15 16 how they came to that conclusion? 17 MS. FLORES: So the reason I say we know 18 they're meeting but they're not letting us know that 19 they're meeting is that they do not engage the agencies 20 when they're deliberating agencies' appropriations 21 requests. 22 The House is more transparent than the Senate, 23 I will say. When the House was deliberating, they have 24 work groups for each article. We were noticed that they

were meeting. So we would show up. We're not allowed to

talk.

Our legislative budget analyst is -- you know, it's one of those protocols that you have to follow. The Legislative Budget Board analyst is at the table with the work group members, composed of the House members. If they have a question that our analyst cannot answer, the Agency representative is sitting in behind with some little card -- index cards, and you write the answer.

You give it to your analyst, and they proceed to inform the rest of the work group. The Senate, on the other hand, does not notice -- does not provide notice of their meetings, but we do know they're meeting.

Otherwise, they wouldn't be able to come out with a bill at the end of May.

So it's just a different protocol, if you will.

MR. GRAHAM: I was just curious if you were able to glean any logic, when they don't -- you know, for instance, infrastructure. It's a pretty relevant discussion right now for DMV, ensuring that our infrastructure is prepared and ready for anything they may throw at us, and so I was just curious if you were, like -- you know, had any background on their logic for how they -- and it may be that they just kind of start with something, and there's not a lot of thought put --

MS. FLORES: I will -- I'm looking at --

1 MR. GRAHAM: -- into the deliberation. 2 MS. FLORES: -- Caroline, because I know she's 3 going to give you an update on the legislative process 4 but --5 MR. GRAHAM: We can wait for that, I guess. 6 MS. FLORES: Yes, sir. But I do know we did 7 ask our analyst, Thomas Galvan from the Legislative Budget Board, why the Senate would have removed the HQ item 8 9 specifically, and I believe Matthew Miller from Caroline's 10 shop also may be aware. 11 But the Agency right now in its bill pattern --12 in its proposed bill pattern does include a rider to allow 13 the Agency to carry forward unspent dollars from that 14 particular line item into the next biennium. So they are 15 aware that we can carry forward dollars from now until 16 then. 17 Based on our expenditures, we're not really 18 hitting those expenditures, you know, right now, so we're 19 not using up that money, so we will have that ability, 20 hopefully, to carry forward unspent dollars. They could be thinking that -- well, the Agency has this ability. 21 22 Why should we give them more money when we have 23 this carryforward authority? So that might be a 24 rationale. The fact that they are asking questions and

sending them to Caroline and having us respond is a good

1	sign.
2	It means that the discussion is occurring.
3	MR. GRAHAM: Sure.
4	MS. FLORES: So it's still in play, if you
5	will.
6	MR. GRAHAM: Okay. Thank you.
7	MR. SCOTT: Can I ask a question?
8	MR. TREVIÑO: Yes, member Scott.
9	MR. SCOTT: The carryforward so you have the
10	infrastructure, the maintenance for the headquarters
11	building
12	MS. FLORES: Uh-huh.
13	MR. SCOTT: \$5 million, and it's out of the
14	Senate. Right? So are we able to fund that from
15	carryover at some point or
16	MS. FLORES: Quite honestly, we have a list
17	that's at least \$10 million long
18	MR. SCOTT: Right.
19	MS. FLORES: of different renovations and
20	repairs. That 5.1 million was to renovate two floors in
21	this building, 2-1/2 million per floor. It also included
22	swing space, because we would have to move folks out.
23	We'd have to rent something in Austin, and it's expensive
24	real estate.

25

So if we don't receive that money, then we will

1 continue on the path to replace the roof in Building 5. We'll renovate the executive suite. We'll do some other 2 3 things that we have on our list now. We just won't go 4 that extra step of actually starting to renovate this 5 building. 6 MR. SCOTT: But the money that's carried forward from one budget year to the next year, it is 7 available to do --8 9 MS. FLORES: Yes, sir. 10 MR. SCOTT: Okay. Thank you. 11 MS. FLORES: Yes, sir. MR. TREVIÑO: Any other questions for Ms. 12 13 Flores? 14 (No response.) 15 MR. TREVIÑO: So we don't set our budget. 16 are the will -- our budget is set by the Legislature, 17 and -- but I do -- but how we spend our money is what our 18 Department decides, and I would like to commend staff and also Ms. Flores for very detailed financials and running a 19 20 tight ship. 21 So thank you very much. 22 MR. GRAHAM: It's nice to be over revenues and 23 under budget. 24 MR. TREVIÑO: Yeah, yeah, yes, it is. 25 value for the citizens of Texas. Okay. All right. Our

next agenda item -- okay -- is -- we move to Item 9, the new specialty plate design. Let's get that one here.

Jeremiah Kuntz, we're heading into specialty plates designs.

Okay. Always exciting. Never know what you're going to have. So --

MR. KUNTZ: Good morning, members. For the record, Jeremiah Kuntz, director, Vehicle Titles and Registration Division. We're going to be discussing the specialty plate designs that you see before you on the board.

Before we do that, I did want, for the benefit of the new members, to kind of go over a little bit of our specialty plate programs. So you'll just a more broad understanding of our program. Currently, there are essentially three ways that a license plate comes into the market, if you will.

First is a statutory change. A bill is laid out by the Legislature creating a license plate and putting it in the statute. Many of our specialty plates that have specific restrictions on them, like the military, different organizations that you must have some kind of status in order qualify for those plates, are put in the statute.

The other types of plates that are generally in

statute are plates where the fees are waived, again, military, other different types of plates where there's no fee charged for the actual specialty plate itself, or have to go into statute in order for those fees to be waived.

If not, there is a specialty plate fee in addition to registration that is charged for somebody to obtain one of those license plates. The Department also has authority to have plate sponsors from other State agency organization or the Department itself.

So the Department or another State agency can sponsor a specialty license plate. Those fees are set in statute. It's a \$30 license plate fee. Twenty-two of those dollars go to the sponsoring State agency for appropriation to whatever the intended purpose of those funds are.

The Agency receives \$8 for the administrative overhead of issuing those license plates. The last set of license plates, if you will, are those that are brought forward by our specialty plate marketing vendor.

Currently, that is known as My Plates, and they can bring forward license plates before the Board for adoption and approval, and you will see primarily those designs coming before you.

Those are the most common that you'll be seeing. We have quite a few different license plate

1	options. We have 478 license plate design options. There
2	are 180 military and disabled veteran license plate
3	options. There are 50 license plate options with
4	restricted use or restricted distribution.
5	There are 128 state specialty license plates,
6	and 120 vendor license plates, which is the My Plates
7	program.
8	MR. TREVIÑO: Jeremiah
9	MR. KUNTZ: You will see
10	MR. TREVIÑO: what is the total of the
11	license plates then? All
12	MR. KUNTZ: 178.
13	MR. TREVIÑO: No. The entire universe of
14	different license plates, not just the specialty plates,
15	all the other ones.
16	MR. KUNTZ: So that has everything in it.
17	MR. TREVIÑO: Okay. Great. Okay.
18	MR. KUNTZ: That's all, statute
19	MR. TREVIÑO: Great. Okay. Covers all of
20	them.
21	MR. KUNTZ: that's, you know, all the
22	statutory plates, My Plates. Everything is 478
23	MR. TREVIÑO: Great.
24	MR. KUNTZ: and that's the various
25	backgrounds. We have 478 various backgrounds.

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MR. TREVIÑO: Is that unique to Texas? 1 2 MR. KUNTZ: Say that again? 3 MR. TREVIÑO: Is that unique to Texas or would 4 you say all 50 states have a similar sort of program? 5 MR. KUNTZ: We, I would say, are pretty unique 6 in Texas, that I believe we lead the way on the number of 7 license plate options. MR. TREVIÑO: Texas leads the way. Okay. 8 All 9 right. 10 MR. KUNTZ: You will see in your Board book 11 this pamphlet that create. We actually create this every 12 time the Board gets together to just give you a snapshot 13 of different things within the program. So you can see 14 the top five registered My Plates plates are all with the 15 black background design. 16 The highest-registered one is the Large Star 17 White and Black, and that has 44,936 registrations for 18 that license plate design. You can see over in the 19 military, the Meritorious Service, the highest Meritorious 20 Service is the -- I mean, the highest one is Meritorious Service Medal with 9,521. 21 22 These that you're seeing over here on the right 23 have various -- they have registration waived for those 24 license plates as -- in addition to the plate fee itself,

which is why they have a pretty high number of applicants

that come in for those license plates.

You also see the three license plates that will be brought to market in April, and this kind of brings me to a little bit of our process. After you approve these plates, there is still a process that those plates go through in order -- before they actually come to market.

In our contract with My Plates, they must presell 200 of those license plate designs before they actually are made available to the market to receive on their vehicles. So the Jackson State University and the Houston Community College, those license plates were brought forward by My Plates.

So they had to get their 200 minimum orders before they could be brought forward. The Bighorn Sheep does not have to. It's a State agency-sponsored plate, and we don't have the same requirement for them to reach 200 minimum threshold.

This particular State agency-sponsored plate is in statute with the Parks and Wildlife, and they are able to bring license plates for various wildlife-themed license plates. As you will see up here, we will be taking one of those up for consideration today.

With all of that, if there are any questions about our specialty plate program, I'd be more than happy to answer those.

1 MR. TREVIÑO: Does anybody have any questions 2 or --3 MS. GILLMAN: I have a question. Sure, member Gillman. 4 MR. TREVIÑO: MS. GILLMAN: Are you looking to keep the same 5 6 number or reduce? Is it -- do you have an objective? 7 MR. KUNTZ: As far as the number of designs, no, we don't have any kind of objective on, you know, 8 9 limiting the number of background designs or trying to get 10 to a certain number of them. Basically, what we have is 11 organizations that come forward that either want to raise 12 money for their organization or for a cause, or they may 13 be just -- you know, with My Plates, that actually has a 14 revenue-generating function to it, in that it derives 15 money from the sale of those plates for the General 16 Revenue Fund. 17 Our objective with that plate program is to 18 generate funds for the General Revenue account, and it's -- we don't have an objective on the number of 19 20 license plates that are brought forward. The reason we've got a 200-plate minimum threshold for that particular 21 22 program is to not have a bunch of plates in the catalog 23 that are not selling. If they're not selling, we do remove them from 24

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the catalog. So if they do not maintain 200 registered

1 license plates, then we actually peel those out of the 2 program and make them no longer available. MR. TREVIÑO: 3 Great. 4 MS. GILLMAN: The last question. How much is a specialty plate? 5 6 MR. KUNTZ: They vary. So depending on how 7 those plates are purchased -- and we'll get you a breakdown of those My Plates fees -- there are 8 9 discounts -- generally about \$150 for a My Plates plate. 10 The statutory plates are 30, but then there's also fees if 11 you want to personalize those license plates. 12 And those fees go up as you do personalizations 13 or different things to your license plate. But then we 14 also have, I guess, discounts, if you will, for a multi-15 year purchase. So the way that the fee structure is laid 16 out in our administrative rule -- if somebody pre-17 purchases a plate for a five-year term, they're going to 18 get a discount on their per-year plate cost for purchasing 19 that all up front. 20 And we'll get you all of the schedule of fees and how those break down. 21 22 MR. GRAHAM: How are we coming on the Board 23 plates? 24 MR. TREVIÑO: Board plates?

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MR. GRAHAM: Yeah. Shouldn't the Board

1	governing plates have Board plates.
2	MR. TREVIÑO: Hm. Well, I think the
3	MR. GRAHAM: I don't know. I brought it up
4	about two years ago, and I never brought it up again. I
5	just I'd throw that out there.
6	MALE VOICE: I guess only if we get 200
7	members
8	MR. TREVIÑO: Can we discuss that on the plate
9	subcommittee, and Ms. Gillman member Gillman can head
10	that up.
11	MR. GRAHAM: Plate subcommittee.
12	MR. TREVIÑO: For the moment, I think we'll
13	just
14	MALE VOICE: Just paint a big target on your
15	car.
16	MR. TREVIÑO: Yes. Careful what you wish for.
17	So Jeremiah another question, Mr member Scott?
18	MR. SCOTT: So like the Mavericks plate, the
19	one on the left is the current one
20	MR. KUNTZ: Yes.
21	MR. SCOTT: and the one on the right is
22	being proposed?
23	MR. KUNTZ: Yeah.
24	MR. SCOTT: So now, and how does that I
25	mean, who proposes that? What

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MR. KUNTZ: Yeah. So let me go into that. One of the things that we do see, and as I was kind of laying these out, I was going -- I wanted to give you all kind of background --

MR. SCOTT: Okay.

2.5

MR. KUNTZ: -- and I can definitely move into these plates. So before you, what you have are three different license plates. Two of these license plates are redesigns and one is a new plate that's being brought to market.

So the license plate at the top, the Checkered Flag plate, is a new license plate. It is being brought before you from My Plates. So it is a new design that is not currently available in the market. The other two -- I'll take the Mavericks first.

The Mavericks have redesigned their logo, and so that is a My Plates plate design. They, in working with My Plates, have requested that their new logo and new marketing be placed on that license plate, and so in order to accommodate that, we are bringing the design back before you for consideration.

That would not be a new offering to the market.

It's just a redesign. So the old design would go away.

The new redesign would be what's available to the public.

So we will discontinue the old designs. The two on the

left will actually go away and they'll be replaced with
the new designs.

We will not recall those from the market. So
if you already had the Mavericks plate that had the old
logo on it, we will not force you to turn those in. You
can continue to use that license plate, but you can get a

to the new plate design.

Our replacement fees are \$6.50 at a county office. So they would have to pay their replacement plate fee in order to go in and get a new plate with the new design on it. The plate on the bottom is sponsored by the Texas Parks and Wildlife.

replacement if you would like to get a replacement to get

It is the Save the Texas Ocelot plate, and the license plate on the left is the old license plate design. It is more of an artwork caricature. The new license plate design has more of a, you know, actual image of an ocelot on it.

They are hoping to generate more interest with their license plate sales with the newer design.

MR. TREVIÑO: Great. Thank you very much, Mr. Kuntz. Any other questions or discussion, thoughts on the plates?

(No response.)

MR. TREVIÑO: Would the committee -- or the

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1	Board like to take all three as one possibly? Okay. So
2	unless there's any further discussion, I'd like to
3	entertain a motion to approve or to take or to reject
4	all three? Do you have a do we have a motion?
5	Now, someone has to make a motion.
6	MR. PREWITT: I'll make a motion
7	MR. TREVIÑO: Great. Okay.
8	MR. PREWITT: to approve all three plates.
9	So
10	MR. TREVIÑO: Great. We have a motion from
11	Board member Prewitt and a second from Board member
12	Gillman.
13	MS. BEAVER: I'm sorry. This is general
14	counsel Tracey Beaver.
15	MR. TREVIÑO: Yes?
16	MS. BEAVER: If you wouldn't mind, I don't know
17	if the court reporter could quite hear that.
18	MR. PREWITT: I make a motion that we accept
19	all three plate designs, as presented by staff.
20	MR. TREVIÑO: Great.
21	MS. GILLMAN: I second.
22	MR. TREVIÑO: Great. Thank you for clarifying
23	that, member Prewitt. Counsel, is that can we move
24	forward? Great. So we have a motion from member Prewitt
25	and a second from Board member Gillman. Any further

discussion? 1 2 (No response.) MR. TREVIÑO: Hearing none, I call for the 3 4 vote. All those in favor, please signify by raising your 5 hand. 6 (A show of hands: Members Bacarisse, Gillman, 7 Graham, Painter, Prewitt, Scott, Treviño, Washburn.) MR. TREVIÑO: Okay. All those opposed, same 8 9 sign? 10 (No response.) MR. TREVIÑO: Let the record reflect that there 11 are -- it's an unanimous vote. Great. Cool. And the 12 13 motion carries. Thank you very much, Mr. Kuntz. 14 We will now move on to Agenda Item No. 10, and an 86th Legislative Session update from Ms. Caroline Love. 15 16 MS. LOVE: Good morning. 17 MR. TREVIÑO: Good morning. 18 MS. LOVE: Again, my name is Caroline Love, director of the Government and Strategic Communications 19 20 Division, and I have a briefing for you all today about the status of the 86th Legislative Session as it relates 21 22 to the Department. 23 And this starts on page 170 of your briefing 24 materials. Following the general update that I have about 25 the session, I'll talk about the status of the Board

recommendations and because there are several new faces in front of me now that were not here when the Board adopted those back in October, I'll try to go into detail, but feel free to ask any questions at any time.

So I'll start by saying there's 25 days left, not that anybody's counting. You know, there's a lot that's going to happen in these next 25 days, and that also means that there are a lot of deadlines that are very much looming before the Legislature right now, including one week from today is the last day for the House Chamber to consider House bills on the general or major State calendar on second reading, and the next day, Friday, would be the same for those bills on third reading.

And so that deadline is definitely one of the biggest ones that the Legislature faces, and there will be a lot of long nights, I'm sure, ahead, and it will be very interesting to see how the next week goes. And then following that, on May 21, that is the last day for the House to consider Senate bills on second reading on the House floor, and so that's another significant deadline.

Pretty much by that point, there will be -- all the bills that are in flight will have been considered by the -- both chambers in the Legislature. So after the Legislature adjourns on -- for sine die on May 27, the next big deadline after that is June 16, which is the day

which the Governor has the deadline that he has to sign, veto or allow legislation to go into law without signature, and so obviously, that's a significant one, including with the budget he has line-item veto authority.

So that always is an interesting thing to monitor as well. So we'll be keeping an eye on that. And then of course, generally the effective date of most legislation passed by the Legislature is September 1, 2019, and sometimes there are extensions based on the things that happen in the bills and the requirements of agencies.

So by and large, September 1 is that day. My Division and staff have been continuing to monitor the legislative session through committee hearings that are watched and attended, and we coordinate the participation for the Department at those as well.

We've been a resource witness for several bills as they continue to work their way through the session.

And also we do get asked a lot of questions from legislators and staff, and attend several meetings as well.

So we help coordinate all those efforts. And then we also hold weekly briefings with our executive team as well to make sure everyone is up to speed on what's happening. And there's some just general statistics here

about the number of bills that were filed this session, which is just under 7,300, and of those, we have identified almost 600 that would have an impact to the Department.

So we're kind of continuing to watch all of those and see what ends up making it through to the Governor's desk or not, and then may be not even from there. We'll see. At any rate, I wanted to move into a status update of the Department's Sunset legislation.

As you all are aware, our Department has been in existence for almost 10 years now, and this is our first Sunset review, and so it's a very important and helpful process that we've been through on this. As Ms. Brewster mentioned earlier, there were several management recommendations that were made by Sunset staff, which we've worked on -- we've been working to implement, but there were also several statutory recommendations.

So the biggest statutory recommendation in Senate Bill 604 by Buckingham is to extent the Agency until 2031, and that's the longest extension any agency can get, of 12 years. So that is a great aspect of the bill, and so therefore, it is very good.

Other than that, there were -- yesterday, the House Transportation Committee voted the bill out of the committee. So next it will go for House floor debate and

it's already been through the Senate. The House did make some changes and I just got the substitute this morning.

But as we've looked through it, there were a few changes that I'll note. One of them was, the Senate had added a provision requiring that the chair of this Board be a public-appointed member. And the House committee substitute has removed that requirement.

And then, additionally, there were -- there was a recommendation by Sunset staff to remove the provision in law that allows auto dealers to have an advertising infraction and get a warning, and instead, if there was an infraction, there would be for our enforcement staff to assess an administrative fee.

That -- the Sunset staff recommended repealing that warning provisions, but it was removed in the House substitute, so that would -- what's currently in place would remain. Additionally, Sunset staff recommended that the shows and exhibitions requirements be repealed from statute.

So essentially, for a manufacturer to put vehicles out at -- on display in a mall or auto shows, things like that, there is a requirement currently that they file that information with the Department, but the committee substitute that was voted out of the House repeals that provision, which means that requirement stays

in place.

I hope I'm not confusing you too much, but please stop me if there is anything. And then the last major change in the committee substitute from -- as it was passed from the Senate adds some requirements about an alternatively-fueled vehicle study that is to be accomplished by the Department during this interim.

And that was not an original Sunset recommendation, but it was added on the Senate floor, and it said that we would partner with the Department of Transportation and work with a third party to look at what would be an equitable fee to assess on alternatively-fueled vehicles so that they can make up for what they're not paying in the motor vehicle fuels tax.

And so the House committee substitute for our Sunset bill says that, in addition to working with TXDOT, DMV shall work with the Public Utility Commission and the Texas Commission on Environmental Quality and the Texas Department of Public Safety to conduct this study.

So it will be a big team effort, if it remains that way through the session. So that is the status of the bill currently, and it is anticipated that we are going to -- or the -- I'm sorry -- that the House will have both this bill and any other Sunset legislation that is yet to pass the House Chamber for consideration on

May 14, which is one week ahead of that Senate bill deadline, to consider all Senate bills on second reading.

One thing of note is, what's happening currently with the House is, as of last Thursday, they are not completing their calendars that they post, which means that bills that did not get heard keep getting added to each supplemental calendar for that day.

So the calendar is building, and it will likely continue to build until May 9, of the House bills. I would anticipate the same type of thing will happen as Senate bills start needing to meet that May 21 deadline.

So while May 14 is the anticipated calendar date for Sunset legislation, it may get pushed -- is the only thing. But the other interesting note of that -- is because all the House bills will have died by May 14, that maybe didn't get considered on second and third reading.

If those -- any of those bills have a tie-in to be eligible as an amendment to any Sunset bills, that is a definite likelihood. So that will make that day very interesting for sure. The other Sunset bill that is of interest is Senate Bill 616 which is the Department of Public Safety's Sunset legislation.

And how that relates to our Department is, there is a requirement in that bill for the -- for DPS to work with DMV and the county tax assessor-collectors in

1 looking at how a transfer of that driver license program 2 could occur. 3 And so that would have the study due by 4 September 2020 to the Legislature, and the Legislature 5 would come in 2021 and make the determination of how that 6 function would transfer. Are there any questions about 7 the Sunset legislation before I continue? MR. TREVIÑO: Members? Anyone? 8 9 MR. SCOTT: Yes. MR. TREVIÑO: Member Scott? 10 11 MR. SCOTT: Could you summarize the difference between Senate Bill 616 and House Bill 11? They've both 12 13 addressed the driver's license transfer. One says a study 14 by September 2020, and the other says a direct -- so --

MS. LOVE: That's correct.

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MR. SCOTT: -- what's going on there?

MS. LOVE: Yes. So House Bill 11 was the next bill I had planned to talk about. It is a stand-alone bill that does a direct transfer of the driver license program from DPS to the Department of Motor Vehicles, and that would happen with a study to occur this interim to determine how that transfer would occur, but the transfer would be effective January 1, 2021.

So before the next Legislature comes in, that transfer would have happened. House Bill 11 did make it

1	over to the Senate. It was referred to Senate
2	Transportation but has not yet received a hearing. So
3	it's limbo at the moment.
4	MR. SCOTT: So the conflict there is between
5	the one, it says a study by 2020. The other one says,
6	we're not we're just going to
7	MS. LOVE: The other one
8	MR. SCOTT: do it by January 2021. Right?
9	MS. LOVE: Yes.
10	MR. SCOTT: Okay.
11	MS. LOVE: That's it. And additionally, just
12	to supplement Jeremiah's presentation about how specialty
13	license plate exist in Texas, our State Legislature wants
14	to make sure we remain number one in the number of
15	specialty license plates that are offered.
16	And so there are 14 bills that are currently
17	working their way through the legislative process and if
18	they all pass, we would have 19 new specialty plates, so
19	we're just shy of 500.
20	MR. SCOTT: So there's two ways to have a
21	specialty license plate. Right? One is by statute, by
22	the Legislature, and the other one is action that the
23	Agency takes. Right?
24	MS. LOVE: There's three. So the one is

there is statutory creation. There is also creation by a

sponsor for -- of a State agency. And then the third one is through the My Plates program. So yes.

MR. SCOTT: Thank you.

MS. LOVE: And then of course there's several other bills that have been introduced that are currently working their way through the process. Interestingly, every session, the Legislature has at least one bill -- I believe this time there are about four -- that would say that you are not required to have a front license plate.

Current statute says that you have to both a front and a rear license plate, and every session, they seem to not go anywhere, and none of those bills are moving forward. So we -- at the end of the session, we'll likely still be required to have two license plates, in the front and the back.

But there is a very interesting bill, as Ms.

Brewster mentioned earlier as well, about the creation of digital license plates. And so House Bill 1711 is a bill that would allow for any individual to, instead of having your back plate be a metal plate as we issue currently, you could get a digital plate.

And the study that was required by House Bill 1959 from the last session had us look at how to test the viability of several alternatively fueled -- or I'm sorry -- I'm thinking of my electric car -- alternative

registration options for vehicles, and one of those included the availability of a digital license plate.

2.5

And so the next step of that study, as Ms.

Brewster mentioned, was for us to move forward with a pilot on how that would work functionally on the road.

One of the things that came up yesterday -- the Senate Transportation Committee considered House Bill 1711 in committee, and there were several witness remarks that were made on the bill, and one of them was from the Texas Sheriffs Association. And they commented on how they have a concern about the readability of these plates with their license plate readers and other tolling entities that use cameras to read the plates for their operability and transactions are also looking at that to see how those digital plates would be viewed through the cameras.

That is part of the pilot that we were going to be studying, but it obviously has not started yet, so we don't know exactly what that looks like, but that bill, House Bill 1711, was left pending, and we're continuing to work with the committee however they need to provide information on that.

MR. SCOTT: Great.

MR. TREVIÑO: Okay. Any other questions for Ms. Love?

MS. GILLMAN: I have one.

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MR. TREVIÑO: Member Gillman? 1 2 MS. GILLMAN: Caroline, do you have a 3 preference for this Agency of -- if they were going to 4 adopt or bring in driver's license. The -- do you have a 5 time frame or a preference of how a transition would 6 happen, and is that being encouraged right now over in the 7 Legislature? MS. LOVE: As State agencies, we're here to do 8 9 whatever they decide. You know, the way it was commented 10 on as Senate Bill 616 was moving its way through the 11 process was that legislators are interested in ensuring 12 that there's a methodical study and process for any kind 13 of transfer. 14 They're concerned about making a quick 15 decision, and so it seems as though the Senate Bill 616 16 language may be what prevails in the end, but of course, 17 we have 25 days to see what really does happen. 18 MS. GILLMAN: Good. 19 MR. TREVIÑO: Any other questions for Ms. Love? 20 MS. LOVE: I do have an update on the Board-21 recommended items as well. I'm sorry. Am I going on too 22 long? 23 MR. TREVIÑO: No, no. You're -- do what you need to do. That's what we're here for. Go right ahead. 24 25 Good job.

MS. LOVE: Okay.

MR. TREVIÑO: Great work.

MS. LOVE: So as I mentioned before, this Board considered recommendations from staff regarding opportunities to create efficiencies in processes and procedures, and that is something that we started about -- just over a year ago.

We started looking at it internally, and then we went forward to the stakeholder groups that would be impacted by those recommendations to get their feedback and thoughts about any of those changes, and as you can see on this slide, we went to several stakeholder groups to get that feedback.

Those recommendations were presented to the Board at their October 4 Board meeting and adopted at that point, and which -- at which point they became recommendations to the 86th Legislature. And so on this next slide, you can see these recommendations, and I'll run through the legislation that's been filed, as well as the status of each of them.

So House Bill 2835 by Representative Canales who is the Chair of the House Transportation Committee would allow for an extended registration for those registrations that expire, and if their county office happens to be closed for an extended period of time during

that expiration, you would be given an additional 30 days, and the desire there was that, when you run into situations like we did with Hurricane Harvey, and several counties have to close their offices for several days because of the recovery from the floods and things like that, that the customers that were impacted would have the opportunity to have that extra time to get their registration renewed if they couldn't get it renewed otherwise.

And that legislation is -- it passed out of the House committee and it has not yet been set for House calendar, so we're watching to see when that might occur. Additionally, House Bill 2112 by Ed Thompson who is on the House Transportation Committee has a lot of provisions as it relates to determining flood vehicles and how those salvaged titles are processed and things like that.

That legislation is set for the House local calendar tomorrow. So it is moving forward pretty well.

And there was -- House Bill 4304 by Representative Clardy addressed the Auto Burglary and Theft Prevention

Authority's opportunity to expand.

You know, some of their scope -- but -- and then also about their ability for their funds to have -- the funds be increased from what they are currently.

That's actually being addressed through the budget

process, so that legislation is not being pursued further at this time.

House Bill 2620 by Armando Martinez who is the vice chair of the House Transportation Committee has several motor carrier-related updates. And there are some federal statutes that have changed as it relates to oversize and overweight permitting, weight tolerances, and so this legislation would bring Texas code up to what the federal codes are.

And then in addition, the Motor Carrier

Division would be able to require an escort flagger as

part of issuing an oversize/overweight permit. Currently,

that's not something that we can require. So it would be

a helpful safety measure to have that.

That legislation has passed out of the House committee and is awaiting placement on the House calendar. House Bill 2834 by Representative Canales is also passed out of the House Transportation Committee and awaiting the calendar.

And it would exempt any investigations that we have going on with our Enforcement Division from Public Information Act requests, until that case is concluded. So it's protecting the participants in any of those investigations until the case is concluded, and other State agencies have this type of exemption as well.

And then House Bill 3842 by Tracy King which is also -- has a companion bill of Senate Bill 2052 by Senator Juan Chuy Hinojosa. That legislation clarifies the location by which a dealer can sell vehicles.

Currently, the law is apparently not clear for some people.

So that bill is on the House local calendar for tomorrow and is moving through well. And in the Senate, it was placed on the Senate local calendar, but they pulled it to wait for that House Bill to come over and let that one move through.

And then we also have House Bill 3988 by
Representative John Raney that says when a Lemon Law order
is issued by the Department, that we don't have to do a
separate notification to have the payment of the losing
party be issued, which would be the manufacturer, so it
just takes an administrative step out of the process and
makes it easier, and that one's also set for the House
local calendar tomorrow.

And there was a recommendation by the Board to look at restructuring the title dispute process.

Currently, the tax assessor-collectors will have a hearing if there's an individual that does dispute any issuance of a title, whether they feel like they should have it or someone else, or the classification of the title.

And so that process is not necessarily consistently used around the state, so we were hoping to modify it, and we've been working with the tax assessor-collectors on a solution for it, but it was a little late for anything to be filed.

We were hoping that it might be something that

We were hoping that it might be something that could be eligible for adding to the Sunset legislation, but as I mentioned earlier, there is a concern about a broad array of amendments that could be eligible for our Sunset legislation.

So the more we can keep it clean, the better it might be. So if that does not end up passing this session, we'll continue to look at that throughout the interim, and likely come forward with another recommendation for the next legislative session.

MR. TREVIÑO: Great. Thank you.

MS. LOVE: So that does conclude --

MR. TREVIÑO: Wow.

MS. LOVE: -- my remarks.

MR. TREVIÑO: Thank you for a very thorough recap of our Legislature. And so -- staff correct me on this -- we serve at -- the Department serves at the pleasure of the Governor and approved by the Legislature -- or the Senate, and the rules that govern our authority, the statutes, are written by the

1	Legislature and approved by the Governor.
2	So we await the will of the Legislature to
3	so we can implement these things going forward. So
4	MS. LOVE: That's beautifully said, and I'm
5	going to memorialize it and laminate it so I can use it
6	for future reference.
7	MR. TREVIÑO: Okay. All right. Fair enough,
8	fair enough. But thank you very much for a very thorough
9	presentation. Okay. All right. So next order of
10	business we move to Agenda Item No. 11, Vice Chair
11	election.
12	Do I have any nominations?
13	MR. PAINTER: Mr. Chair, I nominate Charles
14	Bacarisse as the Vice Chairman.
15	MR. TREVIÑO: We have a motion. Do we have a
16	second?
17	MS. WASHBURN: Second.
18	MR. TREVIÑO: Second
19	MS. WASHBURN: Yes.
20	MR. TREVIÑO: from member Washburn. We have
21	a motion for Board member Painter and a second from Board
22	member Washburn. Any further discussion?
23	(No response.)
24	MR. TREVIÑO: Hearing none, I call for the
25	vote. All those in favor signify by raising your hand.

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1	(A show of hands: Members Gillman, Graham,
2	Painter, Prewitt, Treviño, Washburn.)
3	MR. BACARISSE: I'm abstaining.
4	MR. TREVIÑO: Okay. So we have one, two,
5	three, four, five, six. Six votes. All those opposed?
6	(A show of hands: Member Scott.)
7	MR. TREVIÑO: One. Six to one. Let the record
8	show that motion carries. Right? Good. I want to make
9	confirmation. Thank you very much and welcome Chairman
10	MR. BACARISSE: Thank you.
11	MR. TREVIÑO: Vice Chairman Bacarisse.
12	MR. BACARISSE: Thank you.
13	MR. TREVIÑO: Yes, sir.
14	MR. BACARISSE: Thank you.
15	MR. TREVIÑO: Okay. We move on to Agenda Item
16	No. 12. We will now to move to Agenda Item 12.
17	Transportation Code, 1001.023(b)(9), requires the Board
18	Chair appoint a number of the Board to act in the absence
19	of the Chair and the Vice Chair.
20	Therefore, I would like to ask member Graham to
21	serve in this capacity, if he is so willing to serve.
22	MR. GRAHAM: I think that the excuse me
23	MR. TREVIÑO: Sure.
24	MR. GRAHAM: the kind of the concern
25	regarding industry, until the Legislature flushes all that

out, I mean, that probably should be someone else at this point. Just -- let's just keep it --

MALE VOICE: Right.

MR. TREVIÑO: Well, well said, member Graham.

Well said, well said. And thank you very much for that.

So that being said, and member Graham not willing to serve in that capacity, I would ask member Painter if he would be willing to serve?

MR. PAINTER: Sure.

MR. TREVIÑO: Member Painter? It's great. So we have -- that's -- I have the authority to appoint, so Sheriff Painter will serve in that capacity. Thank -- but the one stipulation is that in no -- at any time, in written, in the record, refer to him as deputy -- okay -- because he's a sheriff, and I want that clearly articulated in the record that he is never to be referred to as a deputy.

Okay. So now --

MR. GRAHAM: Or assistant deputy.

MR. TREVIÑO: Assistant deputy would be even worse. No. So okay. So now we're going into executive session. We're going into closed session. It is now approximately 11:31 on May 2, 2019. We'll go into closed session under Texas Government Code, Section 551.071 and 551.074 and 551.089.

1	For those in the audience, I anticipate being
2	in executive session for approximately 45 minutes.
3	Counsel? And we will reconvene in open session after
4	that. With that, we are recessed from the public meeting,
5	and we are going into executive session.
6	(Whereupon, at 11:31 a.m., there was an
7	executive session.)
8	(12:47 p.m.)
9	MR. TREVIÑO: As member Prewitt and member
10	Gillman are getting situated here, I think I will start
11	with it is approximately
12	THE REPORTER: 12:47.
13	MR. TREVIÑO: 12:47. The Board of the Texas
14	DMV is now back in open session. The Board will now take
15	up Item 14, action items from executive session. Well,
16	actually, there are no action items actions arising
17	from executive session that the Board must act upon in
18	open session, pursuant to Section 55.102 of the Texas
19	Government Code.
20	Correct? Good. So and that
21	MS. BEAVER: Chairman Treviño?
22	MR. TREVIÑO: Yes.
23	MS. BEAVER: Tracey Beaver, general counsel.
24	MR. TREVIÑO: Yes.
25	MS. BEAVER: It would be good to mention that

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1	the member Scott needed to leave early.
2	MR. TREVIÑO: Thank you very much for pointing
3	that out. Member Scott did have to leave to catch a
4	flight, and let the record show. Thank you. And I see
5	that we have no public comments. Is that correct?
6	MS. BEAVER: Yes.
7	MR. TREVIÑO: So with that, the only business
8	left is if there's no further business, I'd like to
9	entertain a motion for adjourn.
10	MR. PAINTER: Motion to adjourn.
11	MR. TREVIÑO: Motion to adjourn.
12	MR. BACARISSE: Second.
13	MR. TREVIÑO: Second. Okay. Motion by member
14	Painter and member Bacarisse second. All in favor?
15	(A show of hands: Members Bacarisse, Gillman,
16	Graham, Painter, Prewitt, Treviño, Washburn.)
17	MR. TREVIÑO: Let the record reflect that the
18	vote is unanimous. It is now 12:48 p.m. and this meeting
19	stands adjourned.
20	(Whereupon, at 12:48 p.m., the meeting of the
21	Board of the Texas Department of Motor Vehicles was
22	adjourned.)

CERTIFICATE

MEETING OF: TxDMV Board

4 LOCATION: Austin, Texas

DATE: May 2, 2019

I do hereby certify that the foregoing pages, numbers 1 through 122, inclusive, are the true, accurate, and complete transcript prepared from the verbal recording made by electronic recording by Nancy H. King before the Texas Department of Motor Vehicles.

DATE: May 8, 2019

(Transcriber)

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